



Midea Building Technologies Division

Service Manual

M thermal Arctic Split



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Part 1

General Information

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1 Unit Capacities

1.1 Outdoor Unit Capacities

Table 1-1.1: Capacity range

Capacity	4kW	6kW	8kW	10kW	12kW	14kW	16kW
Model ¹ (MHA-*/D2N8-B2)	V4W	V6W	V8W	V10W	V12W	V14W	V16W
Model ¹ (MHA-*/D2RN8-B2)	/	/	/	/	V12W	V14W	V16W

Notes:

The full model names can be obtained by substituting the asterisk in the model name format given in the left-hand column of the table above with the shortened model names given in the table. For example, the model name for the 10kW model is MHA-V10W/D2N8-B2.

1.2 Hydronic Box Model

Table 1-1.2: Model

Model ¹	HB-A60/CGN8-B2 HB-A60/CD30GN8-B2 HB-A60/CDS60GN8-B2 HB-A60/CDS90GN8-B2	HB-A100/CGN8-B2 HB-A100/CD30GN8-B2 HB-A100/CDS60GN8-B2 HB-A100/CDS90GN8-B2	HB-A160/CGN8-B2 HB-A160/CD30GN8-B2 HB-A160/CDS60GN8-B2 HB-A160/CDS90GN8-B2
Compatible OU model	MHA-V4(6)W/D2N8-B2	MHA-V8(10)W/D2N8-B2	MHA-V12(14,16)W/D2N8-B2 MHA-V12(14,16)W/D2RN8-B2

2 External Appearance

2.1 Outdoor Unit Appearance

Table 1-2.1: Outdoor unit appearance

MHA-V4(6)W/D2N8-B2	MHA-V8(10,12,14,16)W/D2N8-B2 MHA-V12(14,16)W/D2RN8-B2
	

2.2 Hydronic Box Appearance

Table 1-2.2: Hydronic box appearance

Non-electric heating	With 3kW electric heating	With 6kW electric heating	With 9kW electric heating
HB-A60/CGN8-B2	HB-A60/CD30GN8-B2	HB-A60/CDS60GN8-B2	HB-A60/CDS90GN8-B2
HB-A100/CGN8-B2	HB-A100/CD30GN8-B2	HB-A100/CDS60GN8-B2	HB-A100/CDS90GN8-B2
HB-A160/CGN8-B2	HB-A160/CD30GN8-B2	HB-A160/CDS60GN8-B2	HB-A160/CDS90GN8-B2
			

Part 2

Component Layout and Refrigerant Circuits

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1 Layout of Functional Components

1.1 Outdoor Unit Layout

MHA-V4W/D2N8-B2 / MHA-V6W/D2N8-B2

Figure 2-1.1: MHA-V4(6)W/D2N8-B2 top view

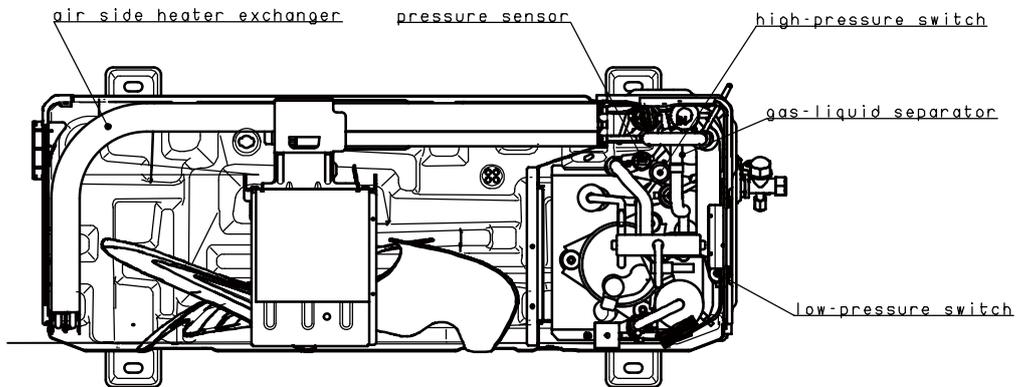
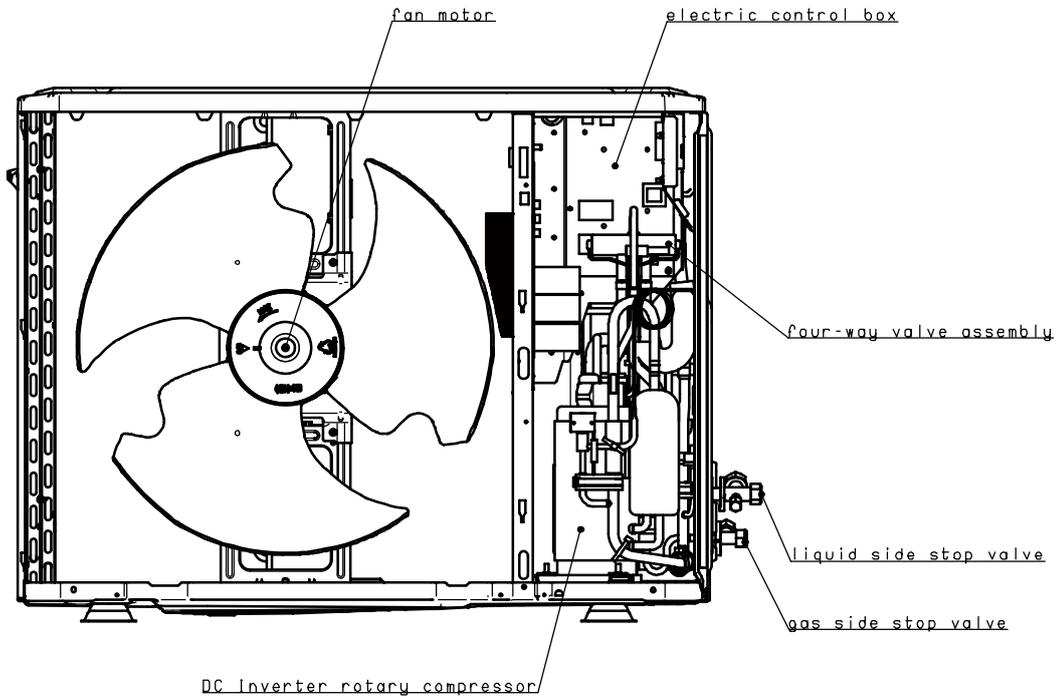


Figure 2-1.2: MHA-V4(6)W/D2N8-B2 front view



MHA-V8W/D2N8-B2 / MHA-V10W/D2N8-B2

Figure 2-1.3: MHA-V8(10)W/D2N8-B2 top view

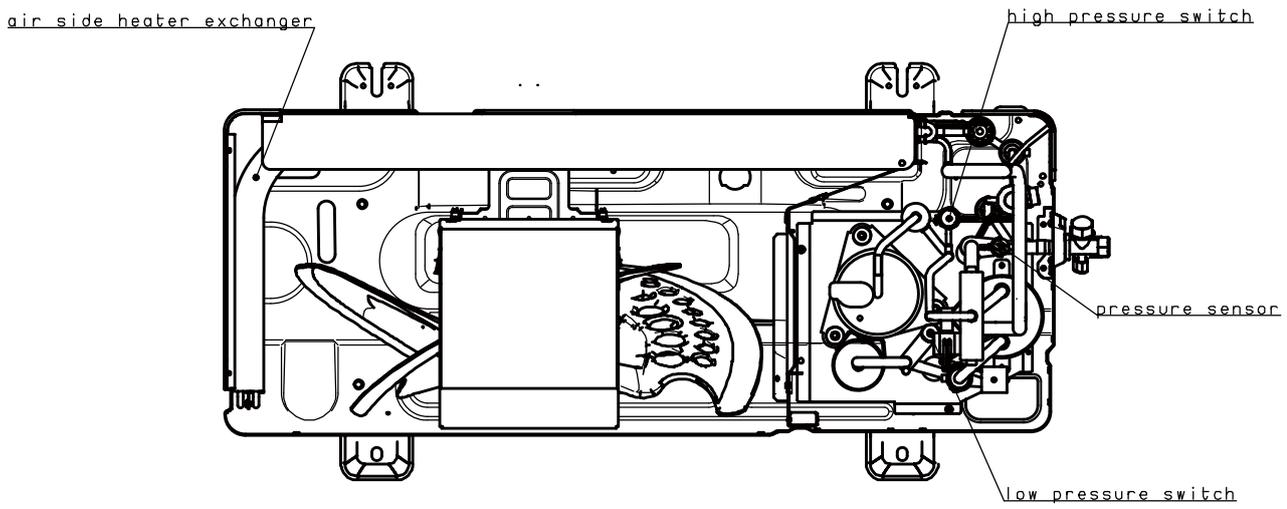
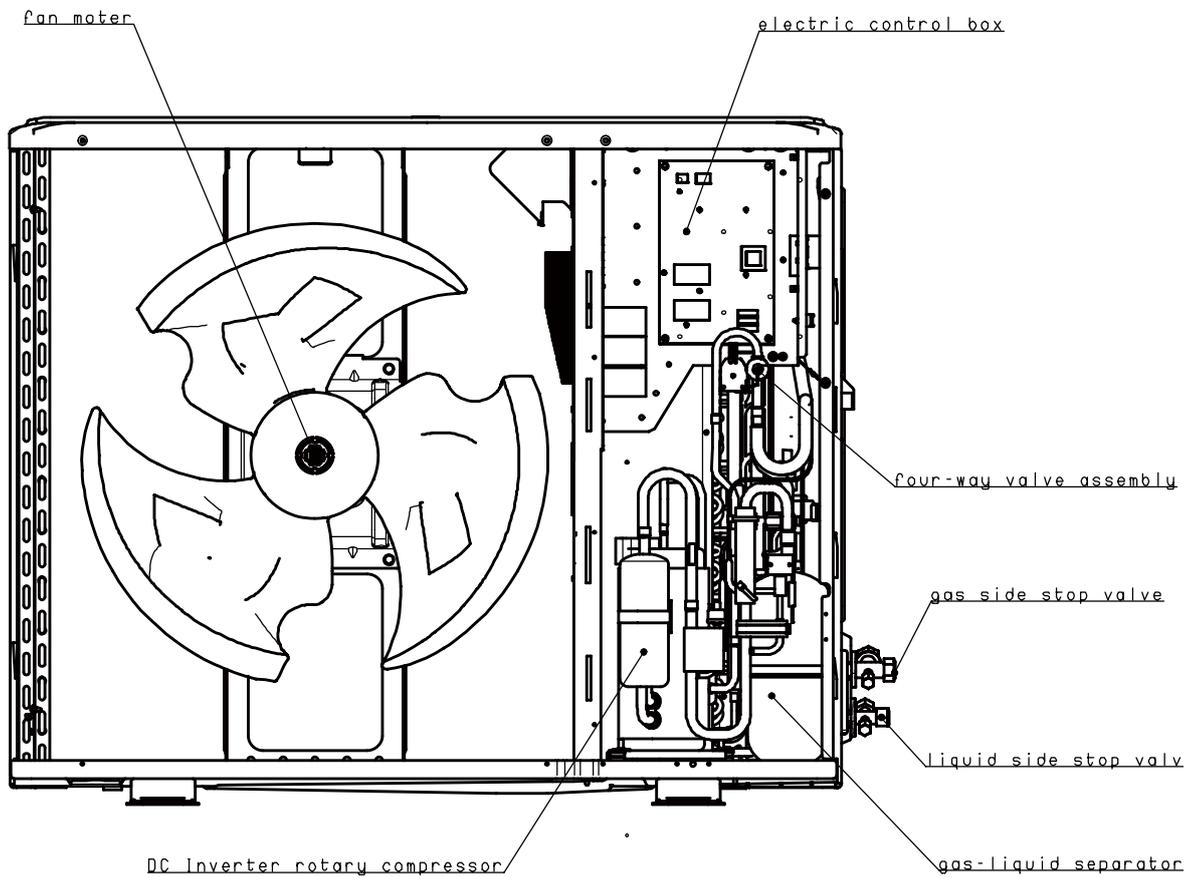


Figure 2-1.4: MHA-V8(10)W/D2N8-B2 front view



M thermal Arctic Split



MHA-V12W/D2N8-B2 / MHA-V14W/D2N8-B2 / MHA-V16W/D2N8-B2

Figure 2-1.5: MHA-V12(14,16)W/D2N8-B2 top view

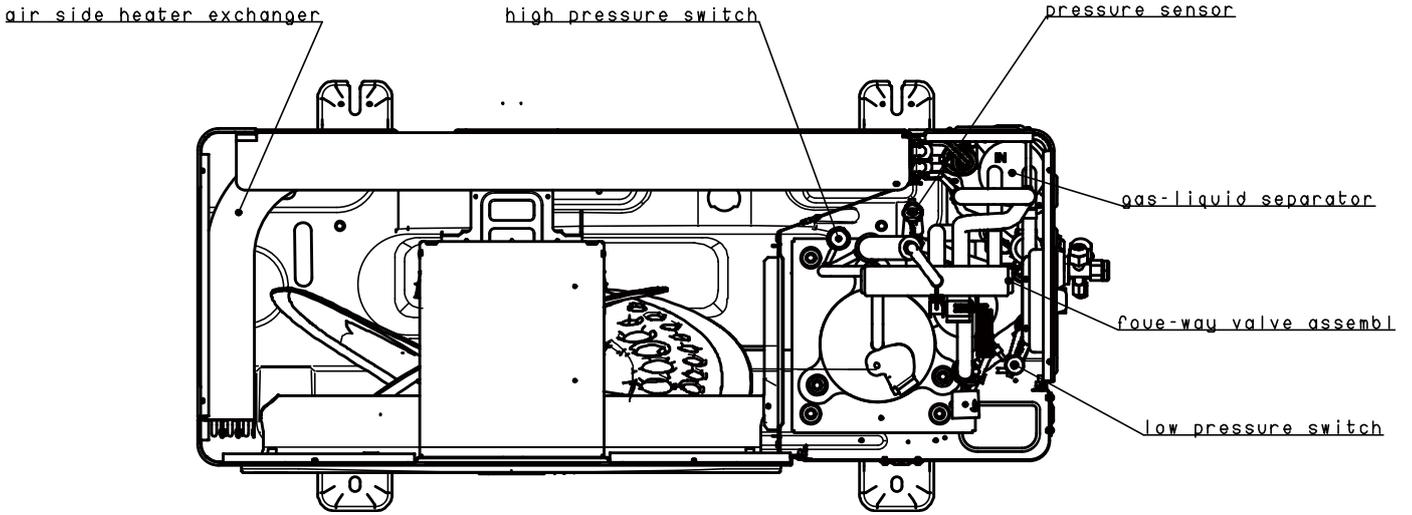
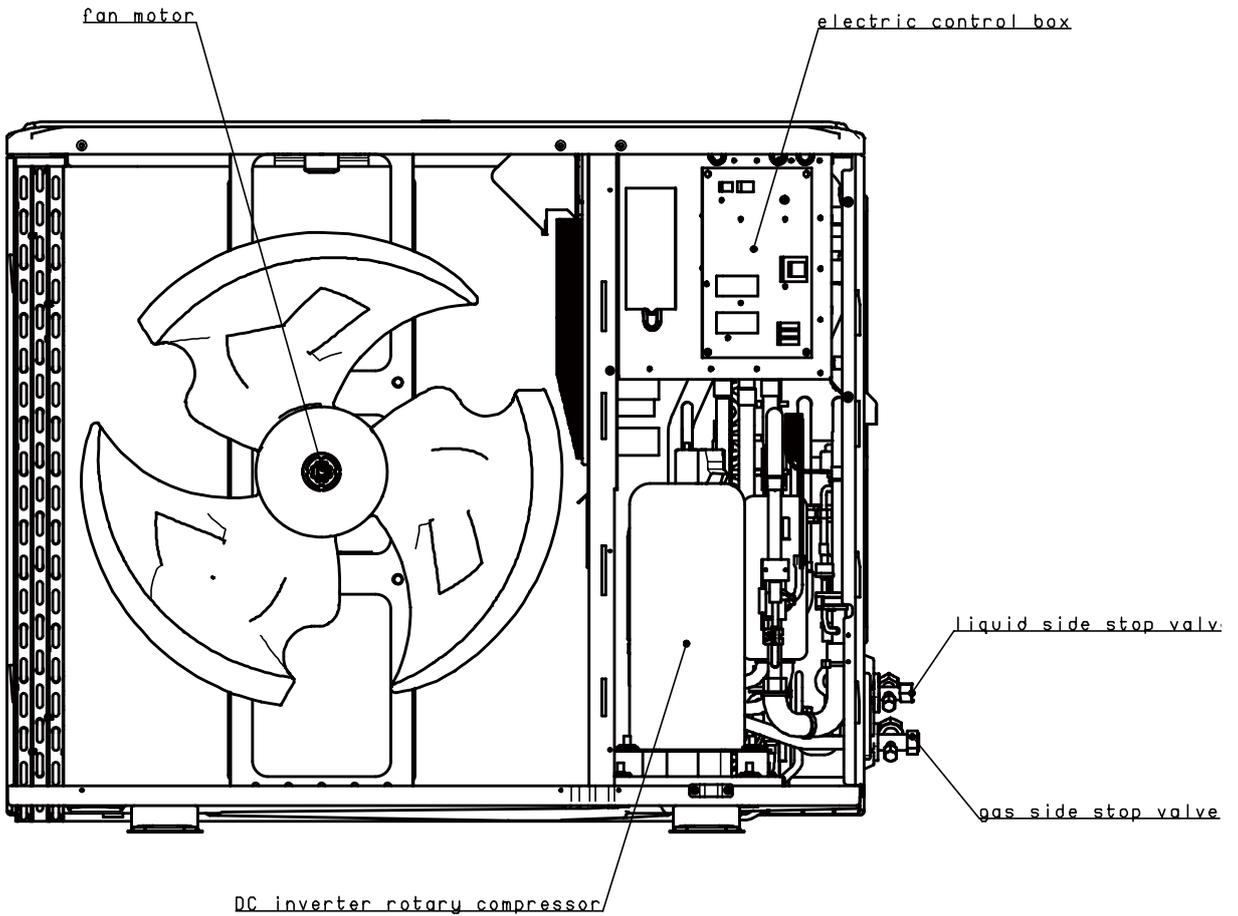


Figure 2-1.6: MHA-V12(14,16)W/D2N8-B2 front view



MHA-V12W/D2RN8-B2 / MHA-V14W/D2RN8-B2 / MHA-V16W/D2RN8-B2

Figure 2-1.7: MHA-V12(14,16)W/D2RN8-B2 top view

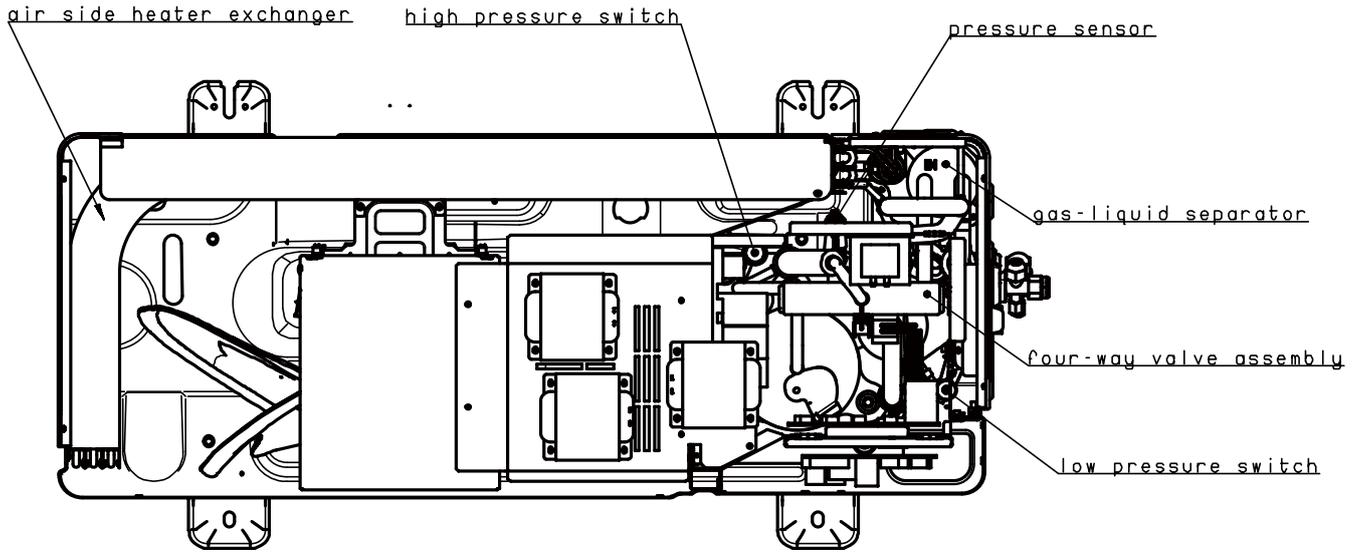
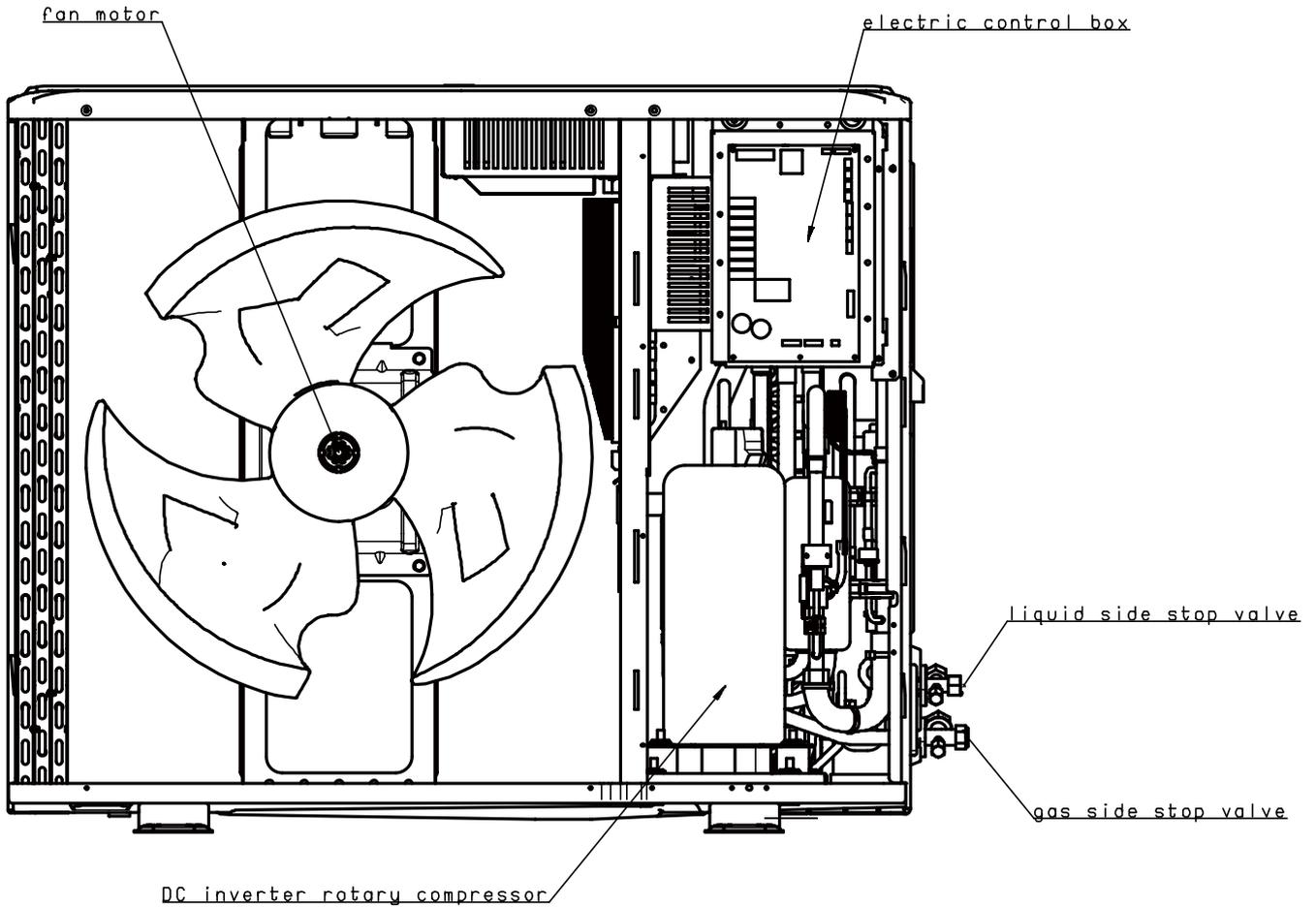


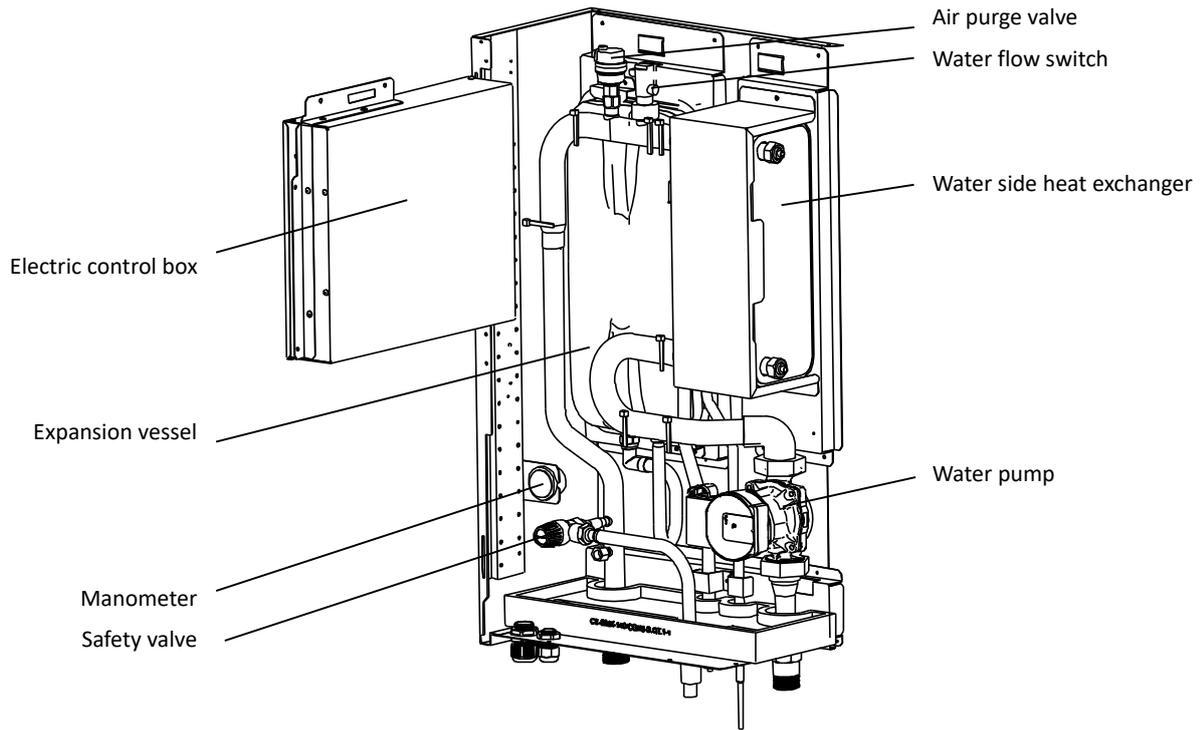
Figure 2-1.8: MHA-V12(14,16)W/D2RN8-B2 front view



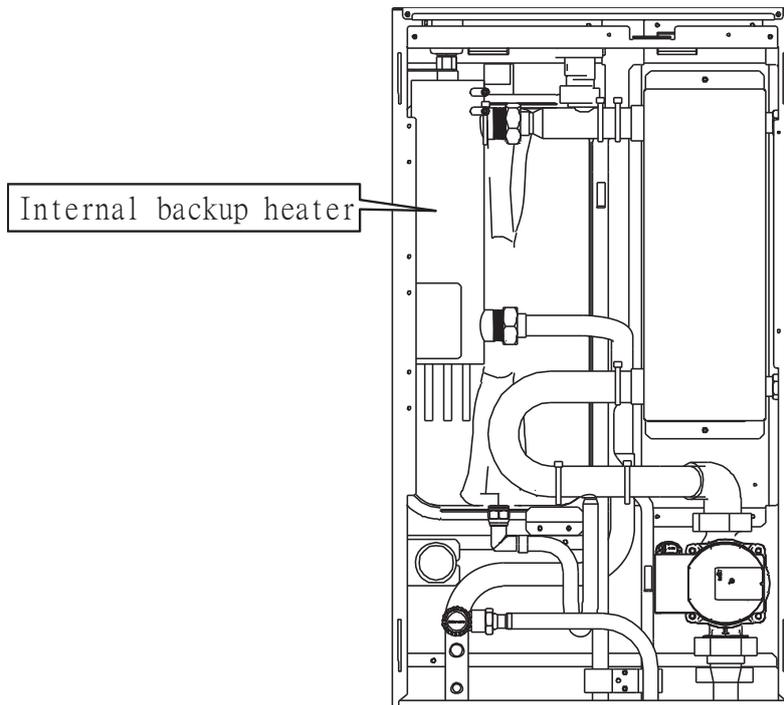
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1.2 Hydronic Box Layout

Figure 2-1.9: HB-A60(100,160)/CGN8-B2 oblique view



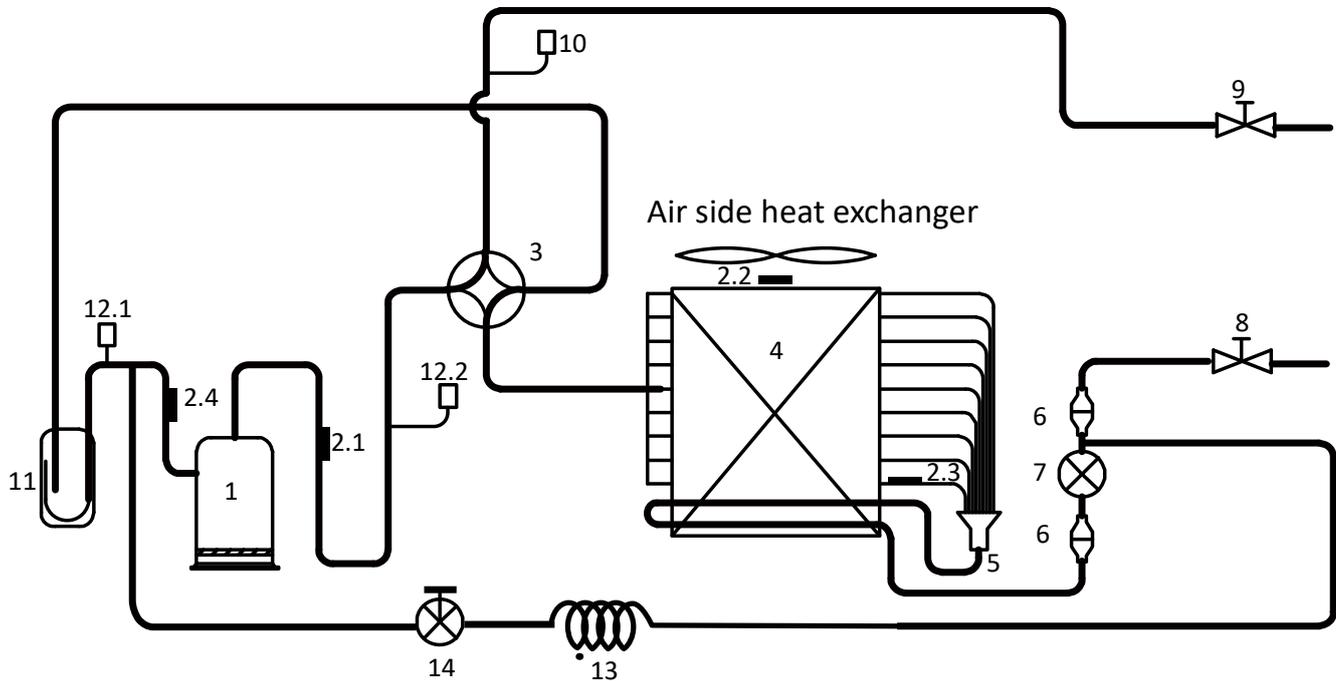
Unit with electric heating



2 Piping Diagrams

2.1 Outdoor Unit Piping

Figure 2-2.1: Outdoor unit piping diagram



Legend			
1	Compressor	7	Electronic expansion valve
2.1	Discharge pipe temperature sensor	8	Stop valve (liquid side)
2.2	Outdoor ambient temperature sensor	9	Stop valve (gas side)
2.3	Air side heat exchanger refrigerant outlet temperature sensor	10	Pressure sensor
2.4	Suction pipe temperature sensor	11	Separator
3	4-way valve	12.1	Low pressure switch
4	Air side heat exchanger	12.2	High pressure switch
5	Distributor	13	Capillary
6	Filter	14	Solenoid valve

Key components:

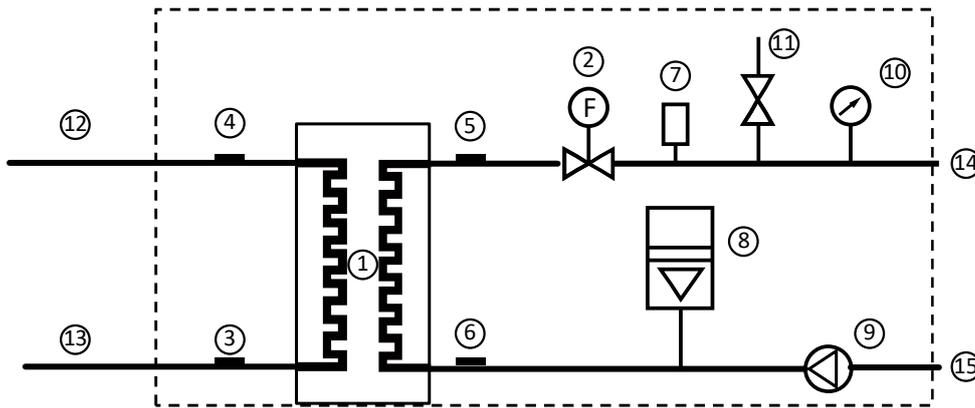
- 1. Electronic expansion valve (EXV):**
 Controls refrigerant flow and reduces refrigerant pressure.
- 2. Four-way valve:**
 Controls refrigerant flow direction. Closed in cooling mode and open in heating mode. When closed, the air side heat exchanger functions as a condenser and water side heat exchanger functions as an evaporator; when open, the air side heat exchanger functions as an evaporator and water side heat exchanger function as a condenser.
- 3. High and low pressure switches:**
 Regulate refrigerant system pressure. When refrigerant system pressure rises above the upper limit or falls below the lower limit, the high or low pressure switches turn off, stopping the compressor.
- 4. Separator:**
 Separates liquid refrigerant from gas refrigerant to protect compressor from liquid hammering.

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2.2 Hydronic box Piping

Figure 2-2.2: Hydronic box piping diagram



Legend			
1	Water side heat exchanger	9	Water pump
2	Water flow switch	10	Manometer
3	Refrigerant liquid line temperature sensor	11	Safety valve
4	Refrigerant gas line temperature sensor	12	Refrigerant gas side
5	Water outlet temperature sensor	13	Refrigerant liquid side
6	Water inlet temperature sensor	14	Water outlet
7	Air purge valve	15	Water inlet
8	Expansion vessel		

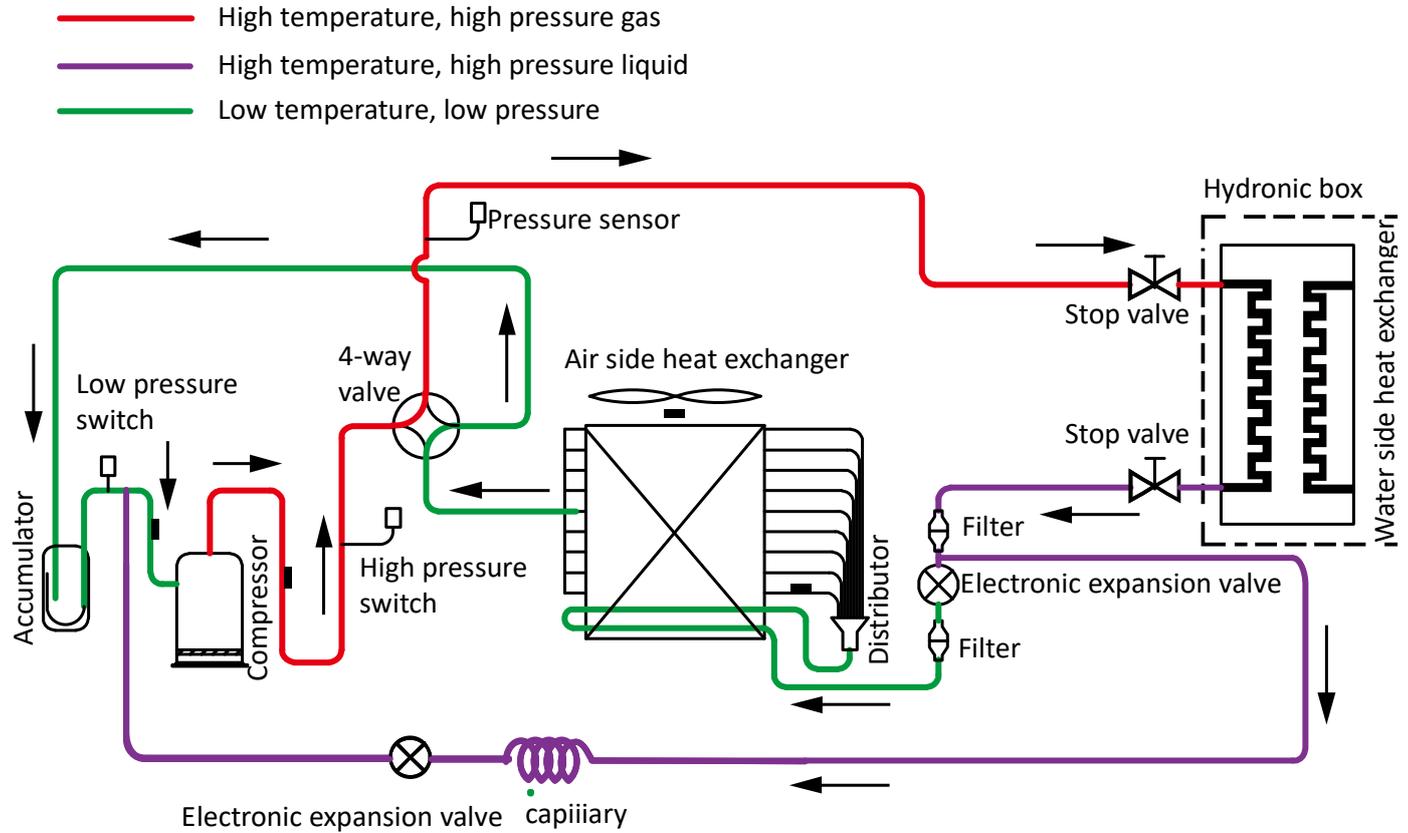
Key components:

1. **Air purge valve:**
Automatically removes air from the water circuit.
2. **Safety valve:**
Prevents excessive water pressure by opening at 43.5 psi (3 bar) and discharging water from the water circuit.
3. **Expansion vessel:**
Balances water system pressure. (Expansion vessel volume: 8L.)
4. **Water flow switch:**
Detects water flow rate to protect compressor and water pump in the event of insufficient water flow.
5. **Backup electric heater:**
Provides additional heating capacity when the heating capacity of the heat pump is insufficient due to very low outdoor temperature. Also protects the external water piping from freezing.
6. **Manometer:**
Provides water circuit pressure readout.
7. **Water pump:**
Circulates water in the water circuit.

3 Refrigerant Flow Diagrams

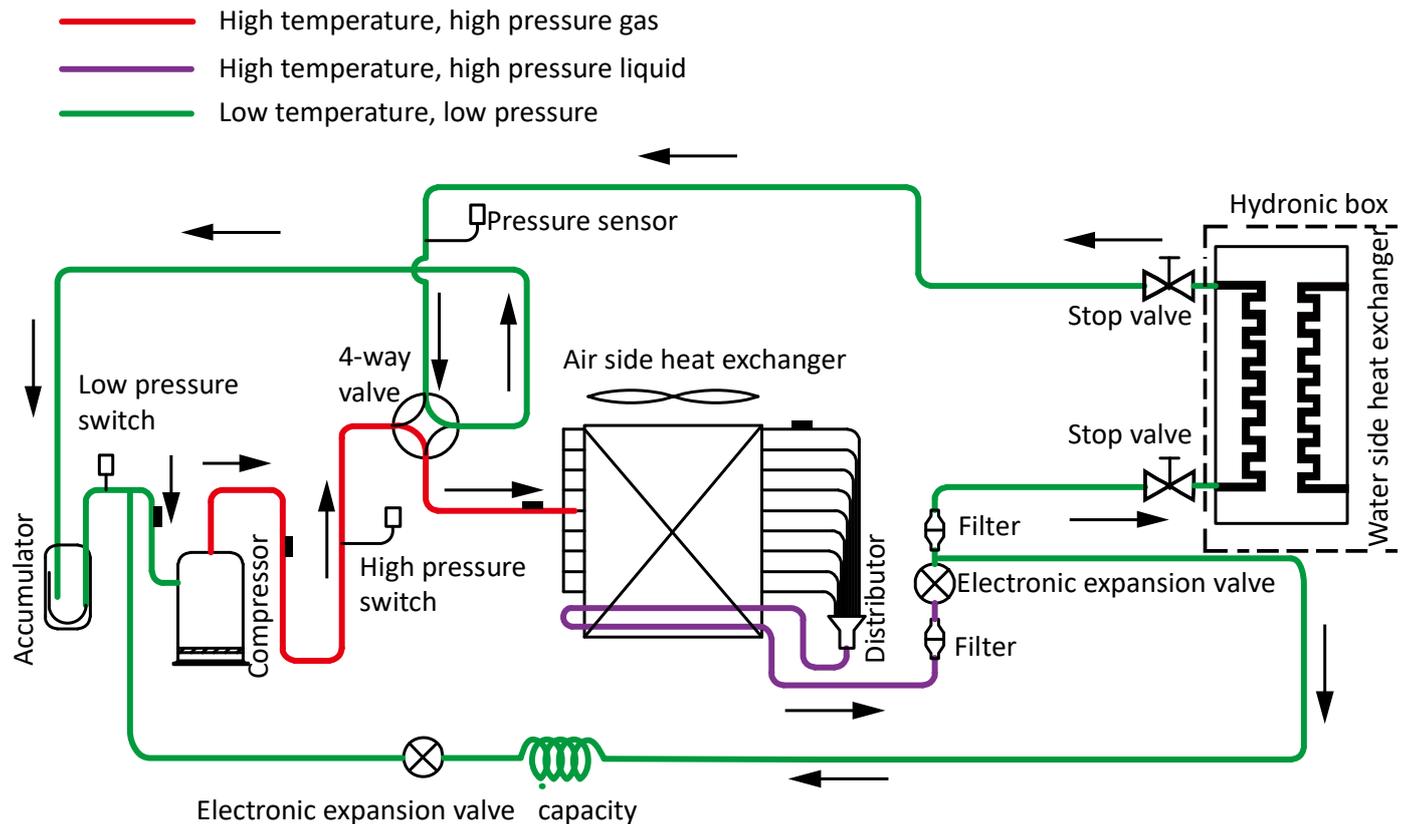
Heating and domestic hot water operation

Figure 2-3.1: Refrigerant flow during heating or domestic hot water operation



Cooling and defrosting operation

Figure 2-3.2: Refrigerant flow during cooling and defrosting operations



Part 3

Control

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7 Role of Temperature Sensors in Control Functions	29

1 Stop Operation

The stop operation occurs for one of the following reasons:

1. Abnormal shutdown: in order to protect the compressors, if an abnormal state occurs the system makes a stop with thermo off operation and an error code is displayed on the outdoor unit PCB digital displays and on the user interface.
2. The system stops when the set temperature has been reached.

2 Standby Control

2.1 Crankcase Heater Control

The crankcase heater is used to prevent refrigerant from mixing with compressor oil when the compressors are stopped. The crankcase heater is controlled according to outdoor ambient temperature and the compressor on/off state. When the outdoor ambient temperature is above 5°C or the compressor is turned on and the running time is not less than 60s, the crankcase heater is off; when the outdoor ambient temperature is at or below 5°C and either the compressor has been stopped for more than 3 hours or the unit has just been powered-on (either manually or when the power has returned following a power outage), the crankcase heater turns on.

2.2 Water Pump Control

When the outdoor unit is in standby, the internal and external circulator pumps run continuously.

3 Startup Control

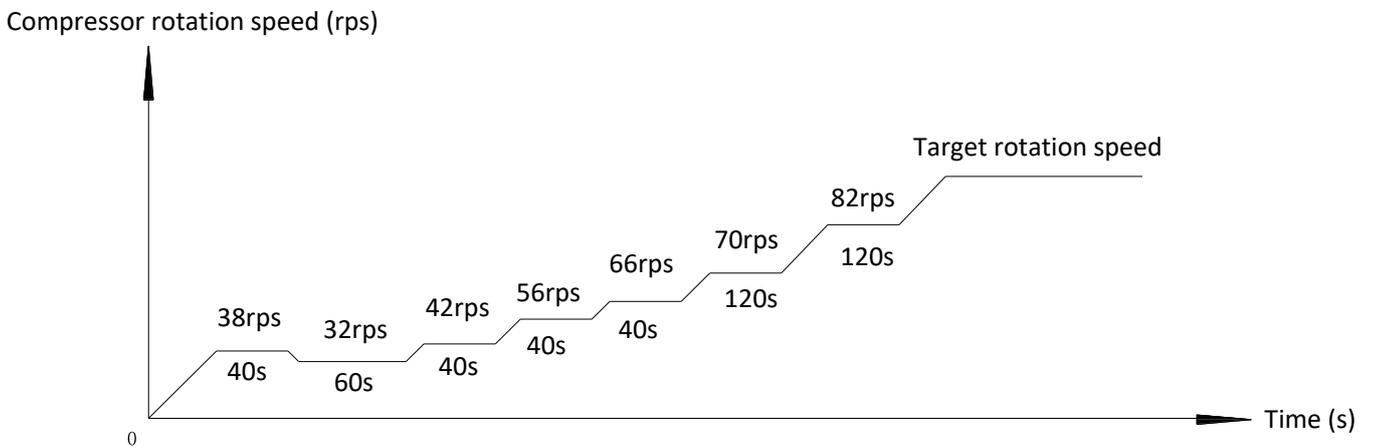
3.1 Compressor Startup Delay Control

In initial startup control and in restart control (except in oil return operation and defrosting operation), compressor startup is delayed such that a minimum of the set re-start delay time has elapsed since the compressor stopped, in order to prevent frequent compressor on/off and to equalize the pressure within the refrigerant system. The compressor re-start delays for cooling and heating modes are set on the user interface. Refer to the M thermal Split Engineering Data Book Part 3, 8.5 "COOL MODE SETTING Menu" and Part 3, 8.6 "HEAT MODE SETTING Menu".

3.2 Compressor Startup Program

In initial startup control and in re-start control, compressor startup is controlled according to outdoor ambient temperature. Compressor startup follows one of two startup programs until the target rotation speed is reached. Refer to Figure 3-3.1, Figure 3-3.2.

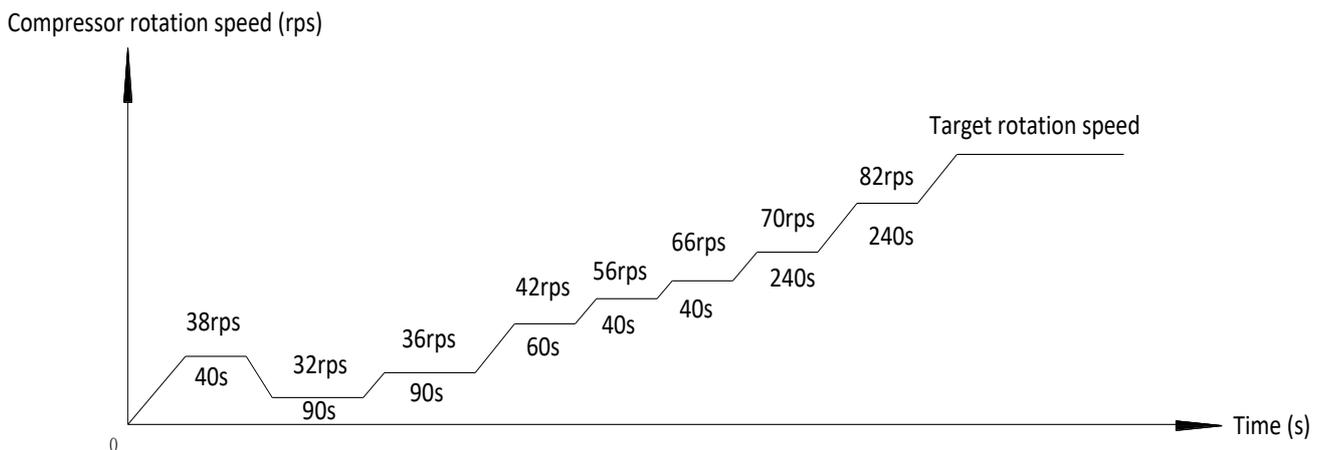
Figure 3-3.1: MHA-V4(6)W/D2N8-B2 compressor startup program¹ when ambient temperature is above 3°C



Notes:

- Once the first, 40-second stage of the program is complete, the program proceeds to the subsequent stages in a step-by-step fashion and exits when the target rotation speed has been reached.

Figure 3-3.2: MHA-V4(6)W/D2N8-B2 compressor startup program¹ when ambient temperature is at or below 3°C



Notes:

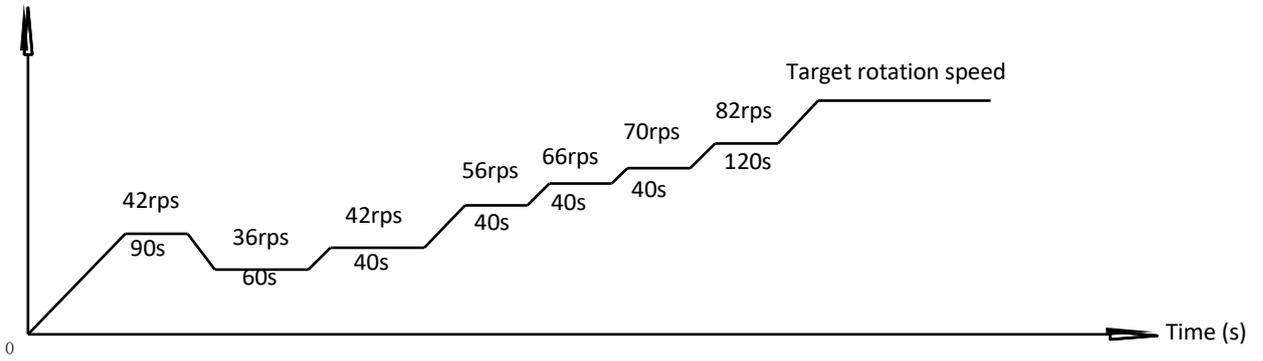
- Once the first, 40-second stage of the program is complete, the program proceeds to the subsequent stages in a step-by-step fashion and exits when the target rotation speed has been reached.

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Figure 3-3.3: MHA-V8(10)W/D2N8-B2 compressor startup program¹ when ambient temperature is above 11°C

Compressor rotation speed (rps)

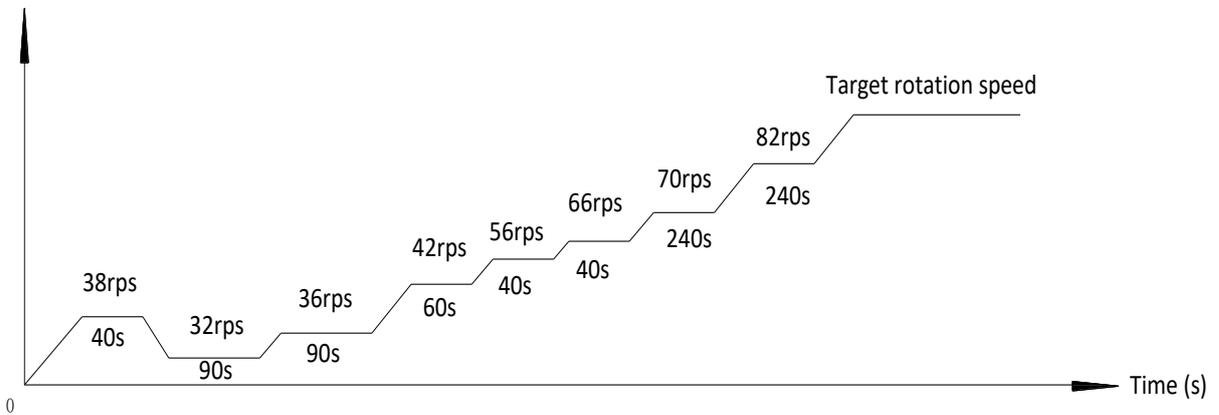


Notes:

- Once the first, 90-second stage of the program is complete, the program proceeds to the subsequent stages in a step-by-step fashion and exits when the target rotation speed has been reached.

Figure 3-3.4: MHA-V8(10)W/D2N8-B2 compressor startup program¹ when ambient temperature is at or below 11°C

Compressor rotation speed (rps)

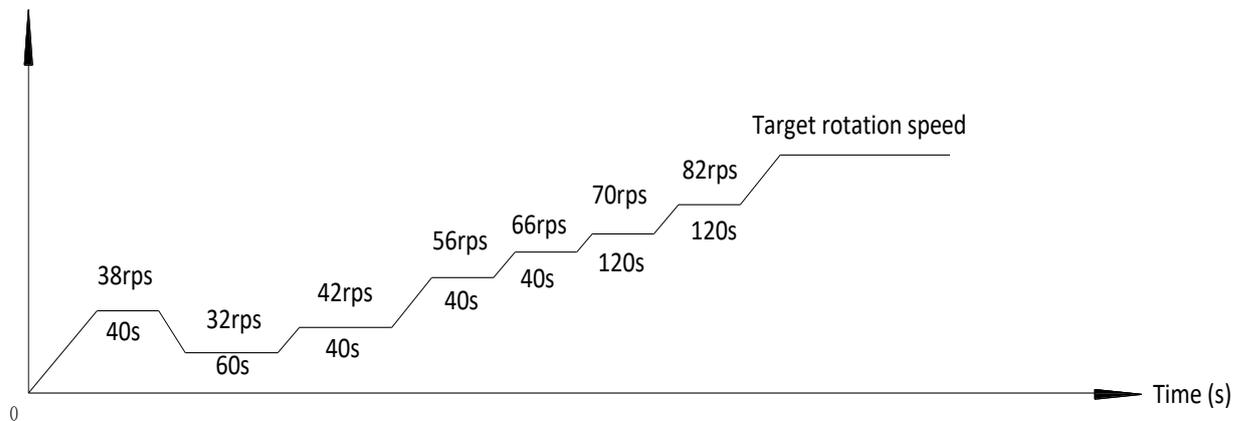


Notes:

- Once the first, 40-second stage of the program is complete, the program proceeds to the subsequent stages in a step-by-step fashion and exits when the target rotation speed has been reached.

Figure 3-3.5: MHA-V12(14,16)W/D2(R)N8-B2 compressor startup program¹ when ambient temperature is above 3°C

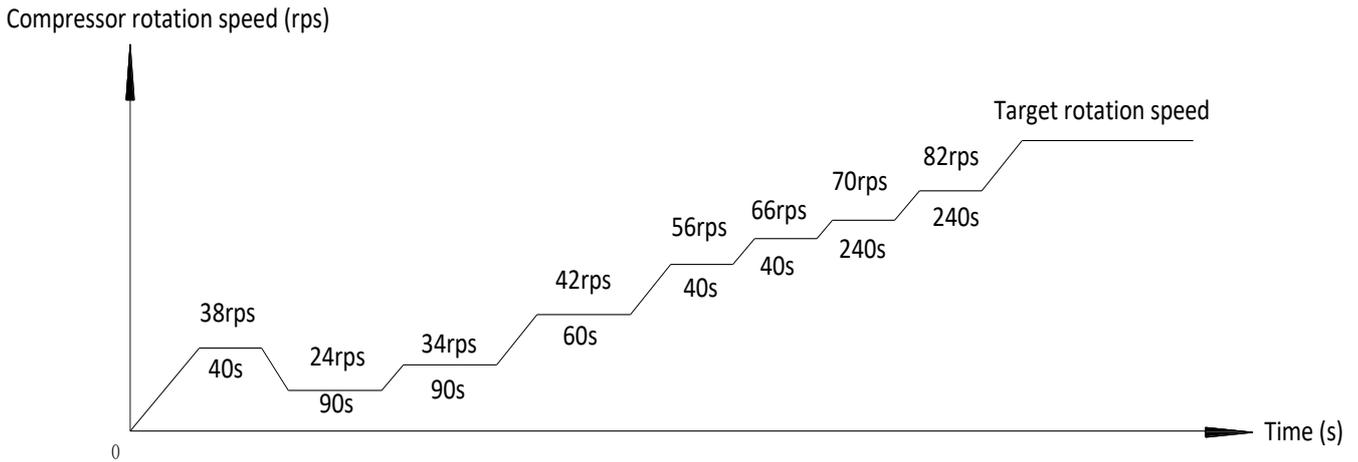
Compressor rotation speed (rps)



Notes:

- Once the first, 40-second stage of the program is complete, the program proceeds to the subsequent stages in a step-by-step fashion and exits when the target rotation speed has been reached.

Figure 3-3.6: MHA-V12(14,16)W/D2(R)N8-B2 compressor startup program¹ when ambient temperature is at or below 3°C



Notes:

- Once the first, 40-second stage of the program is complete, the program proceeds to the subsequent stages in a step-by-step fashion and exits when the target rotation speed has been reached.

3.3 Startup Control for Heating and Domestic Hot Water Operation

Table 3-3.1: Component control during startup in heating and domestic hot water modes

Component	Wiring diagram label	4-16kW	Control functions and states
Inverter compressor	COMP	●	Compressor startup program selected according to ambient temperature ¹
DC fan motor	FAN	●	Fan run at maximum speed ²
Electronic expansion valve	EXV	●	Position (steps) from 0 (fully closed) to 480 (fully open), controlled according to outdoor ambient temperature, discharge temperature, suction superheat,
Four-way valve	4-WAY	●	On

Notes:

- Refer to Part 3, 3.2 "Compressor Startup Program".
- Refer to Table 3-4.3 in Part 3, 4.6 "Outdoor Fan Control".

3.4 Startup Control for Cooling Operation

Table 3-3.2: Component control during startup in cooling mode

Component	Wiring diagram label	4-16kW	Control functions and states
Inverter compressor	COMP	●	Compressor startup program selected according to ambient temperature ¹
DC fan motor	FAN	●	Fan run at maximum speed ²
Electronic expansion valve	EXV	●	Position (steps) from 0 (fully closed) to 480 (fully open), controlled according to outdoor ambient temperature, discharge temperature, suction superheat
Four-way valve	4-WAY	●	Off

Notes:

- Refer to Part 3, 3.2 "Compressor Startup Program".
- Refer to Table 3-4.3 in Part 3, 4.6 "Outdoor Fan Control".

4 Normal Operation Control

4.1 Component Control during Normal Operation

Table 3-4.1: Component control during heating and domestic hot water operations

Component	Wiring diagram label	4-16kW	Control functions and states
Inverter compressor	COMP	•	Controlled according to load requirement from hydronic system
DC fan motor	FAN	•	Controlled according to outdoor heat exchanger pipe temperature
Electronic expansion valve	EXV	•	Position (steps) from 0 (fully closed) to 480 (fully open), controlled according to discharge temperature, suction superheat and compressor speed
Four-way valve	4-WAY	•	On

Table 3-4.2: Component control during cooling operation

Component	Wiring diagram label	4-16kW	Control functions and states
Inverter compressor	COMP	•	Controlled according to load requirement from hydronic system
DC fan motor	FAN	•	Controlled according to outdoor heat exchanger pipe temperature
Electronic expansion valve	EXV	•	Position (steps) from 0 (fully closed) to 480 (fully open), controlled according to discharge temperature, suction superheat and compressor speed
Four-way valve	4-WAY	•	Off

4.2 Compressor Output Control

The compressor rotation speed is controlled according to the load requirement. Before compressor startup, the M thermal Split outdoor unit determines the compressor target speed according to outdoor ambient temperature, leaving water set temperature and actual leaving water temperature and then runs the appropriate compressor startup program. Refer to Part 3, 3.2 “Compressor Startup Program”. Once the startup program is complete, the compressor runs at the target rotation speed.

4.3 Compressor Step Control

The running speed of six-pole compressors in rotations per second (rps) is one third of the frequency (in Hz) of the electrical input to the compressor motor. The frequency of the electrical input to the compressor motors can be altered at a rate of 1Hz per second.

4.4 Four-way Valve Control

The four-way valve is used to change the direction of refrigerant flow through the water side heat exchanger in order to switch between cooling and heating/DHW operations. Refer to Part 2, 3 “Refrigerant Flow Diagrams”. During heating and DHW operations, the four-way valve is on; during cooling and defrosting operations, the four-way valve is off.

4.5 Electronic Expansion Valve Control

The position of the electronic expansion valve (EXV) is controlled in steps from 0 (fully closed) to 480 (fully open).

- At power-on:
 - The EXV first closes fully, then moves to the standby position. After a few seconds the EXV moves to an initial running position, which is determined according to operating mode and outdoor ambient temperature. After a further a few minutes, the EXV is controlled according to suction superheat and discharge temperature. Once a further a few minutes have elapsed, the EXV is then controlled according to suction superheat, discharge temperature and compressor speed.
- When the outdoor unit is in standby:
 - The EXV is at standby position.
- When the outdoor unit stops:

- The EXV first closes fully, then moves to the standby position.

4.6 Outdoor Fan Control

The speed of the outdoor unit fan is adjusted in steps, as shown in Table 3-4.1.

Table 3-4.3: Component control during cooling operation

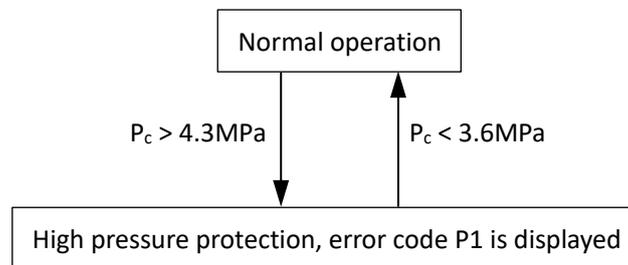
Fan speed index	Fan speed (rpm)		
	4/6/8/10kW	12/14kW	16kW
W1	200	200	200
W2	250	250	250
W3	300	300	300
W4	350	350	350
W5	400	400	400
W6	450	450	450
W7	500	500	500
W8	530	550	550
W9	550	580	600
W10	580	610	650
W11	600	630	700
W12	600	650	730

5 Protection Control

5.1 High Pressure Protection Control

This control protects the refrigerant system from abnormally high pressure and protects the compressor from transient spikes in pressure.

Figure 3-5.1: High pressure protection control



Notes:

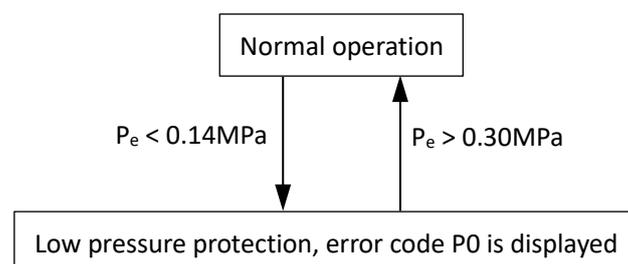
1. P_c : Discharge pressure

When the discharge pressure rises above 4.3MPa the system displays P1 protection and the unit stops running. When the discharge pressure drops below 3.6MPa, the compressor enters re-start control.

5.2 Low Pressure Protection Control

This control protects the refrigerant system from abnormally low pressure and protects the compressor from transient drops in pressure.

Figure 3-5.2: Low pressure protection control



Notes:

1. P_e : Suction pressure

When the suction pressure drops below 0.14MPa the system displays P0 protection and the unit stops running. When the suction pressure rises above 0.3MPa, the compressor enters re-start control.

When P0 protection occur for the first time, the P0 protection code will automatically be removed and the system resume normal operation when the detected pressure meet the requirement.

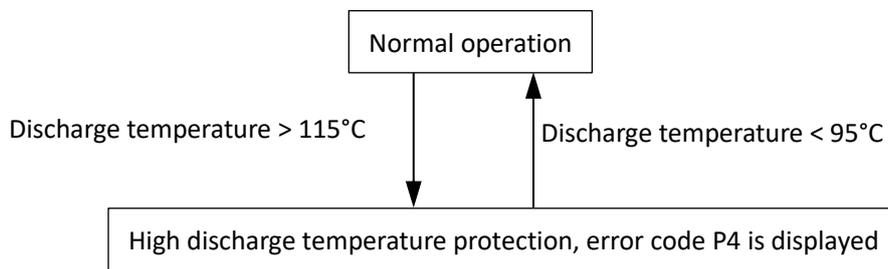
When P0 protection occur twice or if the low pressure switch signal is off for more than 10 minutes, only if the system is re-power on and the detected pressure meet the requirement can the system resume normal operation.

Defrosting control logic to avoid low pressure protection during machine startup in high humidity and rainy/snowy weather.

5.3 Discharge Temperature Protection Control

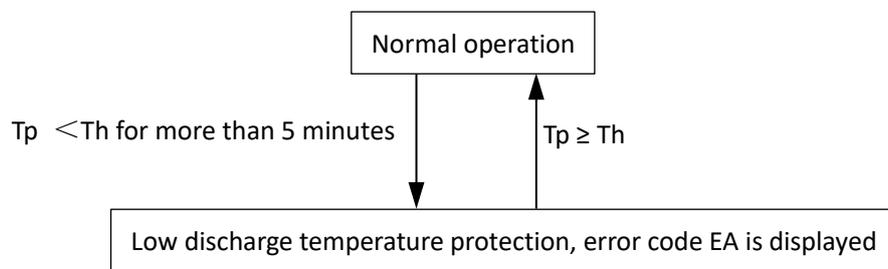
This control protects the compressor from abnormally high temperatures and transient spikes in temperature.

Figure 3-5.3: High discharge temperature protection control



When the discharge temperature rises above 115°C the system displays P4 protection and the unit stops running. When the discharge temperature drops below 95°C, the compressor enters re-start control.

Figure 3-5.4: Low discharge temperature protection control



When the discharge temperature is lower than suction temperature for more than 5 minutes, the system displays EA protection and the unit stops running. When the discharge temperature is higher than suction temperature, the compressor enters re-start control.

5.4 Compressor Current Protection Control

This control protects the compressor from abnormally high currents.

Figure 3-5.5: Compressor current protection control

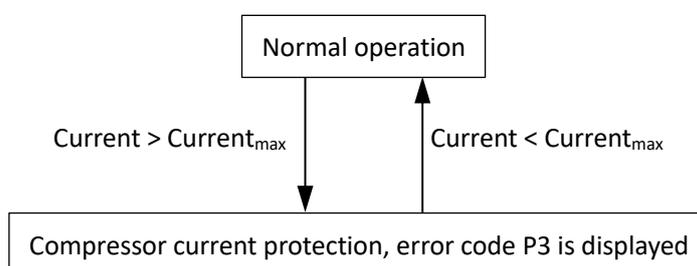


Table 3-5.1: Current limitation for compressors

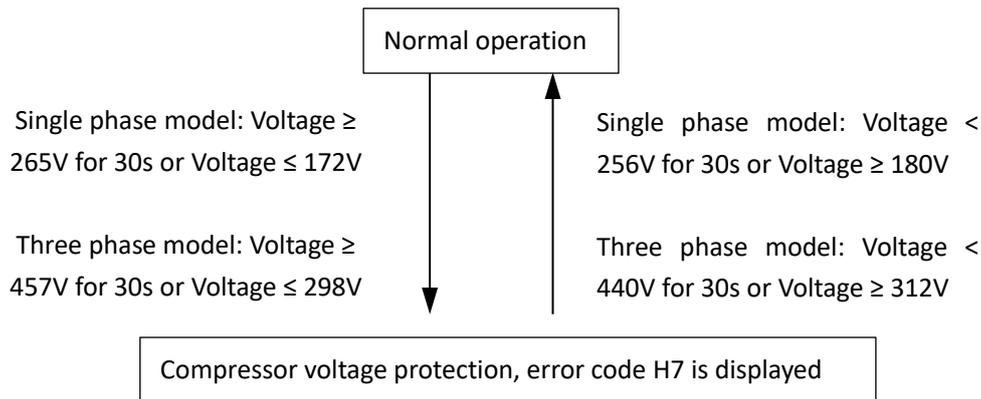
Model name	MHA-V4(6)W/D2N8-B2	MHA-V8(10)W/D2N8-B2	MHA-V12(14,16)W/D2N8-B2	MHA-V12(14,16)W/D2RN8-B2
Current _{max}	18A	19A	30A	14A

When the compressor current rises above Current_{max} the system displays P3 protection and the unit stops running. When the compressor current drops below Current_{max}, the compressor enters re-start control.

5.5 Voltage Protection Control

This control protects the M thermal Split from abnormally high or abnormally low voltages.

Figure 3-5.6: Compressor voltage protection control



For single phase models, when the phase voltage of AC power supply is at or above 265V for more than 30 seconds, the system displays H7 protection and the unit stops running. When the phase voltage drops below 265V for more than 30 seconds, the refrigerant system restarts once the compressor re-start delay has elapsed. When the phase voltage is below 172V, the system displays H7 protection and the unit stops running. When the AC voltage rises to more than 180V, the refrigerant system restarts once the compressor re-start delay has elapsed.

For three phase models, when the phase voltage of AC power supply is at or above 457V for more than 30 seconds, the system displays H7 protection and the unit stops running. When the phase voltage drops below 440V for more than 30 seconds, the refrigerant system restarts once the compressor re-start delay has elapsed. When the phase voltage is below 298V, the system displays H7 protection and the unit stops running. When the AC voltage rises to more than 312V, the refrigerant system restarts once the compressor re-start delay has elapsed.

5.6 DC Fan Motor Protection Control

This control protects the DC fan motors from strong winds and abnormal power supply. DC fan motor protection occurs when any one of the following three sets of conditions are met:

- Outdoor ambient temperature is at or above 4°C and actual fan speed differs from target fan speed by 200rpm or more for more than 3 minutes.
- Outdoor ambient temperature is below 4°C and actual fan speed differs from target fan speed by 300rpm or more for more than 3 minutes.
- Actual fan speed is less than 150rpm for more than 90 seconds.

When DC fan motor protection control occurs the system displays the H6 error code and the unit stops running. After 3 minutes, the unit restarts automatically. When H6 protection occurs 10 times in 120 minutes, the HH error is displayed. When an HH error occurs, a manual system restart is required before the system can resume operation.

5.7 Water Side Heat Exchanger Anti-freeze Protection Control

This control protects the water side heat exchanger from ice formation.

In cooling mode, if inlet water temperature or leaving water temperature or auxiliary heat source leaving water temperature is

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below 4°C, heat pump stops and water pump keeps running for 30min. If water temperature is still below 4°C, heat pump turns to heating mode.

In heating/DHW standby mode, if ambient temperature is below 3°C and inlet water temperature or leaving water temperature or auxiliary heat source leaving water temperature is below 5°C, heat pump stops and water pump keeps running for 30min. If ambient temperature is still below 3°C and water temperature is still below 5°C, heat pump turns to heating mode.

In heating/DHW standby mode, if leaving water temperature is below 2°C, heat pump stops and water pump keeps running for 30min. If water temperature is still below 2°C heat pump turns to heating mode to protect from anti-freezing.

When water side heat exchanger anti-freeze protection occurs the system displays error code Pb and the unit stops running.

When T3, T4, Tp, Th or Pe sensor faults occur, the anti-freezing protection can still be implemented.

6 Special Control

6.1 Oil Return Operation

In order to prevent the compressor from running out of oil, the oil return operation is conducted to recover oil that has flowed out of the compressor and into the refrigerant piping.

The oil return operation starts when the following condition occurs:

- When the compressor cumulative operating time reaches 6 hours.

The oil return operation ceases when any one of the following three conditions occurs:

- Oil return operation duration reaches 5 minutes.
- Compressor stops.

Tables 3-6.1 show component control during oil return operation in cooling mode.

Component	Wiring diagram label	4-16kW	Control functions and states
Inverter compressor	COMP	●	Runs at oil return operation rotation speed
DC fan motor	FAN	●	Controlled according to cooling mode
Electronic expansion valve	EXV	●	304 (steps)
Four-way valve	4-WAY	●	Off

Tables 3-6.2 show component control during oil return operation in heating and DHW modes.

Component	Wiring diagram label	4-16kW	Control functions and states
Inverter compressor	COMP	●	Runs at oil return operation rotation speed
DC fan motor	FAN	●	Controlled according to heating mode
Electronic expansion valve	EXV	●	304 (steps)
Four-way valve	4-WAY	●	On

6.2 Defrosting Operation

In order to recover heating capacity, the defrosting operation is conducted when the outdoor unit air side heat exchanger is performing as a condenser. The defrosting operation is controlled according to outdoor ambient temperature, air side heat exchanger refrigerant outlet temperature and the compressor running time.

Table 3-6.3: Component control during defrosting operation

Component	Wiring diagram label	4-16kW	Control functions and states
Inverter compressor	COMP	●	Runs at defrosting operation rotation speed
DC fan motor	FAN	●	Off
Electronic expansion valve	EXV	●	480 (steps)

Four-way valve	4-WAY	•	Off
----------------	-------	---	-----

6.3 Force Cooling Operation

The force cooling operation helps the refrigerant recovering before removal the water side heat exchanger.

The force cool mode can be ended by pushing the button on the outdoor refrigerant system main PCB named "FORCE" for 5s or this mode will be ended automatic if the system has operated force cool mode for more than 30 minutes.

Table 3-6.4: Component control during force cool operation

Component	Wiring diagram label	4-16kW	Control functions and states
Inverter compressor	COMP	•	Runs at force cooling operation rotation speed
DC fan motor	FAN	•	Runs at force cooling operation speed
Electronic expansion valve	EXV	•	304 (steps)
Four-way valve	4-WAY	•	Off

6.4 Fast DHW Operation

Fast DHW operation is used to quickly meet a requirement for domestic hot water when DHW priority has been set on the user interface.

Domestic hot water demand priority can be ended by changing the switch on controller from "on" to "off".

Table 3-6.5: Component control during fast DHW operation

Component	Wiring diagram label	4/6kW	8/10/12/14/16kW	Control functions and states
Inverter compressor	COMP	•	•	Controlled according to load requirement
DC fan motor	FAN	•	•	Controlled according to outdoor heat exchanger pipe temperature
Electronic expansion valve	EXV	•	•	Position (steps) from 0 (fully closed) to 480 (fully open), controlled according to discharge superheat
Four-way valve	ST	•	•	On
Tank electric heater	TBH	•	•	On

6.5 Two zones control¹

Two zones control function is used to control temperature of each zone separately, thus different type radiator will operate at its optimal temperature and water pump cycle time will be reduced to save energy.

- Cooling mode

In two zones control for cooling mode, when the setting temperature of a certain zones is reached, the zone and water pump of this zone will turn off.

- Heating mode

In two zones control for heating mode, the on/off control of zone and water pump is same with cooling mode, but in addition, the mixing valve (3-way valve SV3) control function will be activated to adjust the water temperature of the low temperature zone by control the opening time and closing time of the valve. The mixing valve will only turn on when two

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zones control for heating is activated. On other conditions, the mixing valve will keep off. When the valve initially turns on, the opening time and closing time is same and then the time is controlled according to the difference between water pipe temperature and setting water temperature of the controlling zone.

- Hydraulic adapter PCB (Optional)

With the help of hydraulic adapter PCB, totally 8 thermostats can be used at the same time for maximum 8 rooms to control heat pump.

Note:

1. *M thermal units just have the controlling function, while the mixing valve, water pump of each zone need to be field supplied and connect to M thermal unit.*

6.6 Smart grid control

Unit adjusts the operation according to different electrical signals to realize energy saving.

Free electric energy signal: DHW mode turn on, the setting temperature will be changed to 70°C automatically, and the TBH operate as below: $T5 < 69$, the TBH is on, $T5 \geq 70$, the TBH is off. The unit operates in cooling/heating mode as the normal logic.

Common electric energy signal: unit operates according to users' need.

Expensive electric energy signal: only available for cooling or heating mode and user can set the maximum operating time.

6.7 Balance tank temperature control

Balance tank temperature sensor is used to control on/off of heat pump.

Once the heat pump stops, internal pump stops to save energy and then balance tank provides hot water for space heating. In addition, balance tank temperature control can meet both space heating and domestic hot water needs at the same time. Balance tank can store energy to provide hot water whilst heat pump runs heat mode/cooling, which can reduce the host selection and the initial investment.

6.8 USB data transfer

- Convenient program upgrade

No need to carry any other heavy equipments but only USB can realize program upgrade of indoor unit and outdoor unit.

- Parameter setting transmission between wired controllers

Installer can quickly copy the setting from one controller to another via USB, which save the time of on-site installation.

6.9 Dry contract M1M2 control

M1M2 can be set in the wired controller for heat pump on/off control, TBH control, AHS control.

- For heat pump on/off control

When dry contract closes for 1s, heat pump stops. When dry contract opens for 5s, heat pump on/off according to wired controller or room thermostat setting.

- For TBH control

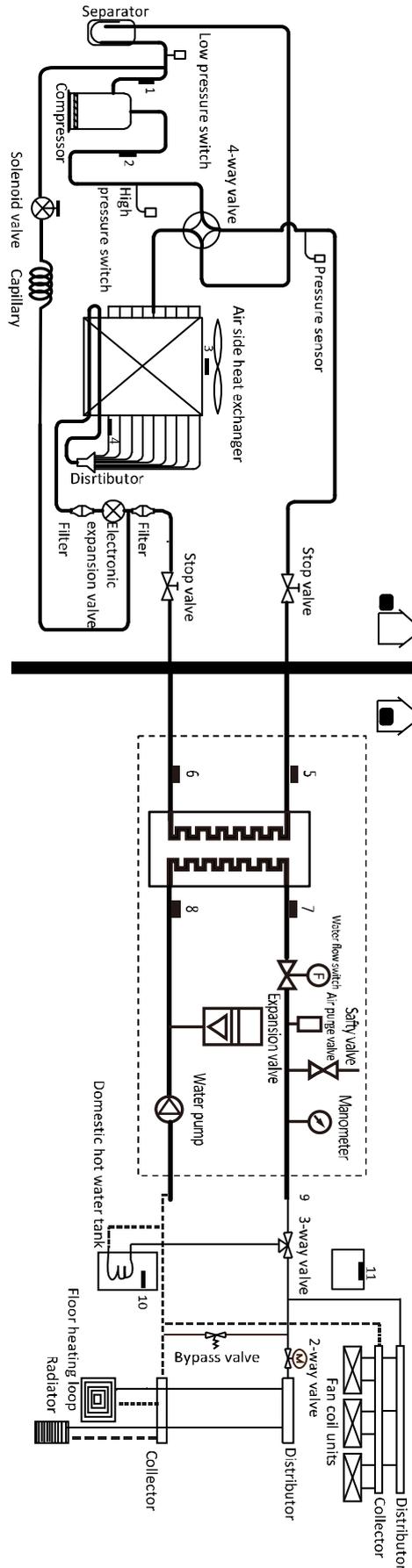
TBH is only controlled by M1M2. If dry contract closes, $T5 < 65^\circ\text{C}$ then TBH opens until water tank temperature reaches 70°C.

- For AHS control

In heating mode, AHS on/off is only controlled by M1M2. In DHW mode, M1M2 control does not affect AHS on/off.

7 Role of Temperature Sensors in Control Functions

Figure 3-7.1: Location of the temperature sensors on M thermal Split systems



Notes:

1. The names and functions of the temperature sensors labelled 1 to 11 in this figure are detailed in Table 3-7.1.

Table 3-7.1: Names of the temperature sensors

Number	Sensor name	Sensor code
1	Suction pipe temperature sensor	Th
2	Discharge pipe temperature sensor	Tp
3	Outdoor ambient temperature sensor	T4
4	Air side heat exchanger refrigerant outlet temperature sensor	T3
5	Water side heat exchanger refrigerant outlet (gas pipe) temperature sensor	T2B
6	Water side heat exchanger refrigerant outlet (liquid pipe) temperature sensor	T2
7	Water side heat exchanger water outlet temperature sensor	Tw_out
8	Water side heat exchanger water inlet temperature sensor	Tw_in
9	Final water outlet temperature sensor	T1
10	Domestic hot water tank temperature sensor	T5
11	Room temperature sensor (built in wired controller)	Ta

Part 4

Diagnosis and Troubleshooting

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1 R32 System Service

Indoor units in this manual can be used with both R410A and R32 refrigerant systems. When repairing systems that use R32 refrigerant, the following warnings and operating requirements should be noted.

1.1 Warning about the R32 refrigerant



The following information indicates a hazard with a medium level of risk which, if not avoided, could result in death or serious injury.

The following applies to R32 refrigerant systems.

Prior to beginning work on systems containing flammable refrigerants, safety checks are necessary to ensure that the risk of ignition is minimized.

For repair to the refrigerating system, the following precautions shall be complied with prior to conducting work on the system.

Work shall be undertaken under a controlled procedure so as to minimise the risk of a flammable gas or vapour being present while the work is being performed.

All maintenance staff and others working in the local area shall be instructed on the nature of work being carried out. Work in confined spaces shall be avoided. The area around the workspace shall be sectioned off. Ensure that the conditions within the area have been made safe by control of flammable material.

The area shall be checked with an appropriate refrigerant detector prior to and during work, to ensure the technician is aware of potentially flammable atmospheres.

Ensure that the leak detection equipment being used is suitable for use with flammable refrigerants, i.e. non-sparking, adequately sealed or intrinsically safe.

If any hot work is to be conducted on the refrigeration equipment or any associated parts, appropriate fire extinguishing equipment shall be available to hand. Have a dry powder or CO2 fire extinguisher adjacent to the charging area.

No person carrying out work in relation to a refrigeration system which involves exposing any pipe work that contains or has contained flammable refrigerant shall use any sources of ignition in such a manner that it may lead to the risk of fire or explosion.

All possible ignition sources, including cigarette smoking, should be kept sufficiently far away from the site of installation, repairing, removing and disposal, during which flammable refrigerant can possibly be released to the surrounding space.

Prior to work taking place, the area around the equipment is to be surveyed to make sure that there are no flammable hazards or ignition risks. "No Smoking" signs shall be displayed.

Ensure that the area is in the open or that it is adequately ventilated before breaking into the system or conducting any hot work. A degree of ventilation shall continue during the period that the work is carried out. The ventilation should safely disperse any released refrigerant and preferably expel it externally into the atmosphere.

Where electrical components are being changed, they shall be fit for the purpose and to the correct specification. At all times the manufacturer's maintenance and service guidelines shall be followed. If in doubt consult the manufacturer's technical department for assistance.

The following checks shall be applied to installations using flammable refrigerants:

- the charge size is in accordance with the room size within which the refrigerant containing parts are installed;

- the ventilation machinery and outlets are operating adequately and are not obstructed;
- if an indirect refrigerating circuit is being used, the secondary circuit shall be checked for the presence of refrigerant;
- marking to the equipment continues to be visible and legible. Markings and signs that are illegible shall be corrected;
- refrigeration pipe or components are installed in a position where they are unlikely to be exposed to any substance which may corrode refrigerant containing components, unless the components are constructed of materials which are inherently resistant to being corroded or are suitably protected against being so corroded.

Repair and maintenance to electrical components shall include initial safety checks and component inspection procedures.

If a fault exists that could compromise safety, then no electrical supply shall be connected to the circuit until it is satisfactorily dealt with. If the fault cannot be corrected immediately but it is necessary to continue operation, an adequate temporary solution shall be used. This shall be reported to the owner of the equipment so all parties are advised.

Initial safety checks shall include:

- that capacitors are discharged: this shall be done in a safe manner to avoid possibility of sparking;
- that no live electrical components and wiring are exposed while charging, recovering or purging the system;
- that there is continuity of earth bonding.

During repairs to sealed components, all electrical supplies shall be disconnected from the equipment being worked upon prior to any removal of sealed covers, etc. If it is absolutely necessary to have an electrical supply to equipment during servicing, then a permanently operating form of leak detection shall be located at the most critical point to warn of a potentially hazardous situation.

Particular attention shall be paid to the following to ensure that by working on electrical components, the casing is not altered in such a way that the level of protection is affected. This shall include damage to cables, excessive number of connections, terminals not made to original specification, damage to seals, incorrect fitting of glands, etc.

Ensure that seals or sealing materials have not degraded such that they no longer serve the purpose of preventing the ingress of flammable atmospheres.

Replacement parts shall be in accordance with the manufacturer's specifications.

Do not apply any permanent inductive or capacitance loads to the circuit without ensuring that this will not exceed the permissible voltage and current permitted for the equipment in use.

Intrinsically safe components are the only types that can be worked on while live in the presence of a flammable atmosphere. The test apparatus shall be at the correct rating.

Replace components only with parts specified by the manufacturer. Other parts may result in the ignition of refrigerant in the atmosphere from a leak.

Check that cabling will not be subject to wear, corrosion, excessive pressure, vibration, sharp edges or any other adverse environmental effects. The check shall also take into account the effects of ageing or continual vibration from sources such as compressors or fans.

When breaking into the refrigerant circuit to make repairs – or for any other purpose – conventional procedures shall be used. However, it is important that best practice is followed.

Since flammability is a consideration. The following procedure shall be adhered to:

- remove refrigerant;
- purge the circuit with inert gas;
- evacuate;
- purge again with inert gas;

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- open the circuit by cutting or brazing.

The refrigerant charge shall be recovered into the correct recovery cylinders. The system shall be “flushed” with OFN to render the unit safe. This process may need to be repeated several times. Compressed air or oxygen shall not be used for this task.

Flushing shall be achieved by breaking the vacuum in the system with OFN and continuing to fill until the working pressure is achieved, then venting to atmosphere, and finally pulling down to a vacuum.

This process shall be repeated until no refrigerant is within the system. When the final OFN charge is used, the system shall be vented down to atmospheric pressure to enable work to take place.

This operation is absolutely vital if brazing operations on the pipe-work are to take place.

Ensure that the outlet for the vacuum pump is not close to any ignition sources and there is ventilation available. Ensure that contamination of different refrigerants does not occur when using charging equipment. Hoses or lines shall be as short as possible to minimise the amount of refrigerant contained in them. Prior to recharging the system it shall be pressure tested with OFN.

DD.12 Decommissioning:

Before carrying out this procedure, it is essential that the technician is completely familiar with the equipment and all its detail. It is recommended good practice that all refrigerants are recovered safely. Prior to the task being carried out, an oil and refrigerant sample shall be taken in case analysis is required prior to re-use of reclaimed refrigerant. It is essential that electrical power is available before the task is commenced.

- a) Become familiar with the equipment and its operation.
- b) Isolate system electrically.
- c) Before attempting the procedure ensure that:
 - mechanical handling equipment is available, if required, for handling refrigerant cylinders;
 - all personal protective equipment is available and being used correctly;
 - the recovery process is supervised at all times by a competent person;
 - recovery equipment and cylinders conform to the appropriate standards.
- d) Pump down refrigerant system, if possible.
- e) If a vacuum is not possible, make a manifold so that refrigerant can be removed from various parts of the system.
- f) Make sure that cylinder is situated on the scales before recovery takes place.
- g) Start the recovery machine and operate in accordance with manufacturer's instructions.
- h) Do not overfill cylinders. (No more than 80 % volume liquid charge).
- i) Do not exceed the maximum working pressure of the cylinder, even temporarily.
- j) When the cylinders have been filled correctly and the process completed, make sure that the cylinders and the equipment are removed from site promptly and all isolation valves on the equipment are closed off.
- k) Recovered refrigerant shall not be charged into another refrigeration system unless it has been cleaned and checked.

Equipment shall be labelled stating that it has been de-commissioned and emptied of refrigerant. The label shall be dated and signed. Ensure that there are labels on the equipment stating the equipment contains flammable refrigerant.

When removing refrigerant from a system, either for servicing or decommissioning, it is recommended good practice that all refrigerants are removed safely.

When transferring refrigerant into cylinders, ensure that only appropriate refrigerant recovery cylinders are employed. Ensure that the correct number of cylinders for holding the total system charge are available. All cylinders to be used are designated for the recovered refrigerant and labelled for that refrigerant (i.e. special cylinders for the recovery of refrigerant). Cylinders shall be complete with pressure relief valve and associated shut-off valves in good working order. Empty recovery cylinders are evacuated and, if possible, cooled before recovery occurs.

The recovery equipment shall be in good working order with a set of instructions concerning the equipment that is at

hand and shall be suitable for the recovery of flammable refrigerants. In addition, a set of calibrated weighing scales shall be available and in good working order. Hoses shall be complete with leak-free disconnect couplings and in good condition. Before using the recovery machine, check that it is in satisfactory working order, has been properly maintained and that any associated electrical components are sealed to prevent ignition in the event of a refrigerant release. Consult manufacturer if in doubt.

The recovered refrigerant shall be returned to the refrigerant supplier in the correct recovery cylinder, and the relevant Waste Transfer Note arranged. Do not mix refrigerants in recovery units and especially not in cylinders.

If compressors or compressor oils are to be removed, ensure that they have been evacuated to an acceptable level to make certain that flammable refrigerant does not remain within the lubricant. The evacuation process shall be carried out prior to returning the compressor to the suppliers. Only electric heating to the compressor body shall be employed to accelerate this process. When oil is drained from a system, it shall be carried out safely.

Warning: disconnect the appliance from its power source during service and when replacing parts.

These units are partial unit air conditioners, complying with partial unit requirements of this International Standard, and must only be connected to other units that have been confirmed as complying to corresponding partial unit requirements of this International Standard.

1.2 Qualification requirements for maintenance personnel



The following information indicates a hazard with a high level of risk which, if not avoided, will result in death or serious injury.

These instructions are exclusively intended for qualified contractors and authorised installers

Work on the refrigerant circuit with flammable refrigerant in safety group A2L may only be carried out by authorised heating contractors. These heating contractors must be trained in accordance with EN 378 Part 4 or IEC 60335-2-40, Section HH. The certificate of competence from an industry accredited body.

Brazing/soldering work on the refrigerant circuit may only be carried out by contractors certified in accordance with ISO 13585 and AD 2000, Datasheet HP 100R. And only by contractors qualified and certified for the processes to be carried out. The work must fall within the range of applications purchased and be carried out in accordance with the prescribed procedures. Soldering/brazing work on accumulator connections requires certification of personnel and processes by a notified body according to the Pressure Equipment Directive (2014/68/EU).

Work on electrical equipment may only be carried out by a qualified electrician.

Before initial commissioning, all safety relevant points must be checked by the particular certified heating contractors. The system must be commissioned by the system installer or a qualified person authorised by the installer.

2 Electric Control Box Layout

2.1 Outdoor Unit Electric Control Box Layout

Figure 4-2.1: MHA-V4(6)W/D2N8-B2 electric control box

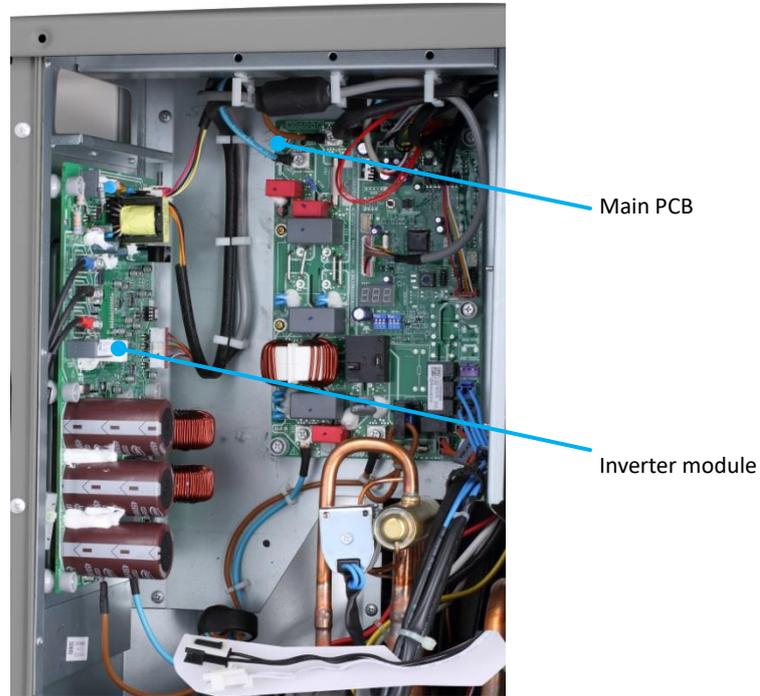


Figure 4-2.2: MHA-V8(10)W/D2N8-B2 electric control box

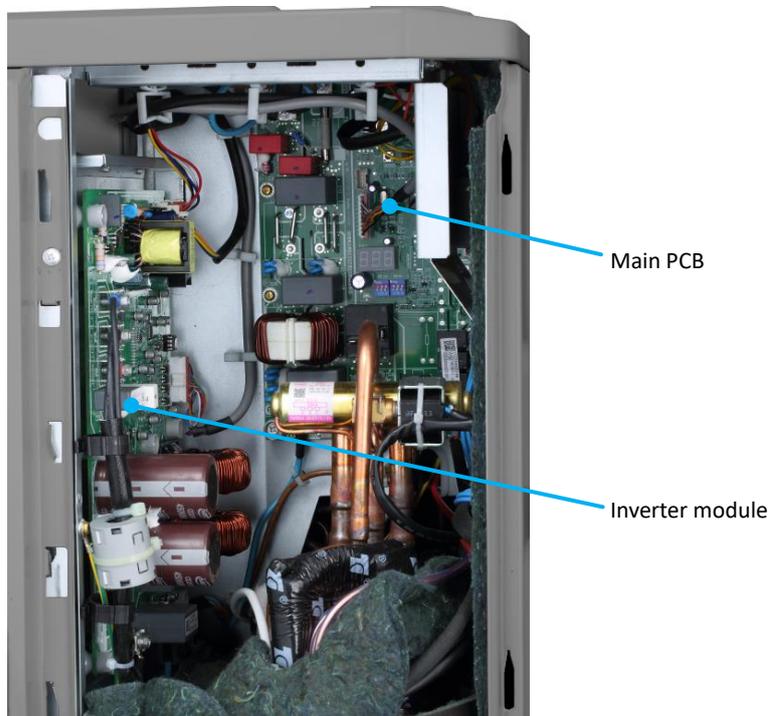


Figure 4-2.3: MHA-V12(14,16)W/D2N8-B2 electric control box

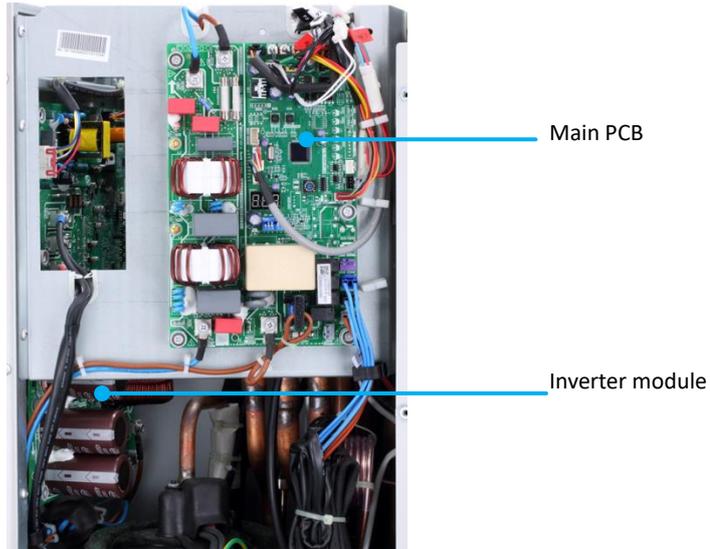
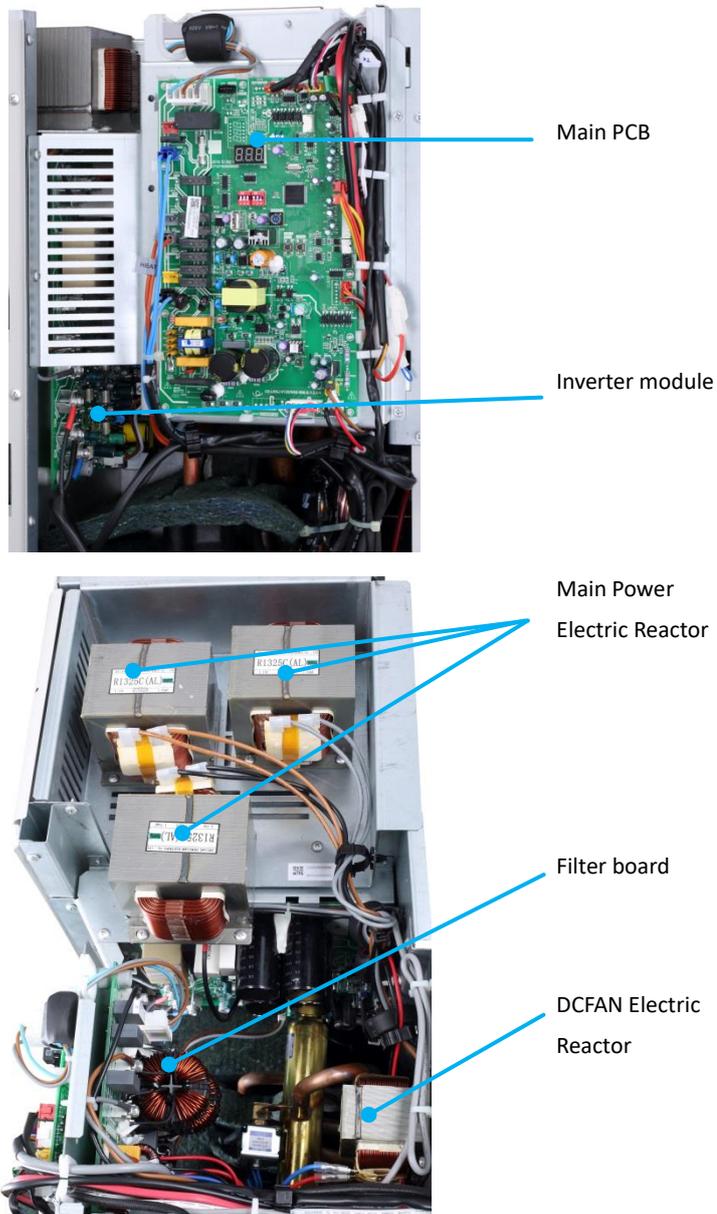


Figure 4-2.4: MHA-V12(14,16)W/D2RN8-B2 electric control box

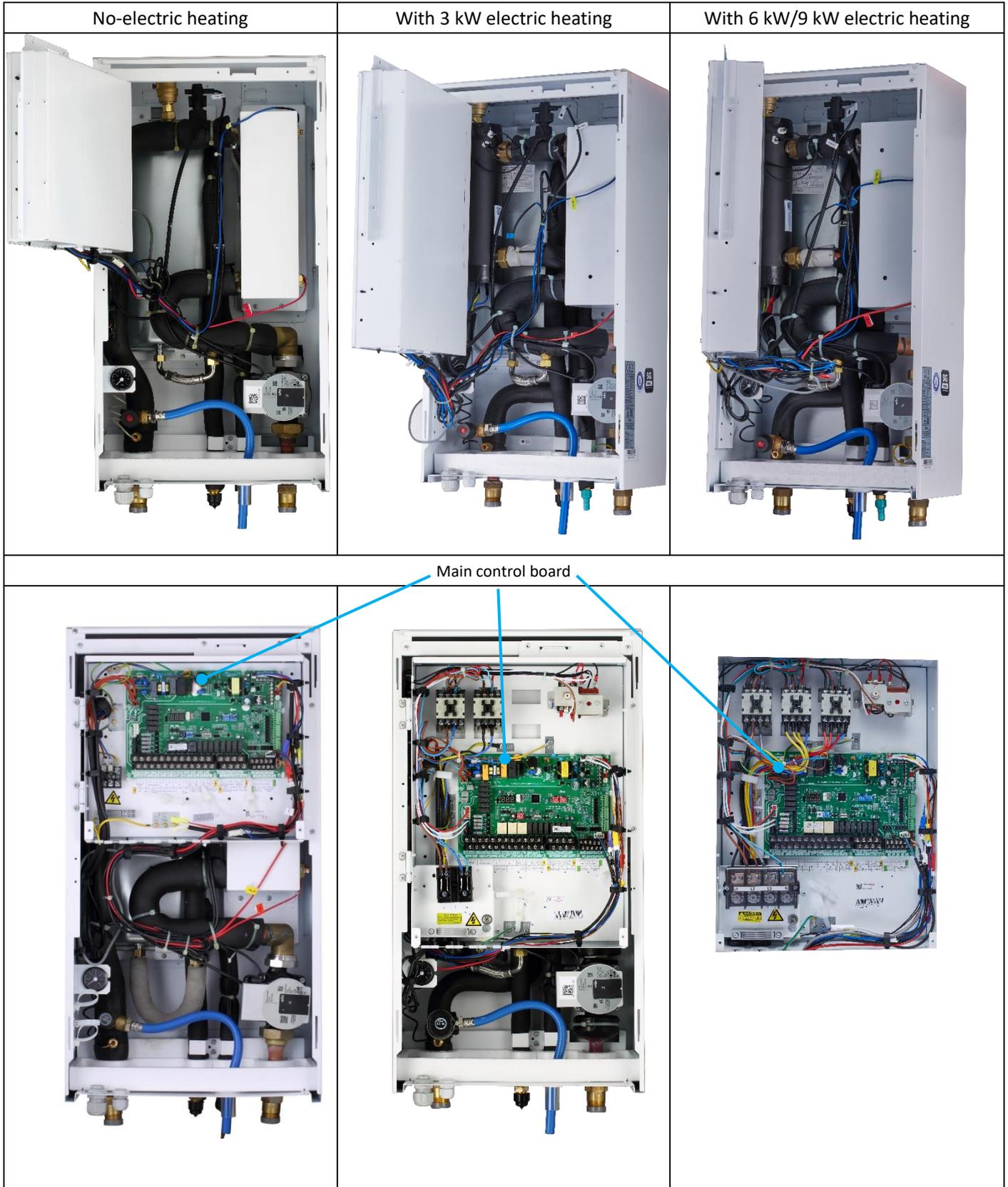


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2.2 Hydronic Box Electric Control Box Layout

Figure 4-2.5: Hydronic Box Electric Control Box



3 PCBs

3.1 Outdoor Unit PCB

There are one type of main PCB for the 4kW to 16kW models. In addition to the main PCB, all models have an inverter module.

The locations of each PCB in the outdoor unit electric control box are shown in Figures 4-1.1 to Figure 4-1.4 in Part 4, 1.1 “Outdoor Unit Electric Control Box Layout”. The locations of each PCB in the hydronic box electric control box are shown in Figures 4-1.5 in Part 4, 1.2 “Hydronic Box Electric Control Box Layout”.

3.2 Main PCB for Hydronic System

Figure 4-3.1: Hydronic box main PCB

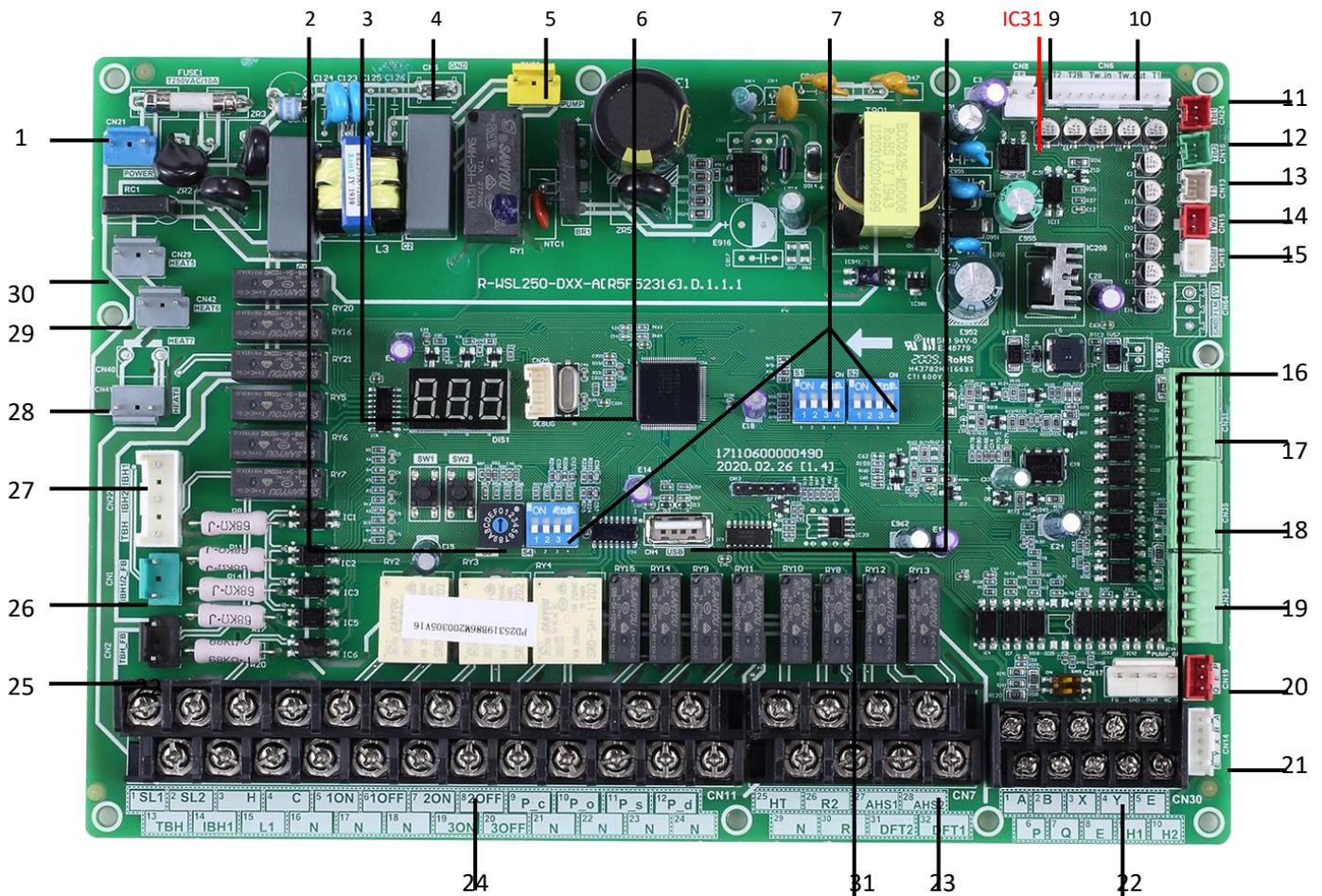


Table 4-3.1: Hydronic box main PCB

Label in Figure 4-2.1	Code	Content
1	CN21	Port for power supply
2	S3	Rotary dip switch
3	DIS1	Digital display
4	CN5	Port for ground
5	CN28	Port for variable speed pump power input
6	CN25	Port for IC programming
7	S1,S2,S4	Dip switch
8	CN4	Port for USB programming
9	CN8	Port for Flow switch
10	CN6	Port for temp. sensors (T2,T2B,TW_out,TW_in, T1,)
11	CN24	Port for temp. sensor(Tbt1, The balanced water tank of up temp. sensor)
12	CN16	Port for temp. sensor(Tbt2, The balanced water tank of up temp. sensor)
13	CN13	Port for temp. sensor(T5, domestic hot water tank temp. sensor)
14	CN15	Port for temp. sensor(Tw2, The outlet water for zone 2 temp. sensor)
15	CN18	Port for temp. sensor(Tsolar, Solar panel temp. sensor)
16	CN17	Port for variable speed pump communication
17	CN31	Control port for room thermostat (heating mode)(HT)/Control port for room thermostat (cooling mode)(CL)/Power port for room thermostat(COM)
18	CN35	Port for smart grid (grid signal, photovoltaic signal)
19	CN36	Port for remote switch, temperature board
20	CN19	Communicate port between indoor unit and outdoor unit
21	CN14	Port for communication with the wired controller
22	CN30	Communicate port between indoor unit and outdoor unit, port for communication with the wired controller, internal machine parallel
23	CN7	Port for antifreeze E-heating tape(external), additional heat source, compressor run/defrost run
24	CN11	Control port for tank booster heater, internal backup heater 1, input port for solar energy, Port for room thermostat, SV1(3-way valve), SV2(3-way valve), SV3(3-way valve), zone 2 pump, outside circulation pump, solar energy pump, DHW pipe pump,
25	CN2	Feedback port for external temp. switch(shorted in default)
26	CN1	Feedback port for temperature switch(shorted in default)
27	CN22	Control port for backup heater1/booster heater/Reserved
28	CN41	Port for anti-freeze electric heating tape
29	CN42	Port for anti-freeze electric heating tape
30	CN29	Port for anti-freeze electric heating tape
31	IC39	EEPROM

3.3 Main PCBs for Refrigerant System, Inverter Module

Figure 4-3.2: MHA-V4(6,8,10)W/D2N8-B2 outdoor unit main PCB for refrigerant system

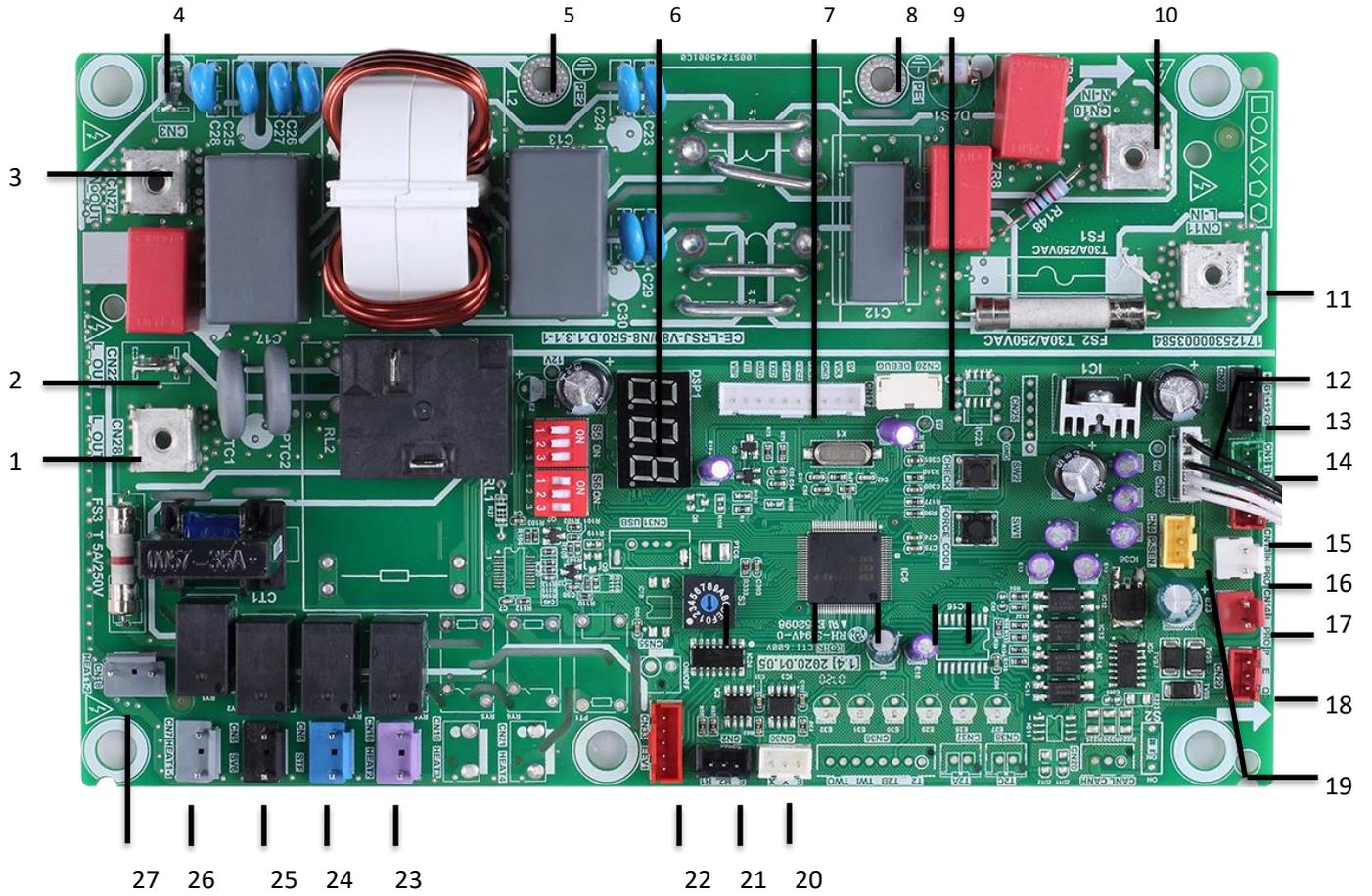


Table 4-3.2: MHA-V4(6,8,10)W/D2N8-B2 outdoor unit main PCB for refrigerant system

Label in Figure 4-2.2	Code	Content
1	CN28	Output port L to main PCB for refrigerant system
2	CN22	Reserved
3	CN27	Output port N to main PCB for refrigerant system
4	CN3	Reserved
5	PE2	Port for ground wire
6	DSP1	Digital display
7	CN17	Port for communication with main PCB for refrigerant system
8	PE1	Port for ground wire
9	CN26	Reserved
10	CN10	Input port for neutral wire
11	CN11	Input port for live wire
12	CN9	Port for outdoor ambient temp. sensor and condenser temp. sensor
13	CN24	Input port for +12V/9V
14	CN1	Port for suction temp. sensor
15	CN8	Port for discharge temp. sensor
16	CN13	Port for high pressure switch
17	CN14	Port for low pressure switch
18	CN29	Port for communication with hydro-box control board
19	CN4	Port for pressure sensor
20	CN30	Port for communication(reserved)
21	CN2	Port for communication(reserved)
22	CN33	Port for electrical expansion valve
23	CN16	Port for chassis electrical heating tape(Optional)
24	CN6	Port for 4-way valve
25	CN5	Port for SV6 valve
26	CN7	Port for compressor electric heating tape 1
27	CN18	Port for compressor electric heating tape 2

Figure 4-3.3 MHA-V12(14,16)W/D2N8-B2 outdoor unit main PCB for refrigerant system

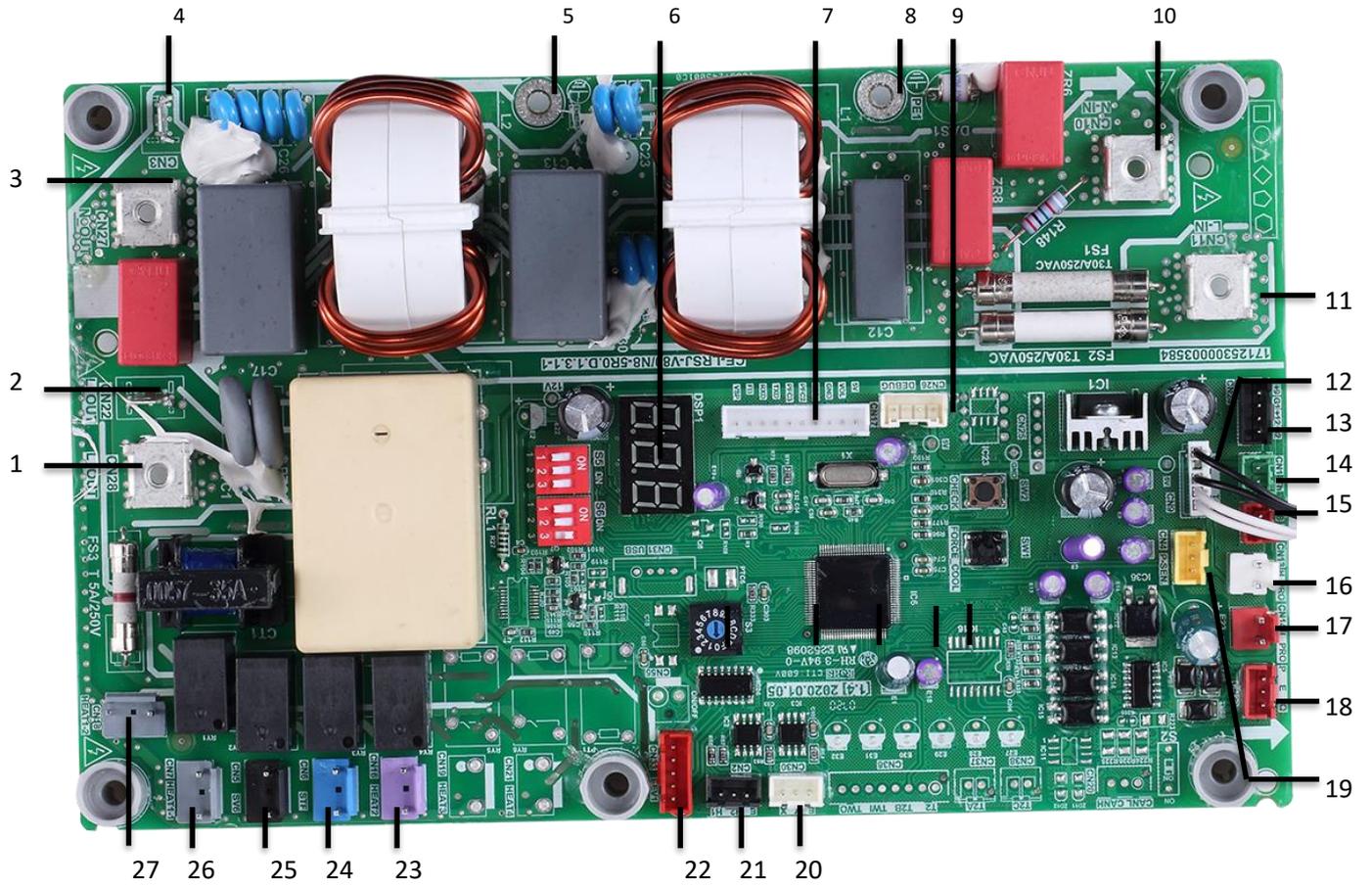


Table 4-3.3: MHA-V12(14,16)W/D2N8-B2 outdoor unit main PCB for refrigerant system

Label in Figure 4-2.3	Code	Content
1	CN28	Output port L to main PCB for refrigerant system
2	CN22	Reserved
3	CN27	Output port N to main PCB for refrigerant system
4	CN3	Reserved
5	PE2	Port for ground wire
6	DSP1	Digital display
7	CN17	Port for communication with main PCB for refrigerant system
8	PE1	Port for ground wire
9	CN26	Reserved
10	CN10	Input port for neutral wire
11	CN11	Input port for live wire
12	CN9	Port for outdoor ambient temp. sensor and condenser temp. sensor
13	CN24	Input port for +12V/9V
14	CN1	Port for suction temp. sensor
15	CN8	Port for discharge temp. sensor
16	CN13	Port for high pressure switch
17	CN14	Port for low pressure switch
18	CN29	Port for communication with hydro-box control board
19	CN4	Port for pressure sensor
20	CN30	Port for communication(reserved)
21	CN2	Port for communication(reserved)
22	CN33	Port for electrical expansion valve
23	CN16	Port for chassis electrical heating tape(Optional)
24	CN6	Port for 4-way valve
25	CN5	Port for SV6 valve
26	CN7	Port for compressor electric heating tape 1
27	CN18	Port for compressor electric heating tape 2

Figure 4-3.4 MHA-V12(14,16)W/D2RN8-B2 outdoor unit main PCB for refrigerant system

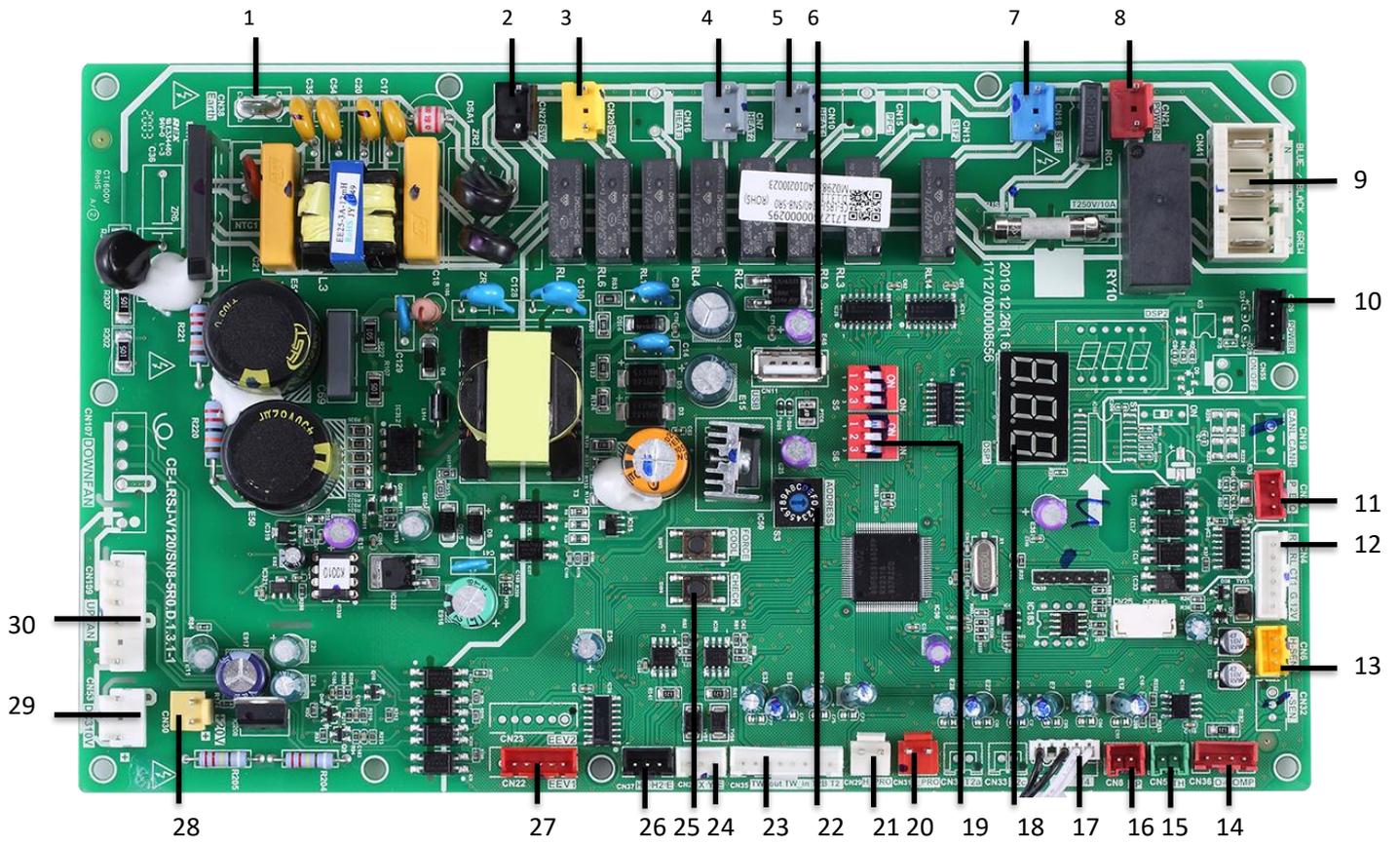
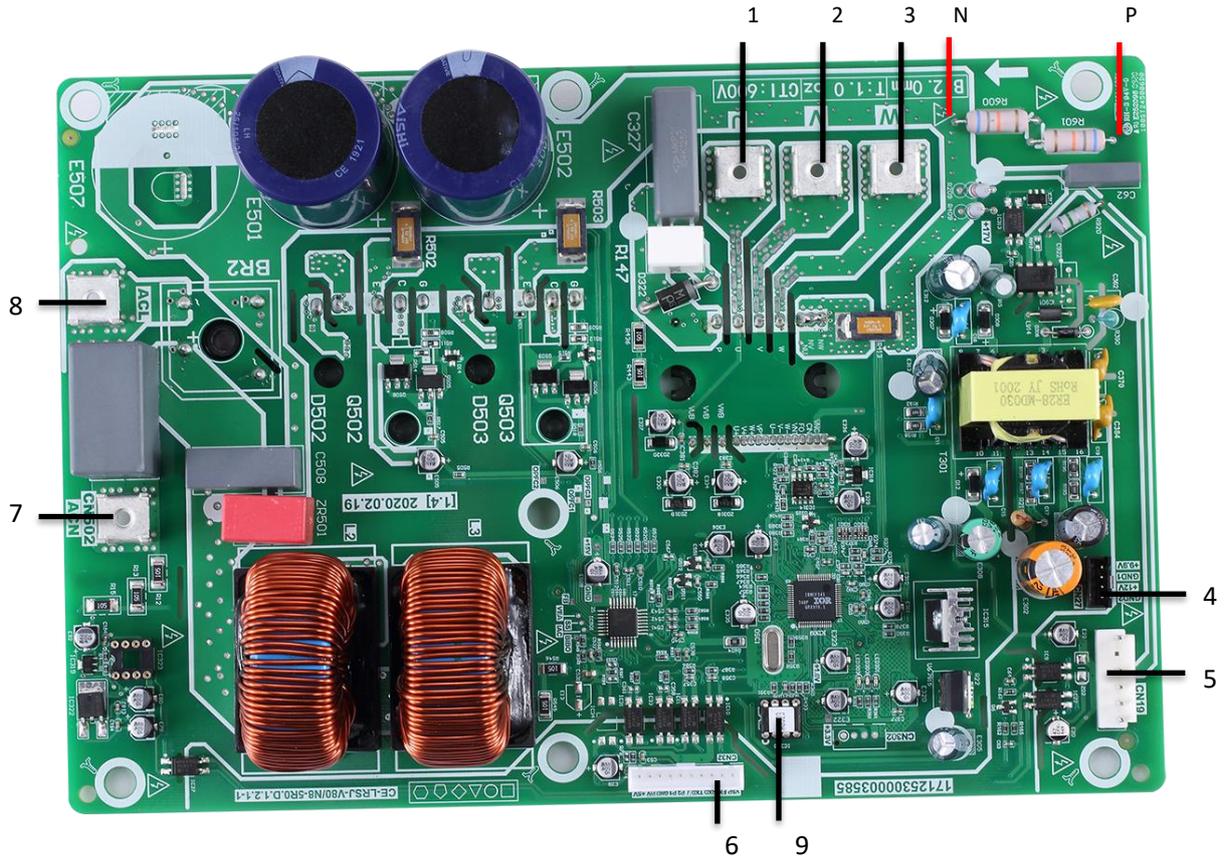


Table 4-3.4: MHA-V12(14,16)W/D2RN8-B2 outdoor unit main PCB for refrigerant system

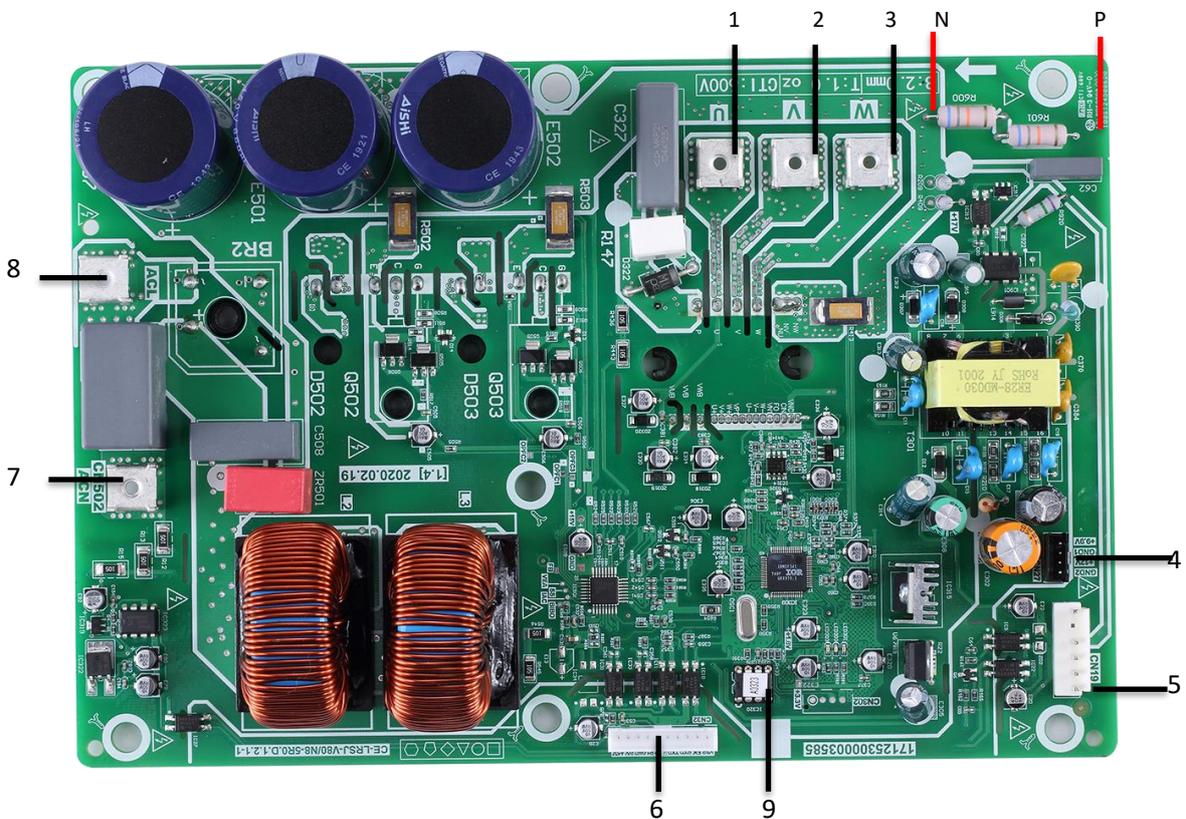
Label in Figure 4-2.4	Code	Content
1	CN38	Port for GND
2	CN27	Port for 2-way valve 6
3	CN20	Port for 2-way valve 5
4	CN7	Port for electric heating tape2
5	CN10	Port for electric heating tape1
6	CN11	Reserved
7	CN18	Port for 4-way valve
8	CN21	Reserved
9	CN41	Power supply port from main PCB for invert module board
10	CN26	Port for communication with Power Meter
11	CN24	Port for communication with hydro-box control board
12	CN4	Port for communication with main PCB for invert module board
13	CN6	Port for pressure sensor
14	CN36	Port for communication with main PCB for refrigerant system
15	CN5	Port for temp. sensor Th
16	CN8	Port for temp. sensor Tp
17	CN9	Port for outdoor ambient temp. sensor and condenser temp. sensor
18	DSP1	Digital display(DSP1)
19	S5,S6	DIP switch(S5,S6)
20	CN31	Port for low pressure switch(CN31)
21	CN29	Port for high pressure switch and quick check(CN29)
22	S3	Rotary dip switch(S3)
23	CN35	Port for temp. sensors(TW_out, TW_in, T1, T2,T2B)
24	CN28	Port for communication XYE
25	S3, S4	Key for fore cool & check
26	CN37	Port for communication H1H2E
27	CN22	Port for electrical expansion valve
28	CN30	Port for fan 15VDC power supply
29	CN53	Port for fan 310VDC power supply
30	CN109	Port for fan

Figure 4-3.5 MHA-V4(6,8,10)W/D2N8-B2 outdoor unit inverter module

For 4/6kW model



For 8/10kW model



P N port: For detecting PN diode

Table 4-3.5: MHA-V4(6,8,10)W/D2N8-B2 outdoor unit inverter module

Label in Figure 4-2.5	Code	Content
1	U	Compressor connection port U
2	V	Compressor connection port V
3	W	Compressor connection port W
4	CN20	Output port for +12V/9V
5	CN19	Port for fan
6	CN32	Port for communication with main PCB for filter board
7	CN502	Input port N for rectifier bridge
8	CN501	Input port L for rectifier bridge
9	IC320	EEPROM

Figure 4-3.6: MHA-V12(14,16)W/D2N8-B2 outdoor unit inverter module

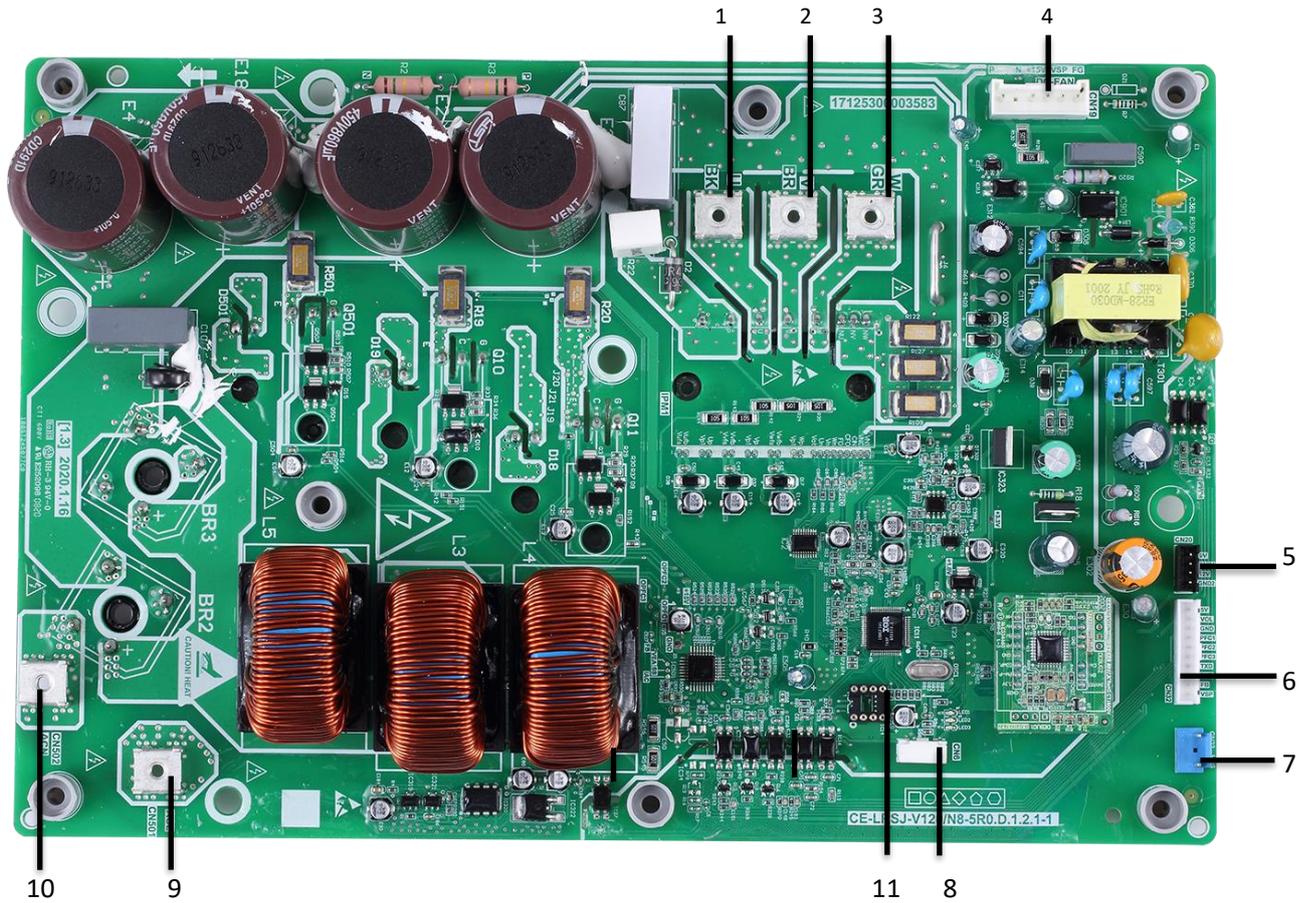


Table 4-3.6: MHA-V12(14,16)W/D2N8-B2 outdoor unit inverter module

Label in Figure 4-2.6	Code	Content
1	U	Compressor connection port U
2	V	Compressor connection port V
3	W	Compressor connection port W
4	CN19	Port for fan
5	CN20	Output port for +12V/9V
6	CN32	Port for communication with main PCB for filter board
7	CN23	Port for high pressure switch
8	CN6	Reserved
9	CN501	Input port L for rectifier bridge
10	CN502	Input port N for rectifier bridge
11	IC14	EEPROM

M thermal Arctic Split



Figure 4-3.7: MHA-V12(14,16)W/D2RN8-B2 outdoor unit inverter module

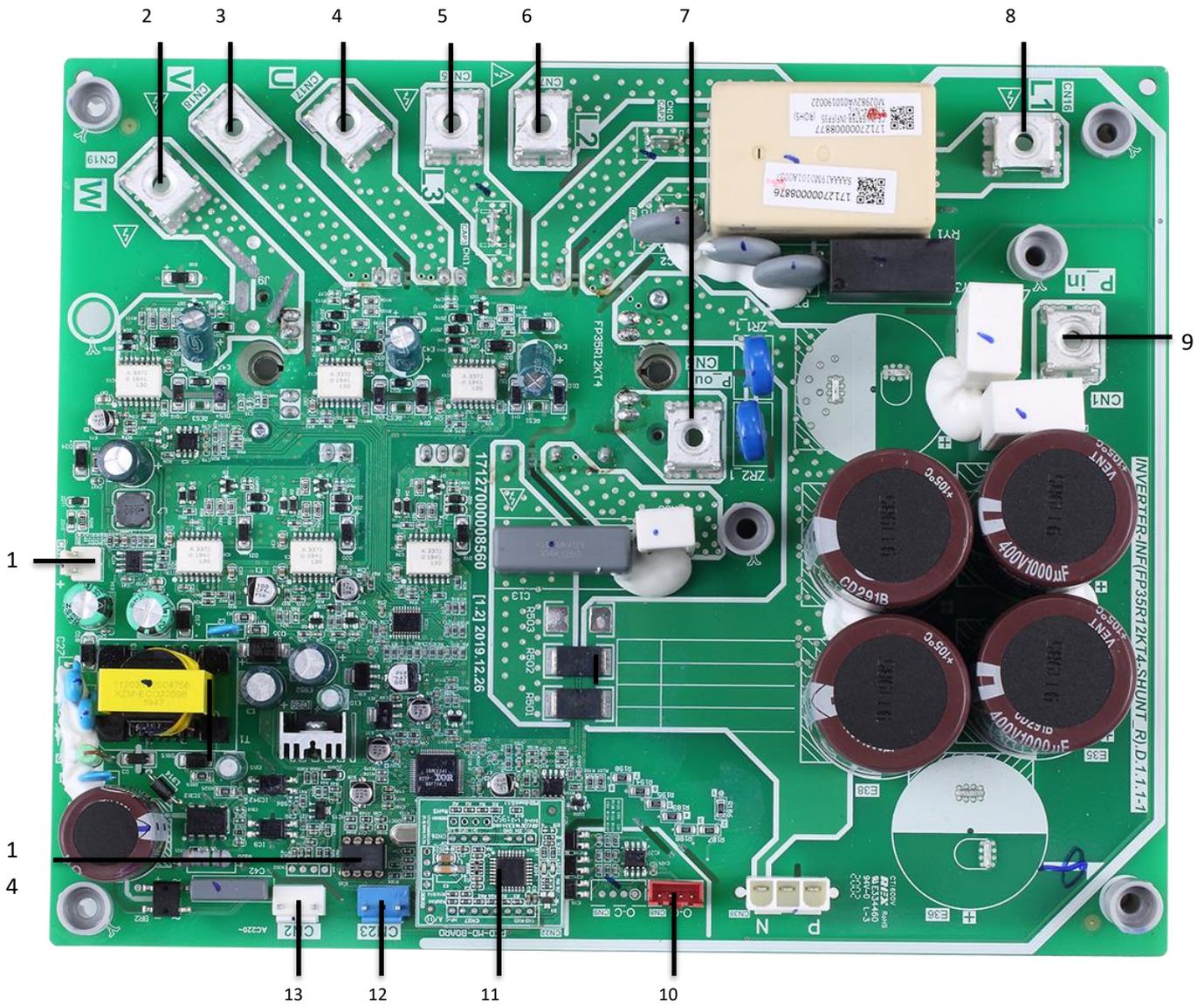


Table 4-3.7: MHA-V12(14,16)W/D2RN8-B2 outdoor unit inverter module

Label in Figure 4-2.7	Code	Content
1	CN20	Output port for +15V
2	CN19	Compressor connection port W
3	CN18	Compressor connection port V
4	CN17	Compressor connection port U
5	CN15	Power Input port L3
6	CN7	Power Input port L2
7	CN5	Input port P_out for IPM module
8	CN16	Power Input port L1
9	CN1	Input port P_in for IPM module
10	CN8	Port for communication with main PCB for filter board
11	CN22	PED board
12	CN23	Power for high pressure switch
13	CN2	Port for communication with PCB
14	IC25	EEPROM

Figure 4-3.8: MHA-V12(14,16)W/D2RN8-B2 outdoor unit filter board

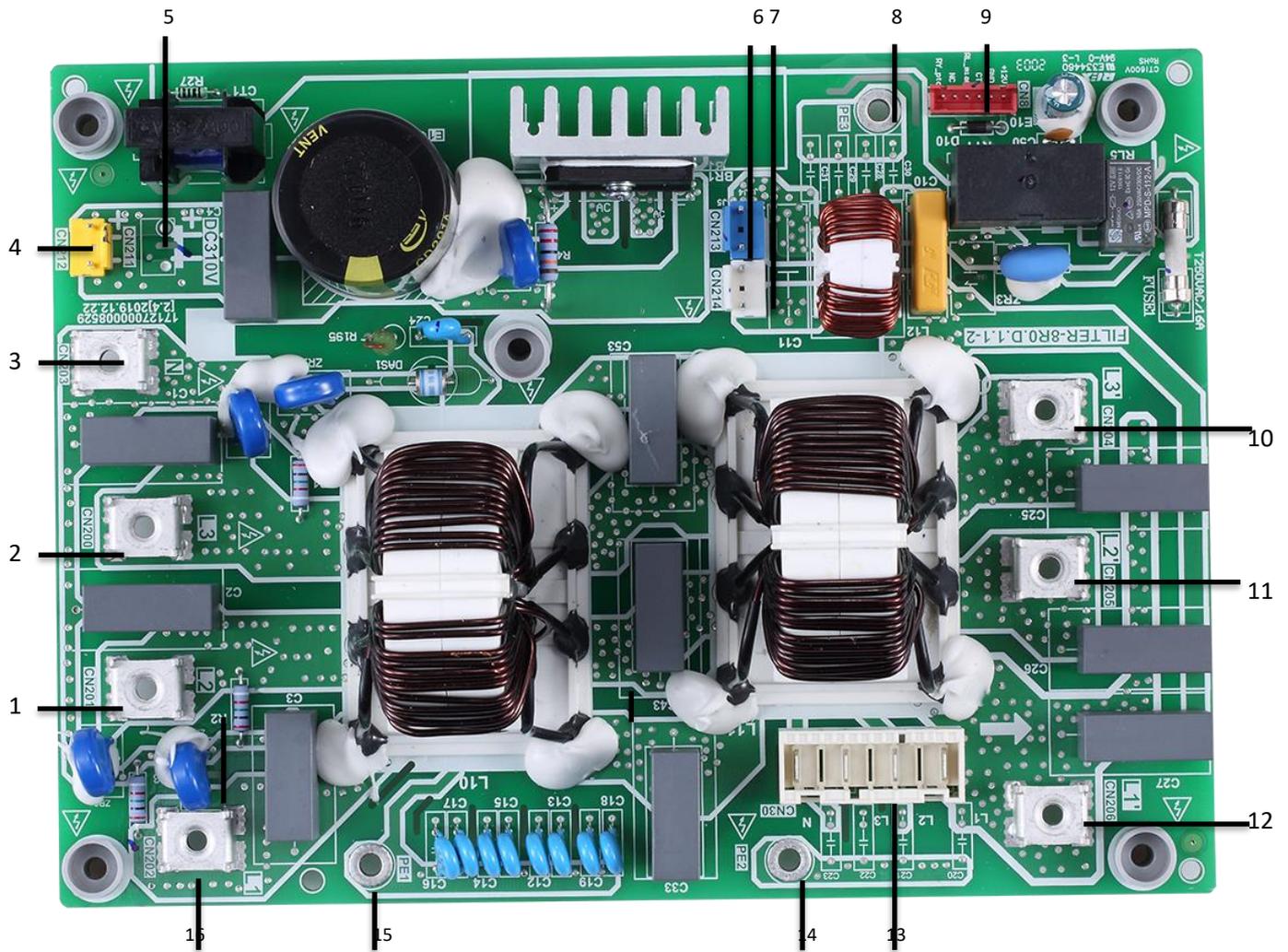


Table 4-3.8: MHA-V12(14,16)W/D2RN8-B2 outdoor unit filter board

Label in Figure 4-2.8	Code	Content
1	CN201	Power supply L2
2	CN200	Power supply L3
3	CN203	Power supply N
4	CN212	Power supply port of 310VDC
5	CN211	Reserved
6	CN213	Port for FAN Reactor
7	CN214	Power supply port for Inverter module
8	PE3	Ground wire
9	CN8	Port for communication with main PCB for filter board
10	L3'	Power filtering L3
11	L2'	Power filtering L2
12	L1'	Power filtering L1
13	CN30	Power supply port for main control board
14	PE2	Port for ground wire
15	PE1	Port for ground wire
16	L1	Power supply L1

3.4 Digital Display Output

Table 4-3.9: Digital display output in different operating states

M thermal Split system state	Parameters displayed on outdoor unit main PCB DSP1	Parameters displayed on hydronic box main PCB DSP1
On standby	0	0
Normal operation	Running speed of the compressor in rotations per second	Leaving water temperature (°C)
Error or protection	Error or protection code	Error or protection code



3.5 DIP switch setting and Modbus function (Modbus function will be available in 2020-5-30)

The rotating coded switch S3(0-F) on the main control board of hydraulic module is used for setting the Modbus address. By default the units have this coded switch positioned=0, but this corresponds to the Modbus address 16, while the others positions corresponds the number, e.g. pos=2 is address 2, pos=5 is address 5.

Figure 4-3.10: Rotating switch

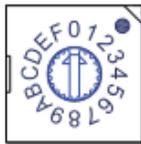
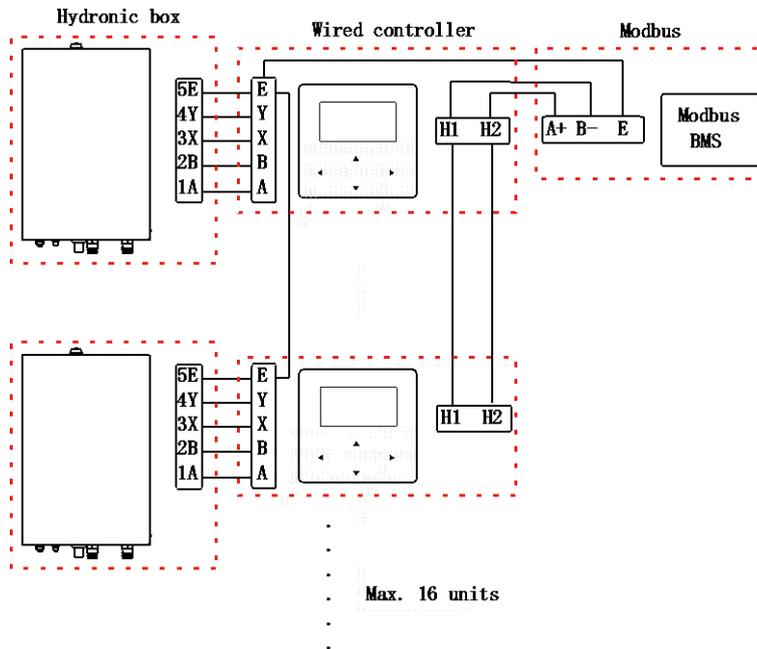
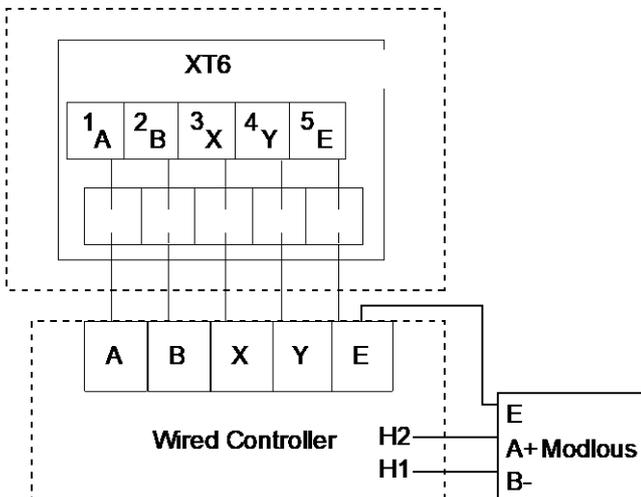


Figure 4-2.11: Connection



Note: Wired controller is integrated in the hydronic box.

Figure 4-3.12: Wiring



Input Voltage(A/B)	13.5VAC
Wiring size	0.75mm ²

DIP switch S1, S2 and S4 are located on the main control hydraulic module board.

Switch	ON=1	OFF=0

	1/2	00=IBH(One-step control) 01=IBH(Two-step control) 11=IBH(Three-step control)		Set according to unit configuration by factory
	3/4	00=Without IBH and AHS 10=With IBH 01=With AHS for heating mode 11=With AHS for heating mode and DHW		Set according to unit configuration by factory or adjust onsite according to application
	1	Start Pump O after 24 hours will be invalid	Start Pump O after 24 hours will be valid	OFF
	2	without TBH	with TBH	ON
	3/4	Pump configuration		ON/ON
	1	Reserved		OFF
	2	IBH for DHW=valid	IBH for DHW=invalid	ON
	3/4	Reserved		OFF

DIP switch S5 and S6 are located on outdoor unit main PCB for refrigerant system.

	Single phase 4-16kW	S5-1	0:Mono, 1:Split
		S5-2	reserved
		S5-3	reserved
	Three phase 12-16kW	S5-1	0:Mono, 1:Split
		S5-2	reserved
		S5-3	reserved
	Single phase 4-16kW	0/0/0=4Kw, 1/0/0=6Kw, 0/1/0=8Kw, 1/1/0=10Kw, 0/0/1=12Kw, 1/0/1=14Kw, 0/1/1=16Kw,	
	Three phase 12-16kW	0/0/0=12Kw, 1/0/0=14Kw, 0/1/0=16Kw,	

The rotating coded switch S3(0-F) on the outdoor unit main PCB for refrigerant system Keep factory Settings.

3.6 Point check button

Point check button SW1 and SW2 are located on outdoor unit main PCB for refrigerant system.

Point check button is for the use of research and development personnel, and should not be touched under normal circumstances.

4 Wiring Diagrams

1.1 Outdoor Unit

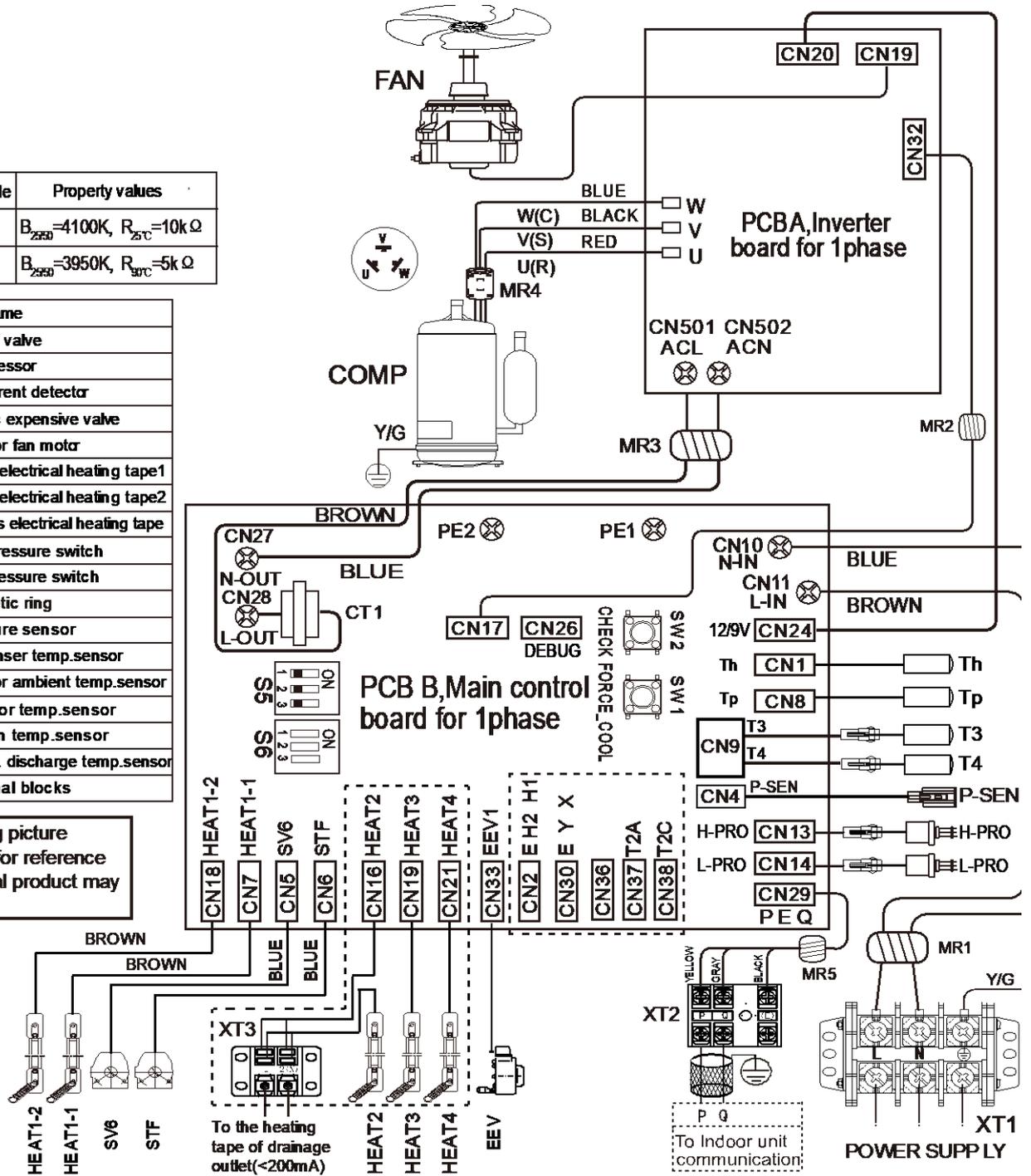
MHA-V4(6,8,10)W/D2N8-B2

Figure 4-4.1: MHA-V4(6, 8, 10)W/D2N8-B2 wiring diagram

Temp. Sensor code	Property values
T3/T4/Th	$B_{25\text{C}}=4100\text{K}$, $R_{25\text{C}}=10\text{k}\Omega$
Tp	$B_{25\text{C}}=3950\text{K}$, $R_{25\text{C}}=5\text{k}\Omega$

CODE	Part name
4-WAY	4-WAY valve
COMP.	Compressor
CT1	AC current detector
EEV	Electric expensive valve
FAN	Outdoor fan motor
HEAT1-1	Comp. electrical heating tape1
HEAT1-2	Comp. electrical heating tape2
HEAT2	Chassis electrical heating tape
H-PRO	High pressure switch
L-PRO	Low pressure switch
MR1-MR5	Magnetic ring
P-SEN.	Pressure sensor
T3	Condenser temp.sensor
T4	Outdoor ambient temp.sensor
TF	Radiator temp.sensor
Th	Suction temp.sensor
Tp	COMP. discharge temp.sensor
XT1-3	Terminal blocks

The wiring picture shown is for reference only, actual product may vary.



Factory code	Date	Revision
16025300005154	2020.05.15	F

NOTE: PLEASE USE 2-CORE SHIELDED WIRE

Leakage Protection Switch must be installed to the Power Supply of the unit.

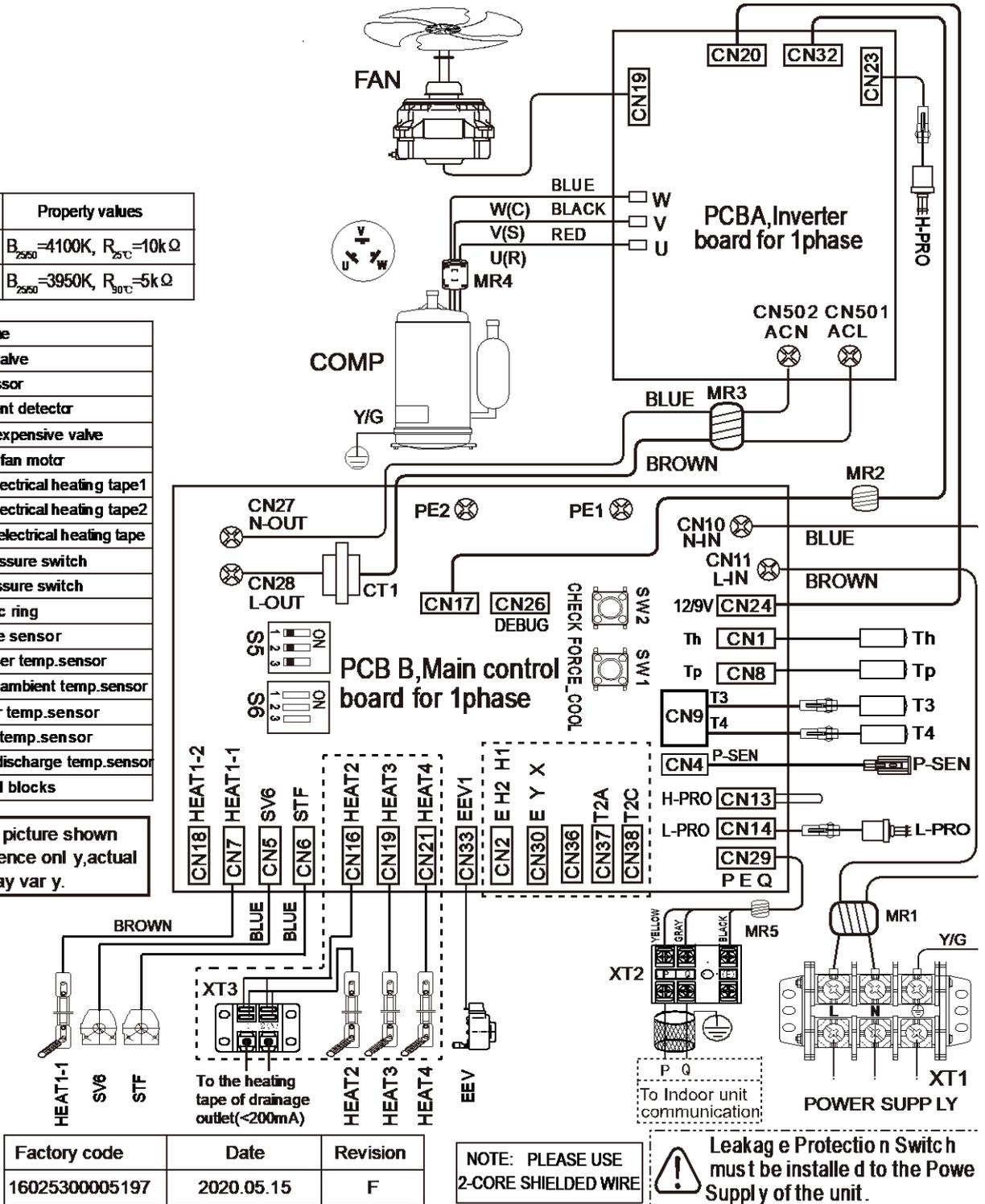
MHA-V12(14,16)W/D2N8-B2

Figure 4-4.1: MHA-V12(14,16)W/D2N8-B2 wiring diagram

Temp. Sensor code	Property values
T3/T4/Th	$B_{2550} = 4100K, R_{25} = 10k\Omega$
Tp	$B_{2550} = 3950K, R_{30} = 5k\Omega$

CODE	Part name
4-WAY	4-WAY valve
COMP.	Compressor
CT1	AC current detector
EEV	Electric expansive valve
FAN	Outdoor fan motor
HEAT1-1	Comp. electrical heating tape1
HEAT1-2	Comp. electrical heating tape2
HEAT2	Chassis electrical heating tape
H-PRO	High pressure switch
L-PRO	Low pressure switch
MR1-MR5	Magnetic ring
P-SEN.	Pressure sensor
T3	Condenser temp.sensor
T4	Outdoor ambient temp.sensor
TF	Radiator temp.sensor
Th	Suction temp.sensor
Tp	COMP. discharge temp.sensor
XT1-3	Terminal blocks

The wiring picture shown is for reference only, actual product may vary.



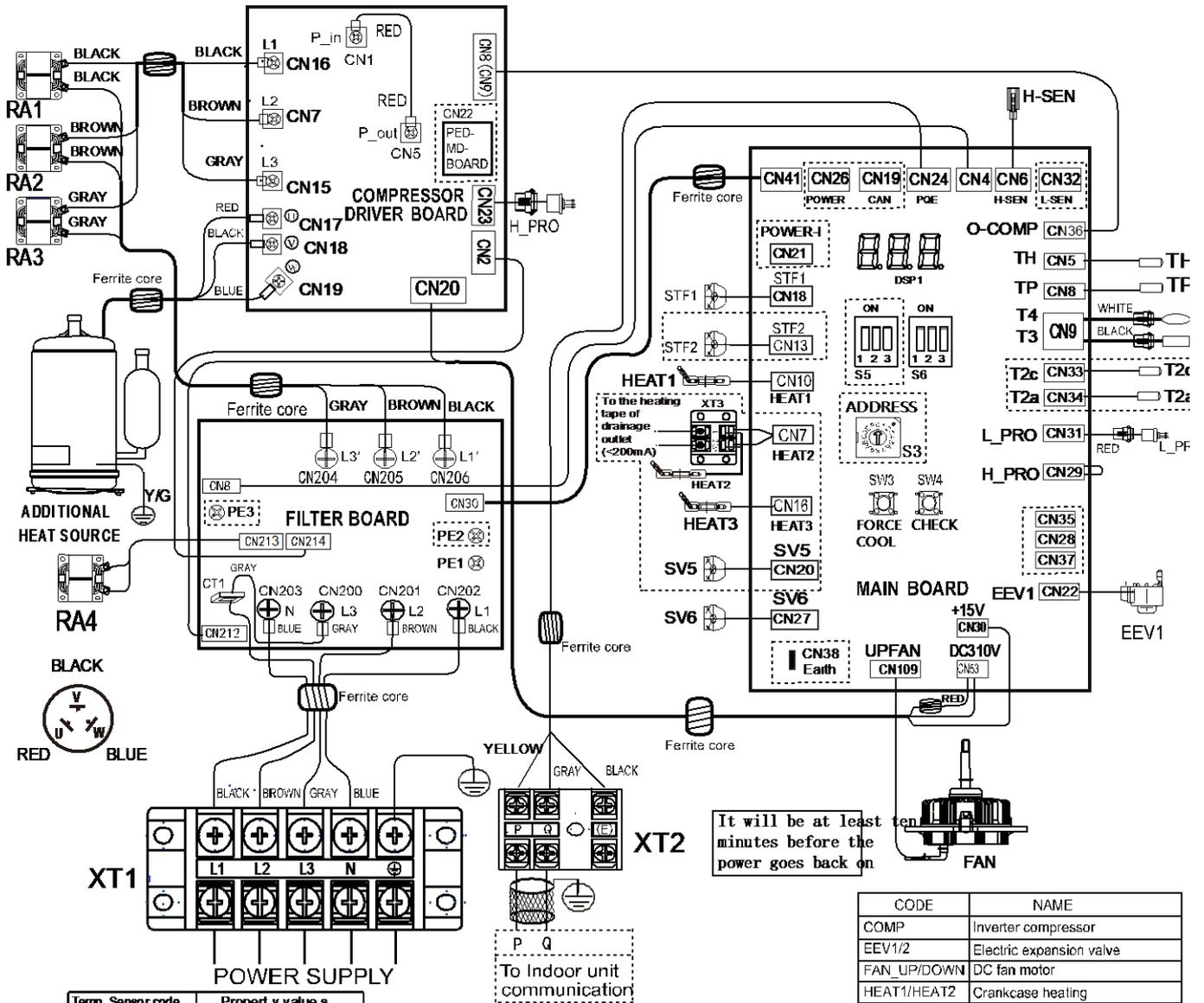
Factory code	Date	Revision
16025300005197	2020.05.15	F

M thermal Arctic Split



MHA-V12(14,16)W/D2RN8-B2

Figure 4-4.1: MHA-V12(14,16)W/D2RN8-B2 wiring diagram



Temp. Sensor code	Property values
T3/T4/T6(Th)	$B_{250} = 4100K, R_{25C} = 10k\Omega$
T5(Tp)	$B_{350} = 3950K, R_{25C} = 5k\Omega$

Leakage Protection Switch must be installed to the Power Supply of the electric heating.

Equipment must be grounded.

The wiring picture shown is for reference only, actual product may vary.

Factory code	Date	Revision
16025300005134	2020.05.07	H

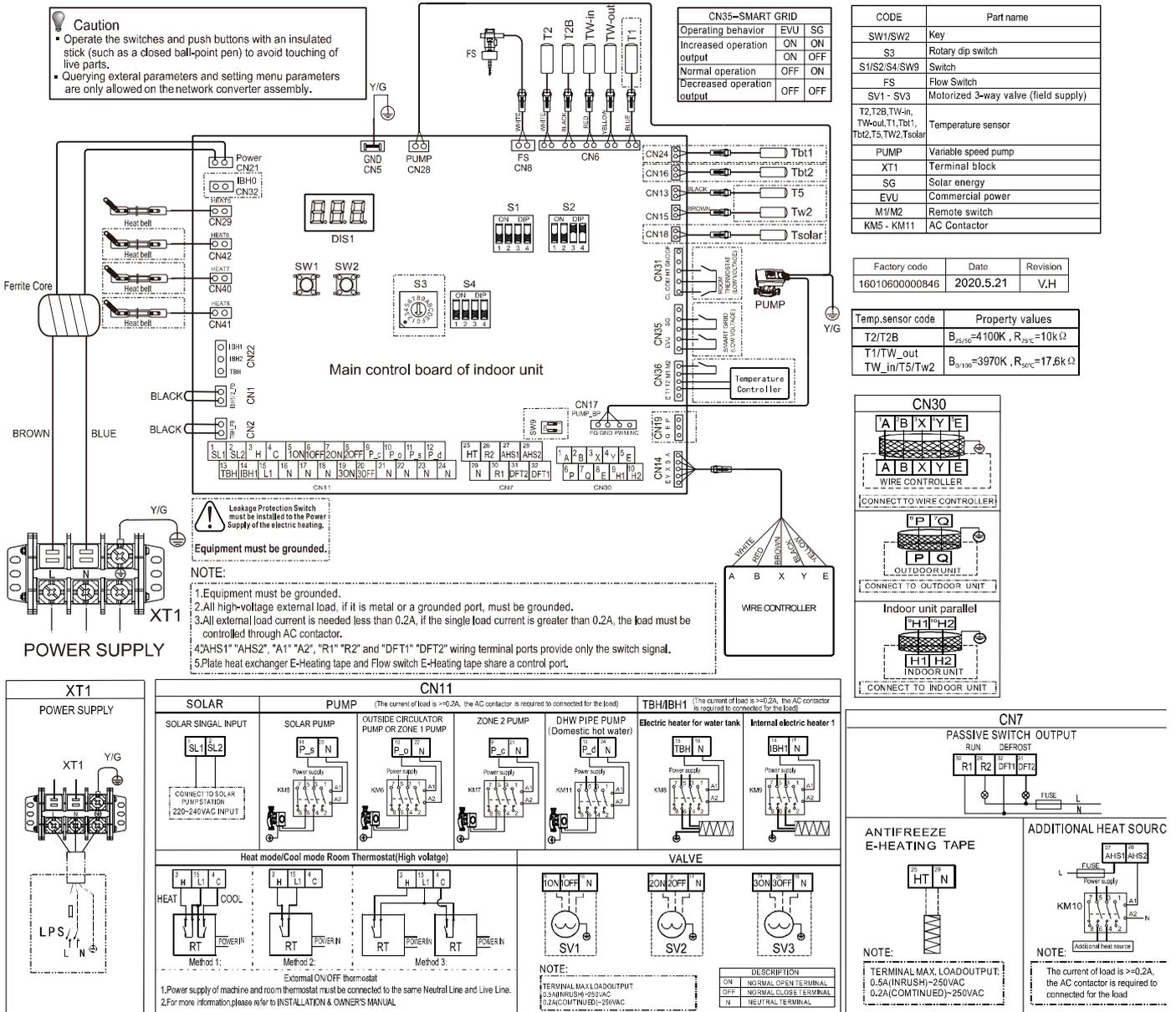
It will be at least ten minutes before the power goes back on

CODE	NAME
COMP	Inverter compressor
EEV1/2	Electric expansion valve
FAN_UP/DOWN	DC fan motor
HEAT1/HEAT2	Crankcase heating
H_PRO/L_PRO	High/Low pressure switch
H-SEN	High pressure sensor
XT1	Big 4-phase terminal
CT1	AC current transformer
RA	Reactor
STF1/STF2	4-way valve
SV5/SV6	Solenoid valve
T3/T3A	Piping temperature sensor
T4	Outdoor ambient temperature sensor
T5	Inverter compressor discharge temperature sensor
TP	Compressor exhaust temperature sensor
TH	Compressor return temperature sensor

1.2 Hydronic Box

HB-A60(100,160)/CGN8-B2

Figure 4-4.2 HB-A60(100,160)/CGN8-B2 wiring diagram



5 Error Code Table

Table 4-5.1: Error code table

Error code	Serial Number ¹	Content ²	Remarks
C7	65	High temperature protection of transducer module	
E0	1	Water flow failure(E8 appears for 3 times)	
E1	2	Phase sequence error	Only applies to 3-phase models
E2	3	Communication error between the main control board of hydraulic module and user interface	
E3	4	Final outlet water temperature sensor error	Sensor T1
E4	5	Domestic hot water tank temperature sensor error	Sensor T5
E5	6	Air side heat exchanger refrigerant outlet temperature sensor error	Sensor T3
E6	7	Outdoor ambient temperature sensor error	Sensor T4
E7	8	Balance tank upper temperature sensor error	Sensor Tbt1
E8	9	Water flow failure	
E9	10	Suction pipe temperature sensor error	Sensor Th
EA	11	Discharge pipe temperature sensor error	Sensor Tp
Eb	12	Solar panel temperature sensor error	Sensor Tsolar
Ec	13	Balance tank nether temperature sensor error	Sensor Tbt2
Ed	14	Water side heat exchanger water inlet temperature sensor error	Sensor Tw_in
EE	15	Hydronic box EEPROM error	
EL	/	Communication fault between hydraulic module and MH-kit	
F1	116	DC generatrix voltage is too low	
H0	39	Communication error between outdoor unit main control chip and hydronic box main control chip	
H1	40	Communication error between outdoor unit main control chip and inverter driver chip	
H2	41	Water side heat exchanger refrigerant outlet (liquid pipe) temperature sensor error	Sensor T2
H3	42	Water side heat exchanger refrigerant inlet (gas pipe) temperature sensor error	Sensor T2B
H4	43	P6 appear 3 times in one hour	
H5	44	Room temperature sensor error	Sensor Ta
H6	45	DC fan error	
H7	46	Abnormal main circuit voltage	
H8	47	Pressure sensor error	
H9	48	Circuit 2 water outlet temperature sensor error	Sensor Tw2
HA	49	Water side heat exchanger water outlet temperature sensor error	Sensor Tw_out
Hb	50	PP protection appears three times in a row and Twout<7℃	
Hd	52	Communication fault between master unit and slave unit (in cascade)	
HE	53	Communication error between main board and thermostat transfer board	
HF	54	Invert module EEPROM error	
HH	55	DC fan error(H6 appears 10 times in 120min)	
HP	57	Low pressure protection for cooling mode	
P0	20	Low pressure switch protection	
P1	21	High pressure switch protection	

P3	23	Compressor current protection	
P4	24	Discharge temperature protection	

Table continued on next page ...

Table 4-5.1: Error code table (continued)

P5	25	High temperature difference between water side heat exchanger water inlet and water outlet temperatures protection	
P6	26	Inverter module protection	
L0	-	Inverter module protection	
L1	-	DC bus low voltage protection	
L2	-	DC bus high voltage protection	
L4	-	MCE error	
L5	-	Zero speed protection	
L7	-	Phase sequence error	
L8	-	Compressor frequency variation greater than 15Hz within one second protection	
L9	-	Actual compressor frequency differs from target frequency by more than 15Hz protection	
Pb	31	Water side heat exchanger anti-freeze protection	
Pd	33	High temperature protection of refrigerant outlet temperature of condenser in cooling mode	
PP	38	Water side heat exchanger inlet temperature is higher than outlet temperature in heating mode or DHW mode	
bH	112	PED board error	

Notes:

1. When the error code appears, the error code corresponding to the serial number can be obtained through the H1H2 port by using the host computer to query the wired controller register.
2. Sensor names in this service manual referring to refrigerant flow is named according refrigerant flow during cooling operation refer to Part 2, 3 "Refrigerant Flow Diagrams".

6 Troubleshooting

6.1 Warning

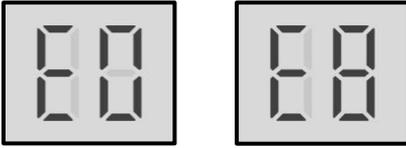
Warning



- All electrical work must be carried out by competent and suitably qualified, certified and accredited professionals and in accordance with all applicable legislation (all national, local and other laws, standards, codes, rules, regulations and other legislation that apply in a given situation).
- Power-off the outdoor units before connecting or disconnecting any connections or wiring, otherwise electric shock (which can cause physical injury or death) may occur or damage to components may occur.

6.2 E0, E8 Troubleshooting

6.2.1 Digital display output



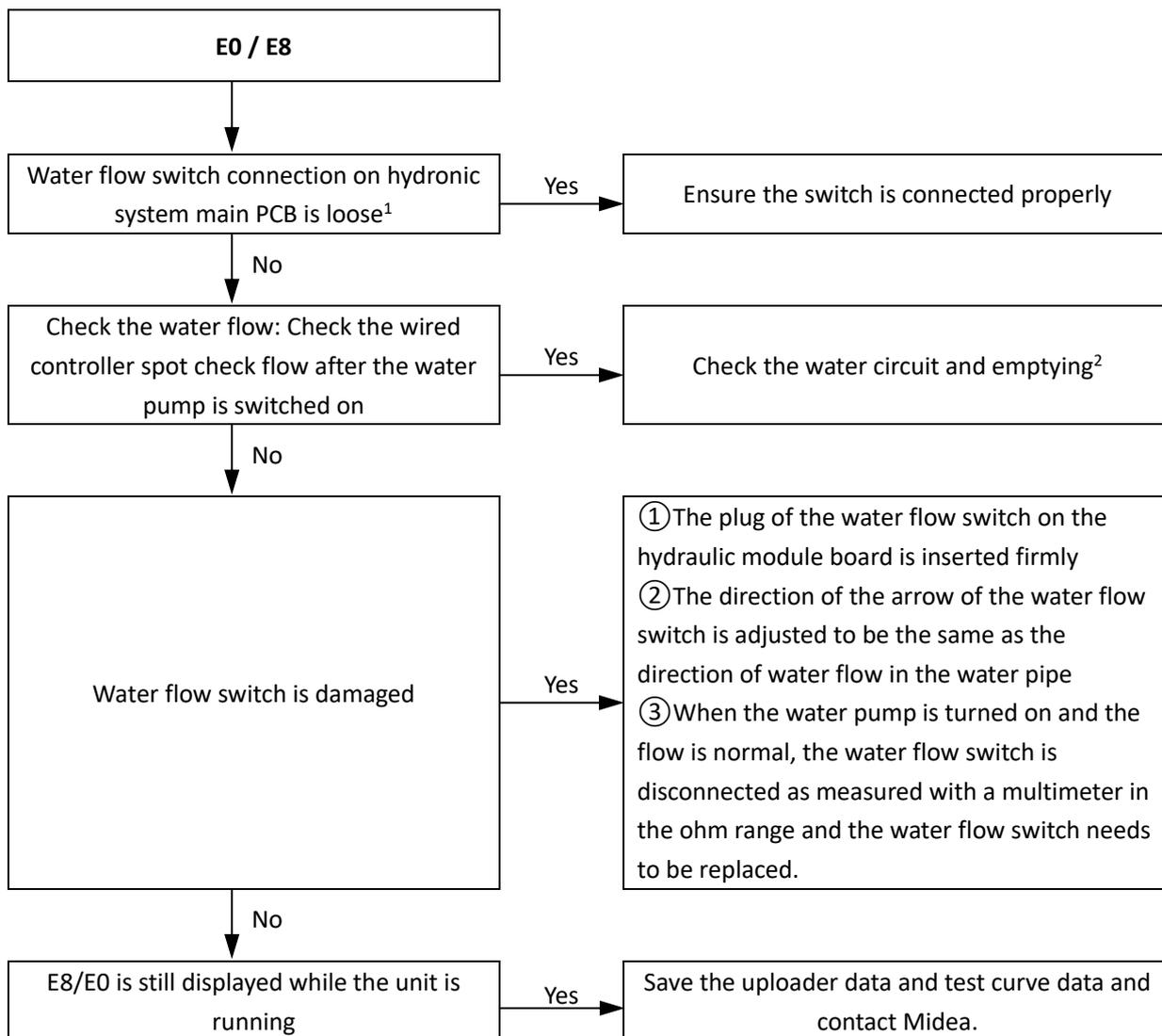
6.2.2 Description

- Water flow failure.
- E0 indicates E8 has displayed 3 times. When an E0 error occurs, a manual system restart is required before the system can resume operation.
- M thermal Mono stops running.
- Error code is displayed on hydronic system main control board for refrigerant system and user interface.

6.2.3 Possible causes

- The wire circuit is short connected or open.
- Water flow rate is too low.
- Water flow switch damaged.
- Water circuit is abnormal or not emptied.

6.2.4 Procedure



Notes:

1. Water flow switch connection is port CN8 on the main PCB for hydronic system (labeled 5 in Figure 4-3.1 in Part 4, 3.2 "Main PCB for Hydronic System").
2. Methods of Checking the water circuit and emptying: ① Whether the unit connected the water circuit ball valve open; ② Whether the unit inlet and outlet pipes are reversed; ④ Whether the unit water circuit replenishment and emptying is completed, if necessary, the unit can be emptied quickly and manually from the pressure relief valve, requiring system water pressure ≥ 1.5 bar; ⑤ Whether the pump wires is connected, whether the water pump indicator lights up after the water pump icon is lit on the wired controller

6.3 E1 Troubleshooting

6.3.1 Digital display output



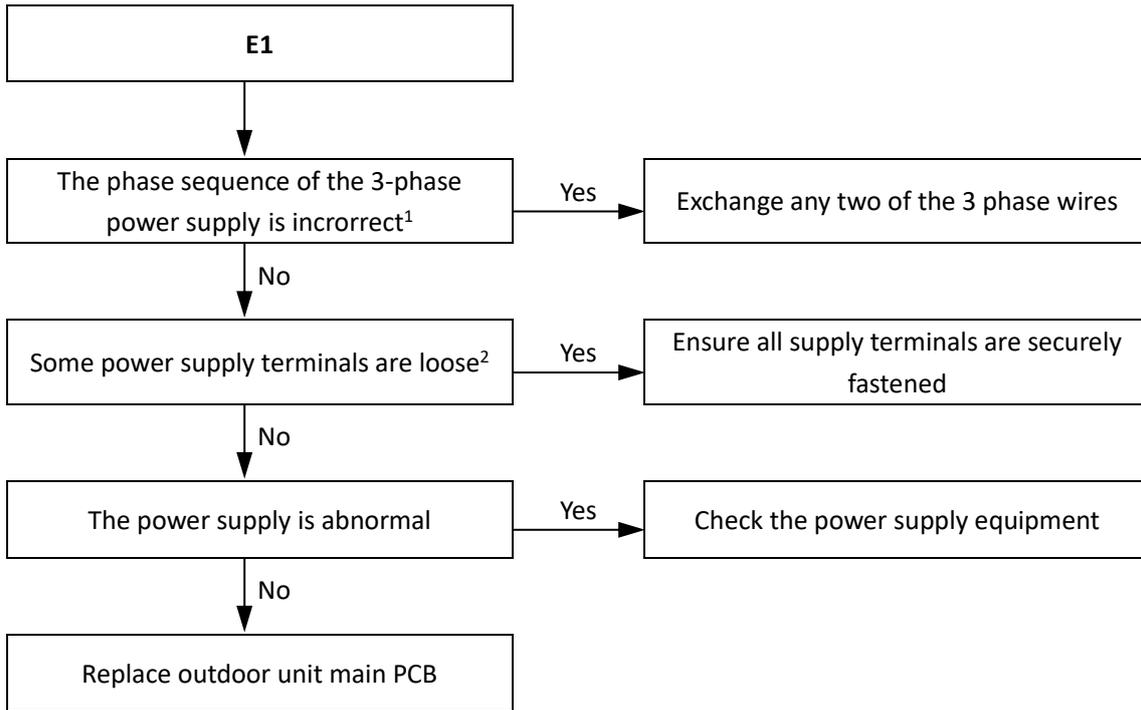
6.3.2 Description

- Phase sequence error.
- Only applies to 3-phase models.
- M thermal Split stops running.
- Error code is displayed on outdoor unit main PCB and user interface.

6.3.3 Possible causes

- Power supply phases not connected in correct sequence.
- Power supply terminals loose.
- Power supply abnormal.
- Main PCB damaged.

6.3.4 Procedure



Notes:

1. The A, B, C terminals of 3-phase power supply should match compressor phase sequence requirements. If the phase sequence is inverted, the compressor will operate inversely. If the wiring connection of each outdoor unit is in A, B, C phase sequence, and multiple units are connected, the current difference between C phase and A, B phases will be very large as the power supply load of each outdoor unit will be on C phase. This can easily lead to tripped circuits and terminal wiring burnout. Therefore if multiple units are to be used, the phase sequence should be staggered, so that the current is distributed among the three phases equally.
2. Loose power supply terminals can cause the compressors to operate abnormally and compressor current to be very large.

6.4 E2 Troubleshooting

6.4.1 Digital display output



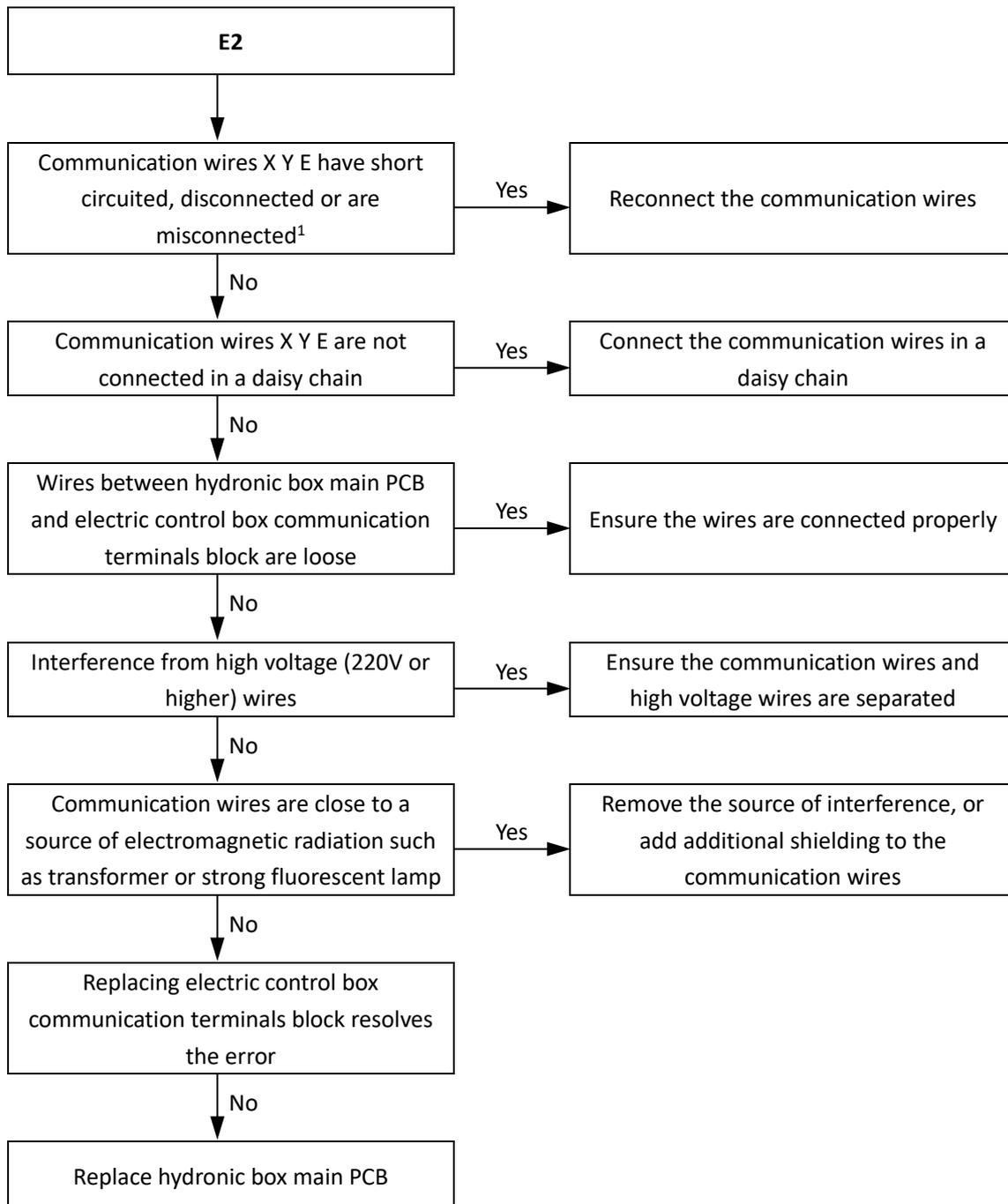
6.4.2 Description

- Communication error between hydronic box and user interface.
- M thermal Split stops running.
- Error code is displayed on hydronic box main PCB and user interface.

6.4.3 Possible causes

- Communication wires between hydronic box and user interface not connected properly.
- Communication wiring X Y E terminals misconnected.
- Loosened wiring within electric control box.
- Interference from high voltage wires or other sources of electromagnetic radiation.
- Damaged main PCB or electric control box communication terminals block.

6.4.4 Procedure

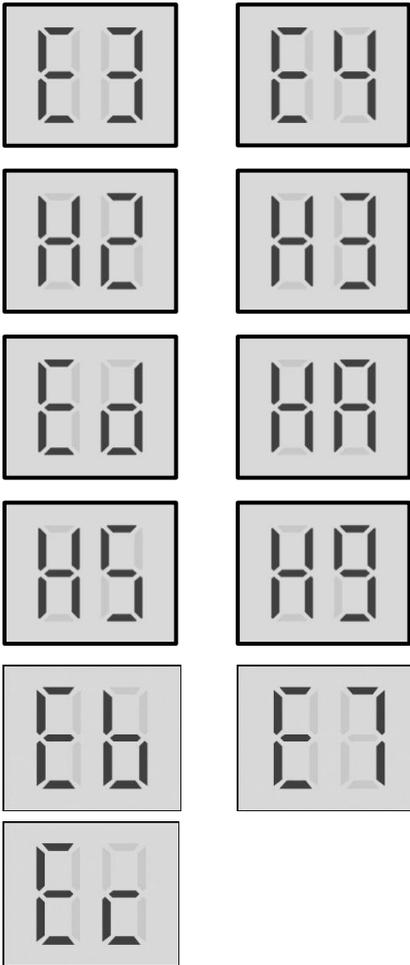


Notes:

1. Measure the resistance among X, Y and E. The normal resistance between P and Q is 120Ω, between P and E is infinite, between Y and E is infinite. Communication wiring has polarity. Ensure that the X wire is connected to X terminals and the Y wire is connected to Y terminals.

6.5 E3, E4, H2, H3, Ed, HA, H5, H9, Eb, E7, Ec Troubleshooting

6.5.1 Digital display output



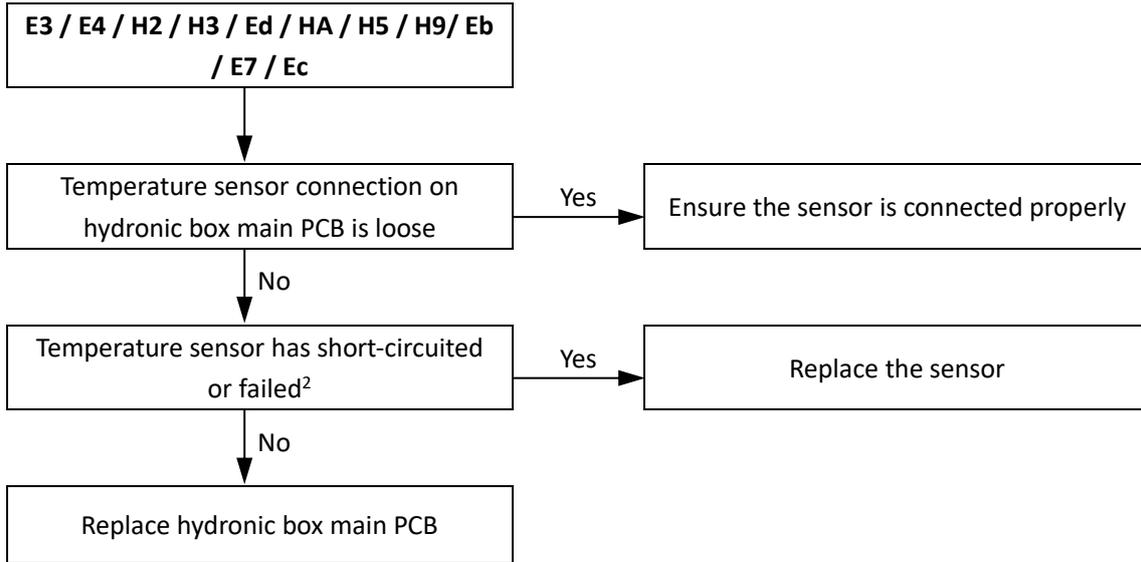
6.5.2 Description

- E3 indicates final outlet water temperature sensor error
- E4 indicates a domestic hot water tank temperature sensor error.
- H2 indicates a water side heat exchanger refrigerant outlet (liquid pipe) temperature sensor error.
- H3 indicates a water side heat exchanger refrigerant inlet (gas pipe) temperature sensor error.
- Ed indicates a water side heat exchanger water inlet temperature sensor error.
- HA indicates a water side heat exchanger water outlet temperature sensor error.
- H5 indicates a room temperature sensor error.
- H9 indicates a circuit 2 water outlet temperature sensor error.
- Eb indicates solar panel temperature sensor error
- E7 indicates balance tank upper temperature sensor error
- Ec indicates balance tank nether temperature sensor error
- M thermal Split stops running.
- Error code is displayed on hydronic box main PCB and user interface.

6.5.3 Possible causes

- Temperature sensor not connected properly or has malfunctioned.
- Damaged hydronic box main PCB.

6.5.4 Procedure

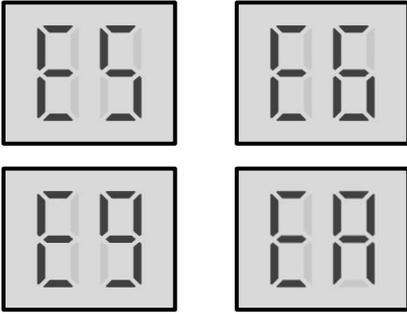


Notes:

- Final water outlet temperature sensor, water side heat exchanger refrigerant inlet (liquid pipe) temperature sensor, water side heat exchanger refrigerant outlet (gas pipe) temperature sensor, water side heat exchanger water inlet temperature sensor and water side heat exchanger water outlet temperature sensor connections are port CN6 on the hydronic box main PCB (labeled 10 in Figure 4-3.1 in Part4, 3.2 "Main PCB for Hydronic System"). Domestic hot water tank temperature sensor connection is port CN13 on the hydronic box main PCB (labeled 13 in Figure 4-3.1 in Part4, 3.2 "Main PCB for Hydronic System"). Circuit 2 water outlet temperature sensor connection is port CN15 on the hydronic box main PCB (labeled 14 in Figure 4-3.1 in Part4, 3.2 "Main PCB for Hydronic System"). Room temperature sensor connection is port CN11 on the hydronic box main PCB (labeled 24 in Figure 4-3.1 in Part4, 3.2 "Main PCB for Hydronic System"). Solar panel temperature sensor connection is port CN18 on the hydronic box main PCB (labeled 15 in Figure 4-3.1 in Part4, 3.2 "Main PCB for Hydronic System"). Balance tank upper temperature sensor connection is port CN24 on the hydronic box main PCB (labeled 11 in Figure 4-3.1 in Part4, 3.2 "Main PCB for Hydronic System") Balance tank nether temperature sensor connection is port CN16 on the hydronic box main PCB (labeled 12 in Figure 4-3.1 in Part4, 3.2 "Main PCB for Hydronic System")
- Measure sensor resistance. If the resistance is too low, the sensor has short-circuited. If the resistance is not consistent with the sensor's resistance characteristics table, the sensor has failed. Refer to Table 4-8.1 or 4-8.3 in Part 4, 6.1 "Temperature Sensor Resistance Characteristics".

6.6 E5, E6, E9, EA Troubleshooting

6.6.1 Digital display output



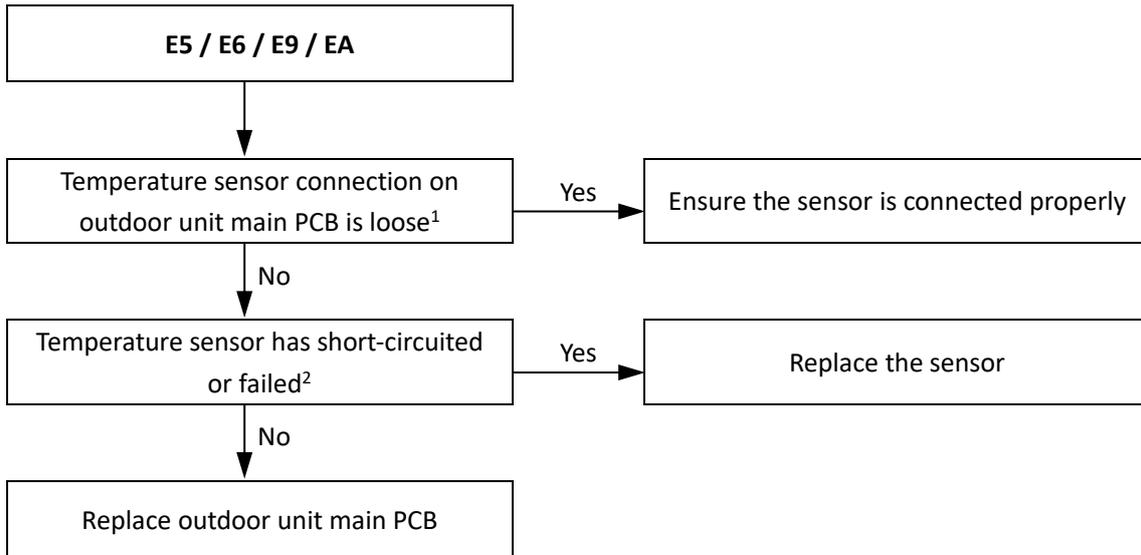
6.6.2 Description

- E5 indicates an air side heat exchanger refrigerant outlet temperature sensor error.
- E6 indicates an outdoor ambient temperature sensor error.
- E9 indicates a suction pipe temperature sensor error.
- EA indicates a discharge temperature sensor error.
- M thermal Split stops running.
- Error code is displayed on outdoor unit main PCB and user interface.

6.6.3 Possible causes

- Temperature sensor not connected properly or has malfunctioned.
- Damaged outdoor unit main PCB.

6.6.4 Procedure



Notes:

1. Air side heat exchanger refrigerant outlet temperature sensor and outdoor ambient temperature sensor connections are port CN9 on the MHA-V4(6,8,10)W/D2N8-B2 outdoor unit refrigerant system main PCB (labeled 12 in Figure 4-3.2 in Part 4, 3.1 "Main PCBs for Refrigerant System, Inverter Module"), port CN9 on the MHA-V12(14,16)W/D2N8-B2 outdoor unit refrigerant system main PCB (labeled 12 in Figure 4-3.3 in Part 4, 3.1 "Main PCBs for Refrigerant System, Inverter Module"), port CN9 on the MHA-V12(14,16)W/D2RN8-B2 outdoor unit refrigerant system main PCB (labeled 17 in Figure 4-3.4 in Part 4, 3.1 "Main PCBs for Refrigerant System, Inverter Module"). Discharge pipe temperature sensor connection are port CN8 on the MHA-V4(6,8,10)W/D2N8-B2 outdoor unit refrigerant system main PCB (labeled 15 in Figure 4-3.2 in Part 4, 3.1 "Main PCBs for Refrigerant System, Inverter Module"), port CN8 on the MHA-V12(14,16)W/D2N8-B2 outdoor unit refrigerant system main PCB (labeled 15 in Figure 4-3.3 in Part 4, 3.1 "Main PCBs for Refrigerant System, Inverter Module"), port CN4 on the MHA-V12(14,16)W/D2RN8-B2 outdoor unit refrigerant system main PCB (labeled 15 in Figure 4-3.4 in Part 4, 3.1 "Main PCBs for Refrigerant System, Inverter Module"). Suction pipe temperature sensor connection are port CN1 on the MHA-V4(6,8,10)W/D2N8-B2 outdoor unit refrigerant system main PCB (labeled 14 in Figure 4-3.2 in Part 4, 3.1 "Main PCBs for Refrigerant System, Inverter Module"), port CN1 on the MHA-V12(14,16)W/D2N8-B2 outdoor unit refrigerant system main PCB (labeled 14 in Figure 4-3.3 in Part 4, 3.1 "Main PCBs for Refrigerant System, Inverter Module"), port CN8 on the MHA-V12(14,16)W/D2RN8-B2 outdoor unit refrigerant system main PCB (labeled 16 in Figure 4-3.4 in Part 4, 3.1 "Main PCBs for Refrigerant System, Inverter Module").
2. Measure sensor resistance. If the resistance is too low, the sensor has short-circuited. If the resistance is not consistent with the sensor's resistance characteristics table, the sensor has failed. Refer to Table 4-8.1, and Table 4-8.2 in Part 4, 6.1 "Temperature Sensor Resistance Characteristics".

6.7 EE Troubleshooting

6.7.1 Digital display output



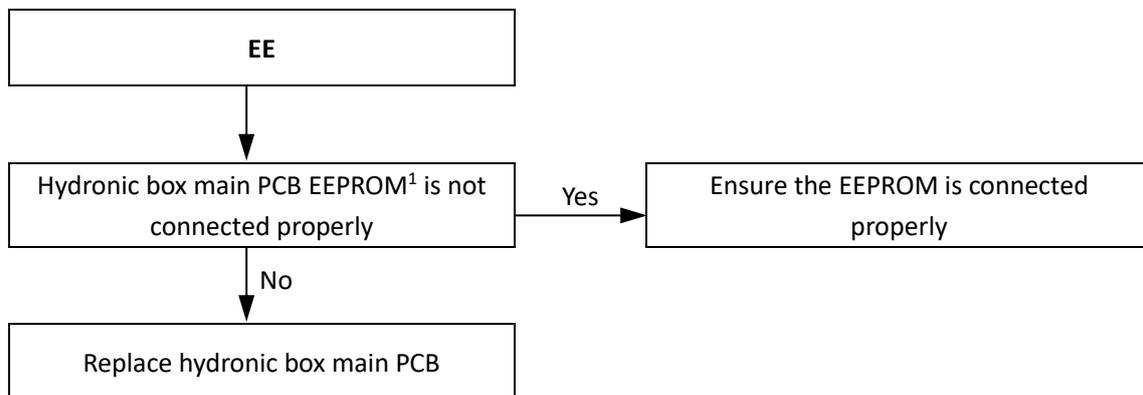
6.7.2 Description

- Hydronic box main PCB EEPROM error.
- M thermal Split stops running.
- Error code is displayed on hydronic box main PCB and user interface.

6.7.3 Possible causes

- Hydronic box main PCB EEPROM is not connected properly.
- Hydronic box main PCB damaged.

6.7.4 Procedure



Notes:

1. Hydronic box main PCB EEPROM is designated IC39 on the main PCB for hydronic box (labeled 31 in Figure 4-3.1 in Part4, 3.2 "Main PCB for Hydronic System").

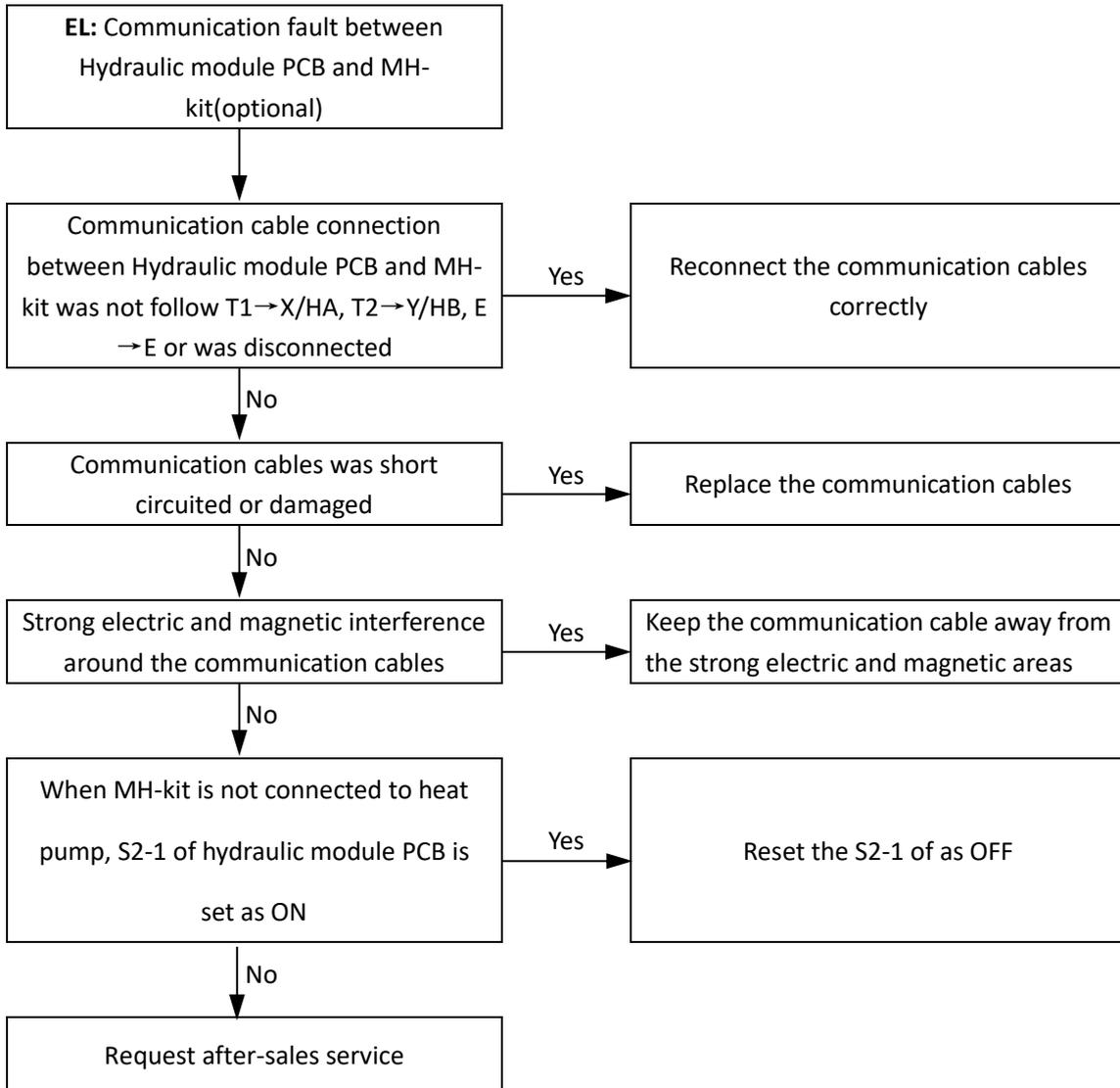
6.8 EL Troubleshooting

6.8.1 Digital display output



6.8.2 Description

Error code		EL	
Description		Communication fault between Hydraulic module PCB and MH-kit(optional)	
Triggering		Communication failure between Hydraulic module PCB and MH-kit lasts 60s	
Relative ports and Locations	Hydraulic module PCB T1, T2, E		
	MH-kit(optional) X/HA, Y/HB, E		

6.8.3 Procedure


6.9 F1 Troubleshooting

6.9.1 Digital display output



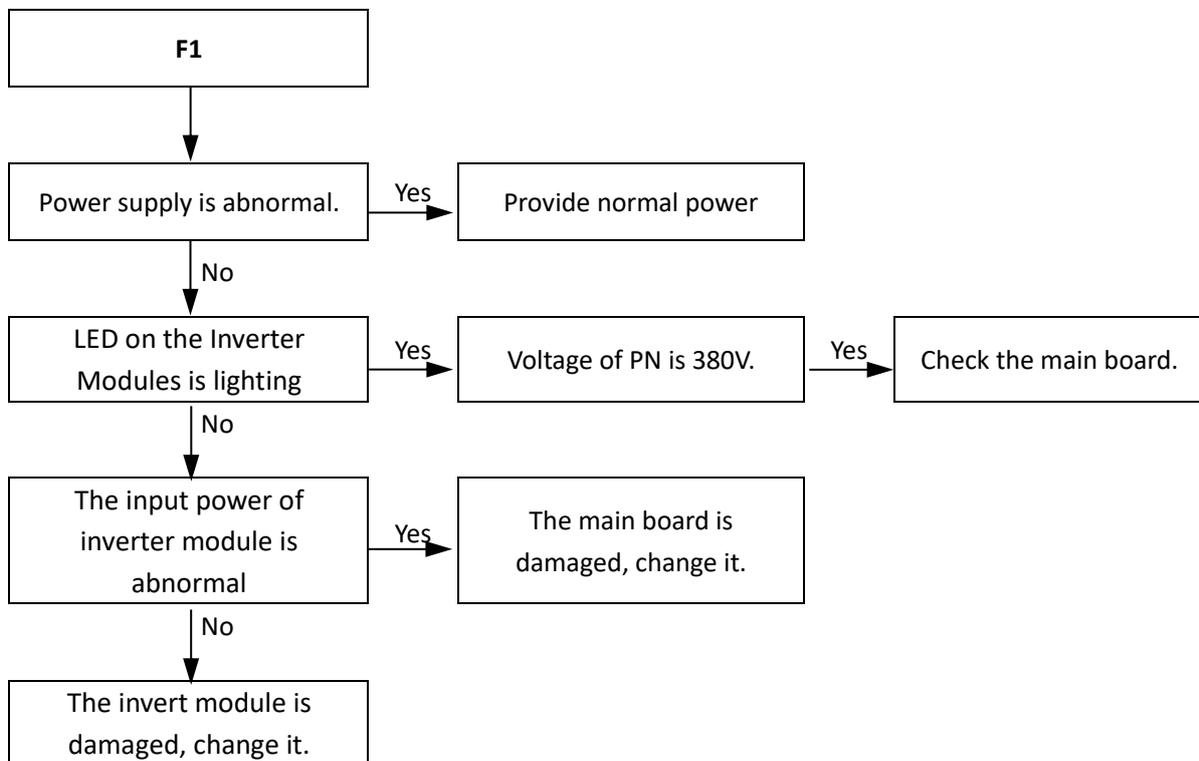
6.9.2 Description

- Low DC generatrix voltage.
- M thermal Split stops running.
- Error code is displayed on hydronic system main PCB and user interface.

6.9.3 Possible causes

- The DC generatrix voltage is too low.

6.9.4 Procedure



6.10 HF Troubleshooting

6.10.1 Digital display output



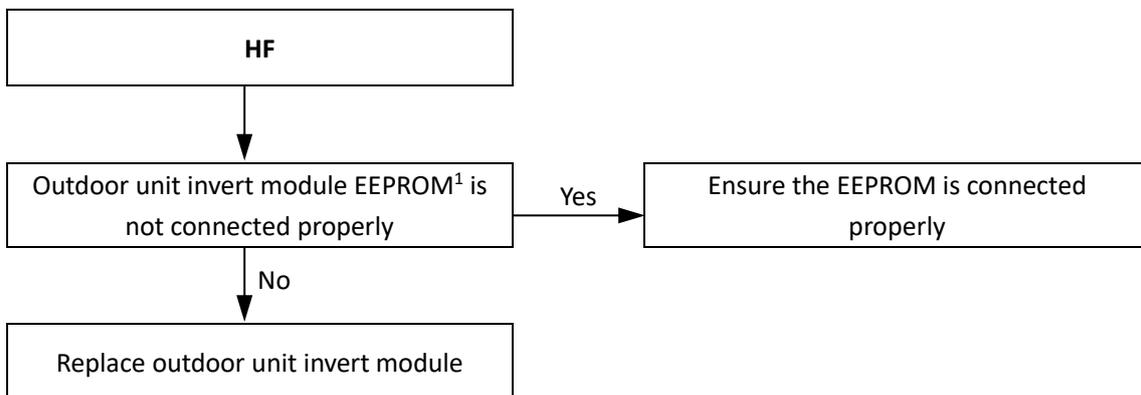
6.10.2 Description

- Outdoor unit inverter module EEPROM error.
- M thermal Split stops running.
- Error code is displayed on outdoor unit main PCB and user interface.

6.10.3 Possible causes

- Outdoor unit invert module EEPROM is not connected properly.
- Outdoor unit invert module EEPROM damaged.

6.10.4 Procedure



Notes:

1. Outdoor unit invert module EEPROM is designated IC320 on the MHA-V4(6,8,10)W/D2N8-B2 outdoor unit invert module (labeled 9 in Figure 4-3.5 in Part4, 3.3 "Main PCBs for Refrigerant System, Inverter Module"), designated IC14 on the MHA-V12(14,16)W/D2N8-B2 outdoor unit invert module (labeled 11 in Figure 4-3.6 in Part4, 3.3 "Main PCBs for Refrigerant System, Inverter Module"), designated IC25 on the MHA-V12(14,16)W/D2RN8-B2 outdoor unit invert module (labeled 14 in Figure 4-3.7 in Part4, 3.3 "Main PCBs for Refrigerant System, Inverter Module").

6.11 H0 Troubleshooting

6.11.1 Digital display output



6.11.2 Description

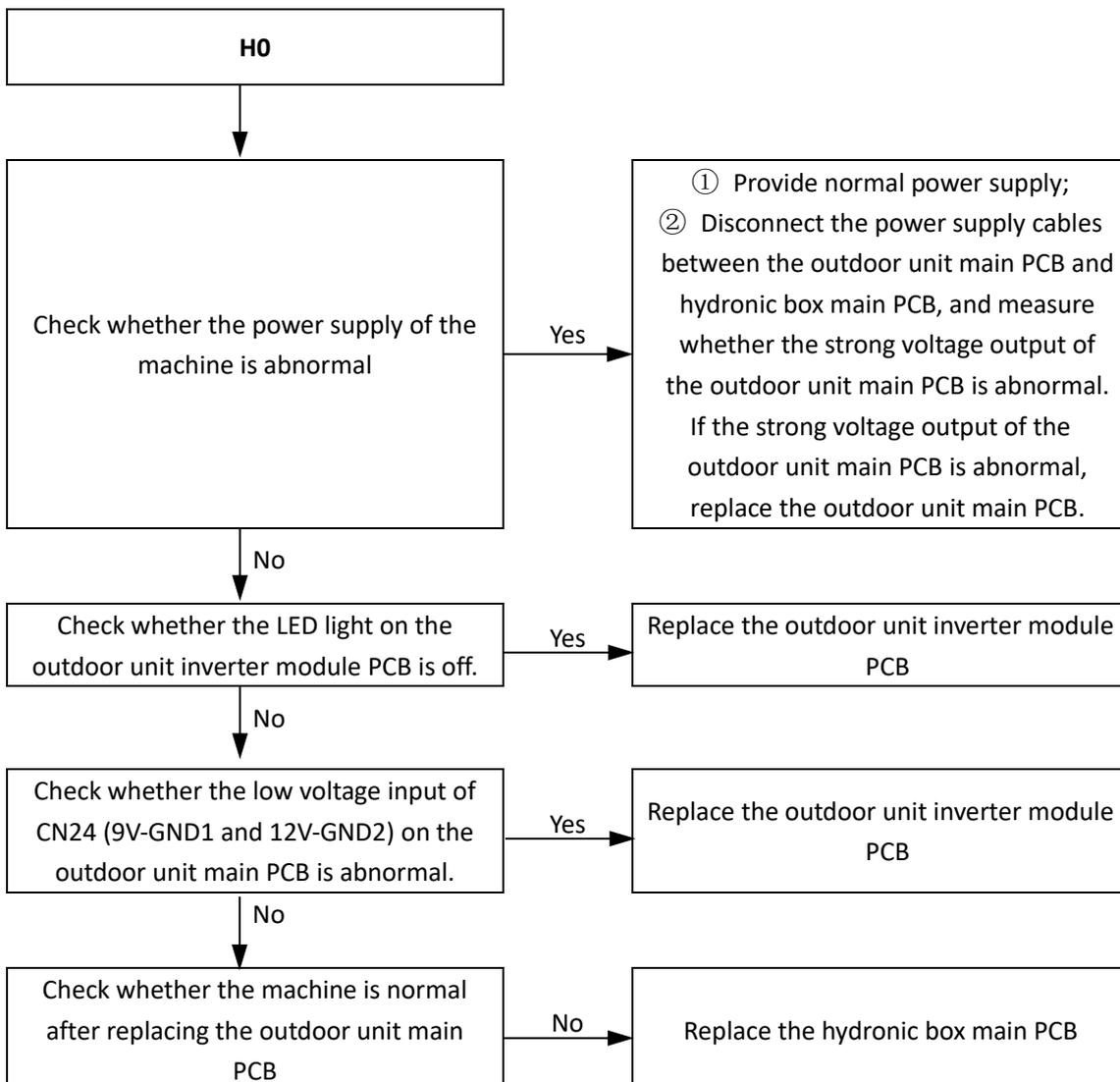
- Communication error between outdoor unit and hydronic box.
- M thermal Split stops running.
- Error code is displayed on hydronic box main PCB, outdoor unit main PCB and user interface.

6.11.3 Possible causes

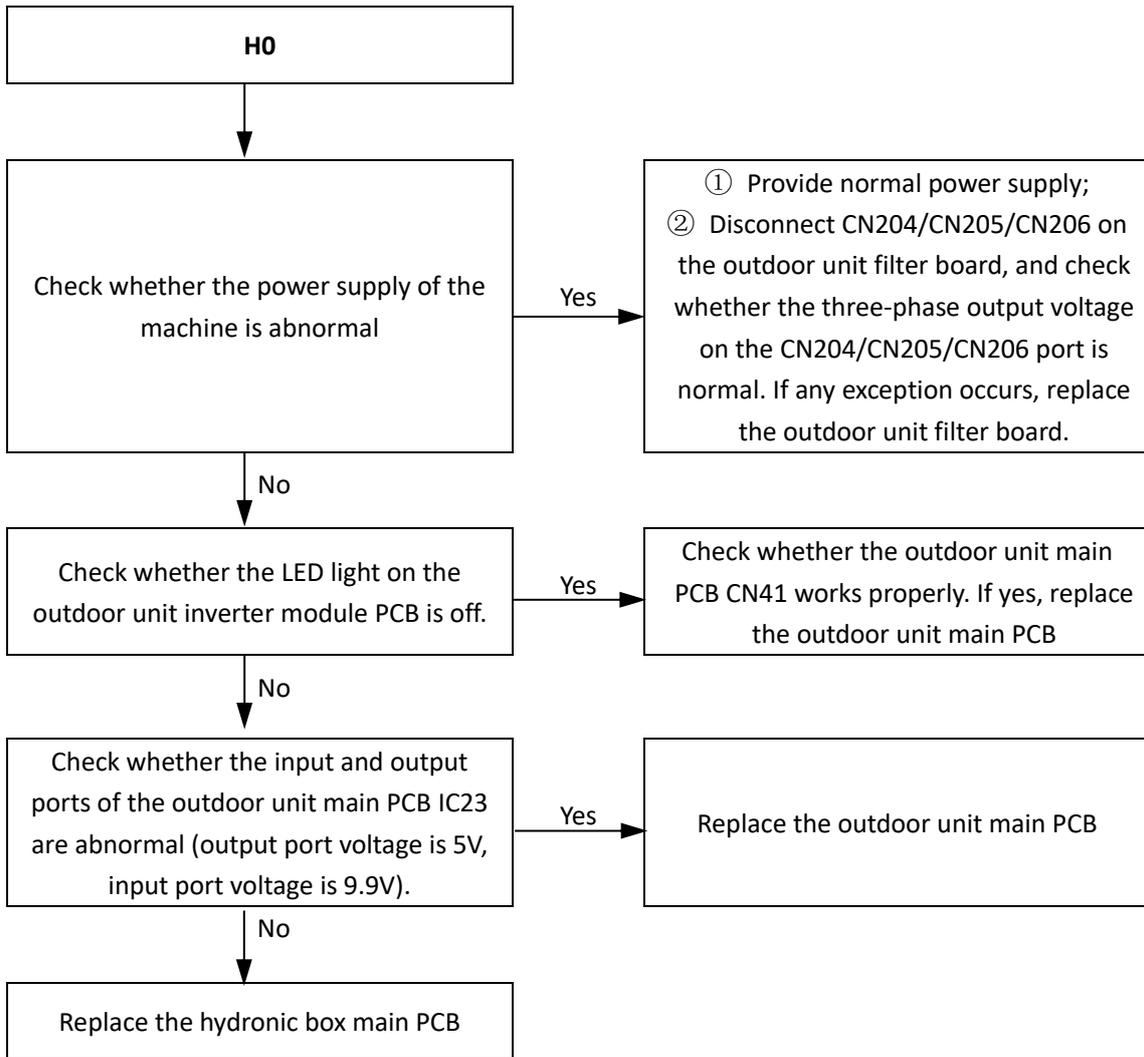
- Power supply abnormal.
- Transformer malfunction.
- Interference from a source of electromagnetic radiation.
- Outdoor unit main PCB or hydronic box main PCB damaged.

6.11.4 Procedure

One-phase model



Three-phase model



6.12 H1 Troubleshooting

6.12.1 Digital display output



6.12.2 Description

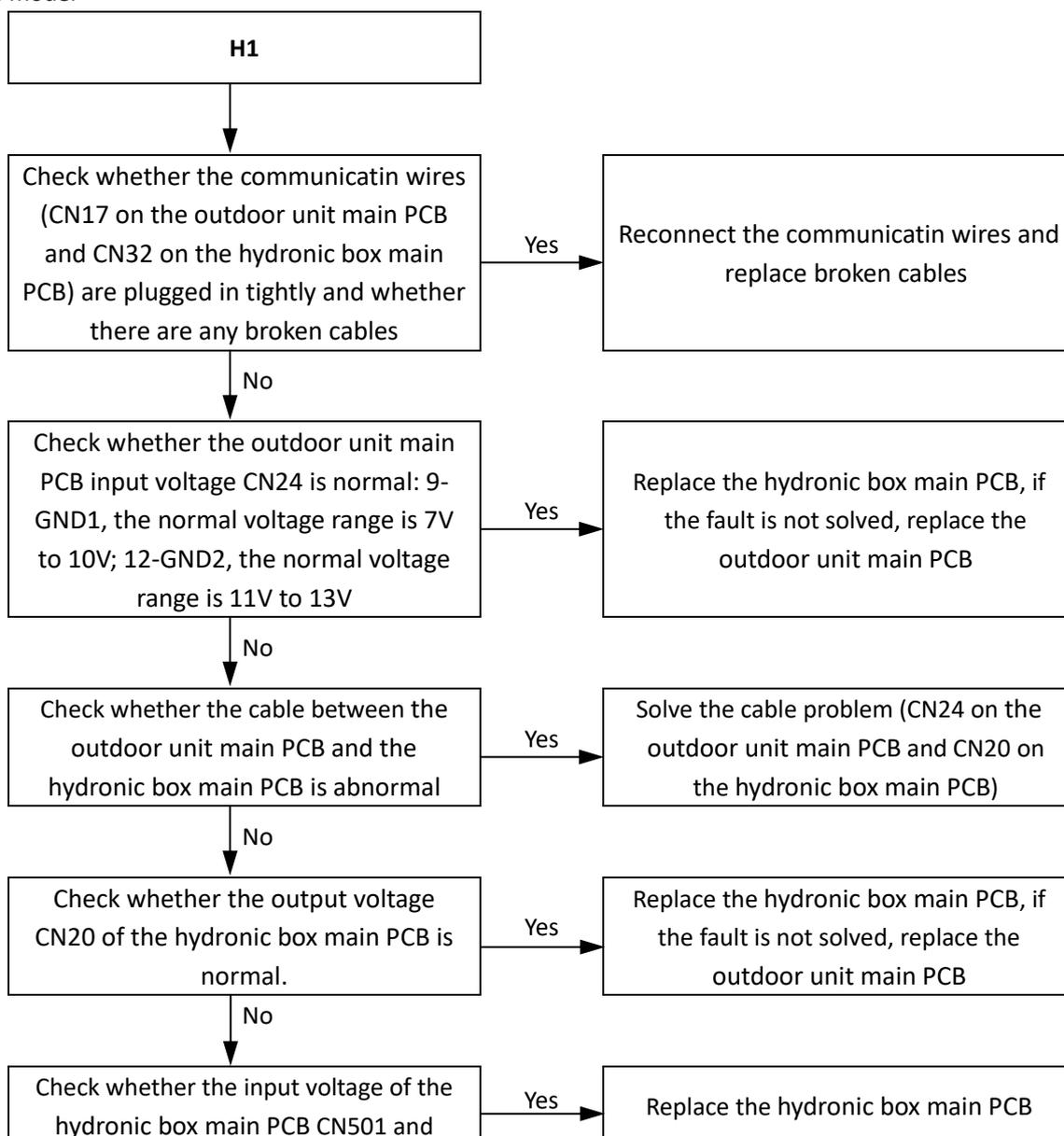
- Communication error between outdoor unit main control board and inverter module.
- M thermal Split stops running.
- Error code is displayed on outdoor unit main PCB and user interface.

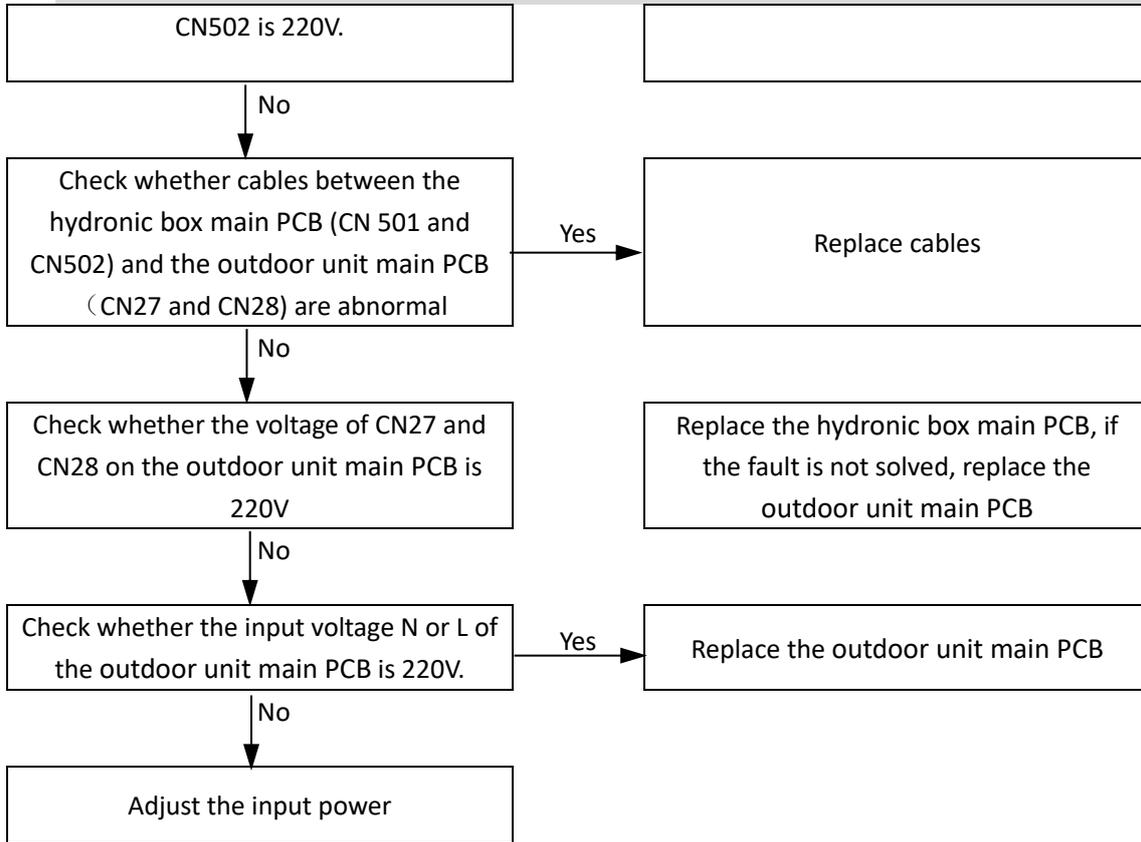
6.12.3 Possible causes

- Power supply abnormal.
- Interference from a source of electromagnetic radiation.
- Outdoor unit main PCB or inverter driven module damaged.

6.12.4 Procedure

One-phase model





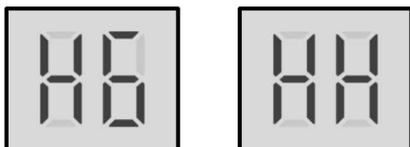
Notes:

A multimeter measures weak current in DC voltage mode and strong current in AC voltage mode.

M thermal Arctic Split

6.13 H6, HH Troubleshooting

6.13.1 Digital display output

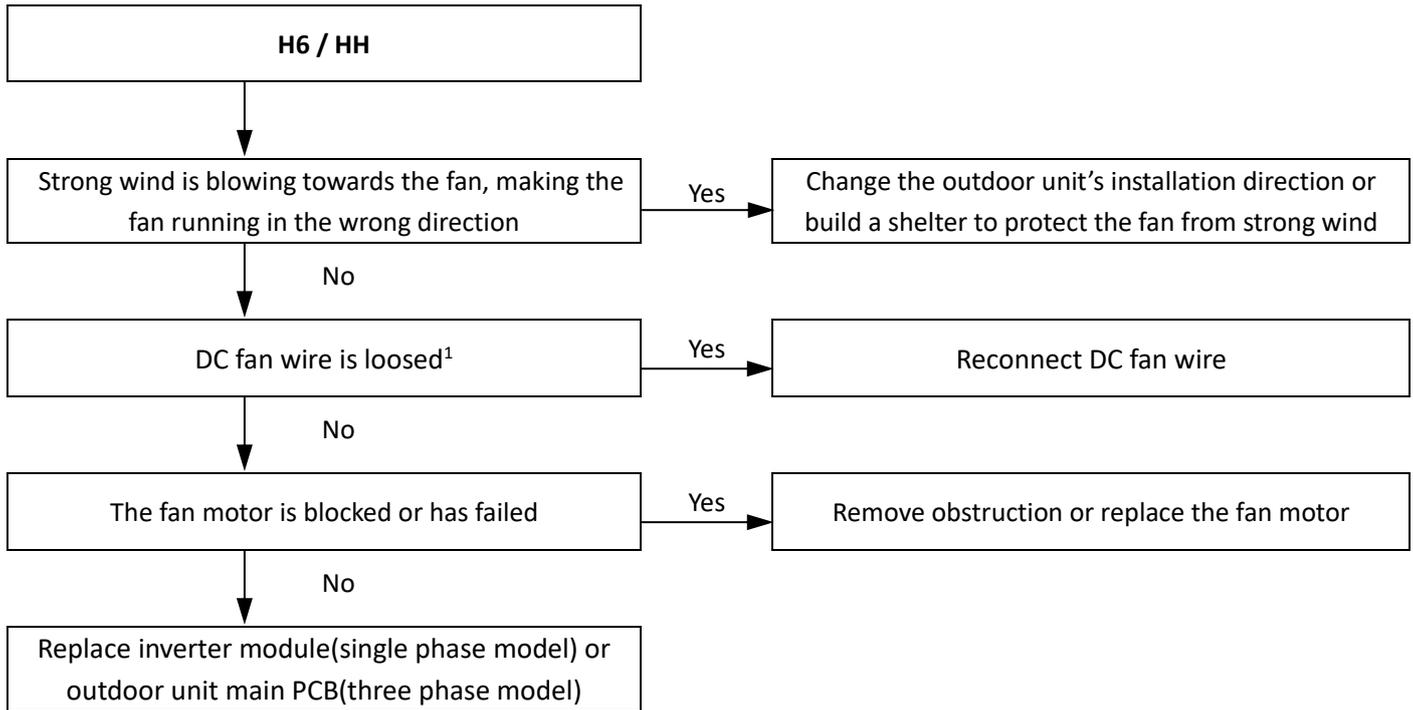


6.13.2 Description

- H6 indicates a DC fan error.
- HH indicates that H6 protection has occurred 10 times in 2 hours. When HH error occurs, a manual system restart is required before the system can resume operation. The cause of HH error should be addressed promptly in order to avoid system damage.
- M thermal Split stops running.
- Error code is displayed on outdoor unit main PCB and user interface.

6.13.3 Possible causes

- DC fan wire is loosed.
- High wind speed.
- Fan motor blocked or has failed.
- Invert module damaged.
- Main PCB is damaged.

6.13.4 Procedure

Notes:

1. Refer to Figures 4-2.1 to 4-2.4 in Part 4, 2.1 "Outdoor Unit Electric Control Box Layout" and to the M thermal Split Engineering Data Book, Part 4 "Wiring Diagrams".
2. Measure the voltage between the DC fan motor power supply's white and black wires. The normal voltage is 15V when the unit is in standby. If the voltage is significantly different from 15V, the IPM module on the inverter module is damaged. DC fan connection are port CN19 on the MHA-V4(6,8,10)W/D2N8-B2 outdoor unit inverter module PCB (labeled 5 in Figure 4-3.5 in Part4, 3.3 "Main PCB for Refrigerant System, Inverter Module"). port CN19 on the MHA-V12(14,16)W/D2N8-B2 outdoor unit inverter module PCB (labeled 4 in Figure 4-3.6 in Part 4, 3. 3 "Main PCB for Refrigerant System, Inverter Module"), port CN109 on the MHA-V12(14,16)W/D2RN8-B2 outdoor unit refrigerant system main PCB (labeled 30 in Figure 4-3.4 in Part 4, 3. 3 "Main PCB for Refrigerant System, Inverter Module").

M thermal Arctic Split

6.14 H7 Troubleshooting

6.14.1 Digital display output



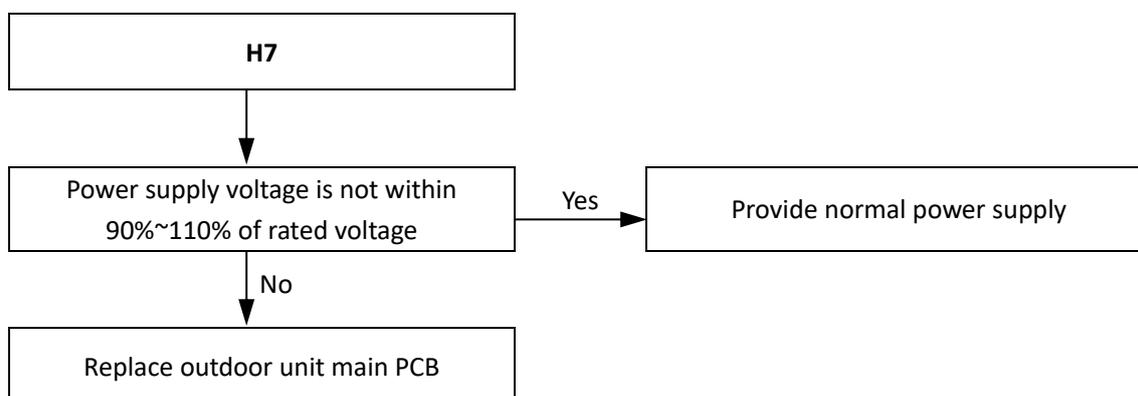
6.14.2 Description

- Abnormal main circuit voltage.
- M thermal Split stops running.
- Error code is displayed on outdoor unit main PCB and user interface.

6.14.3 Possible causes

- Power supply voltage not within 90%~110% of rated voltage.
- Outdoor unit main PCB is damaged.

6.14.4 Procedure



6.15 H8 Troubleshooting

6.15.1 Digital display output



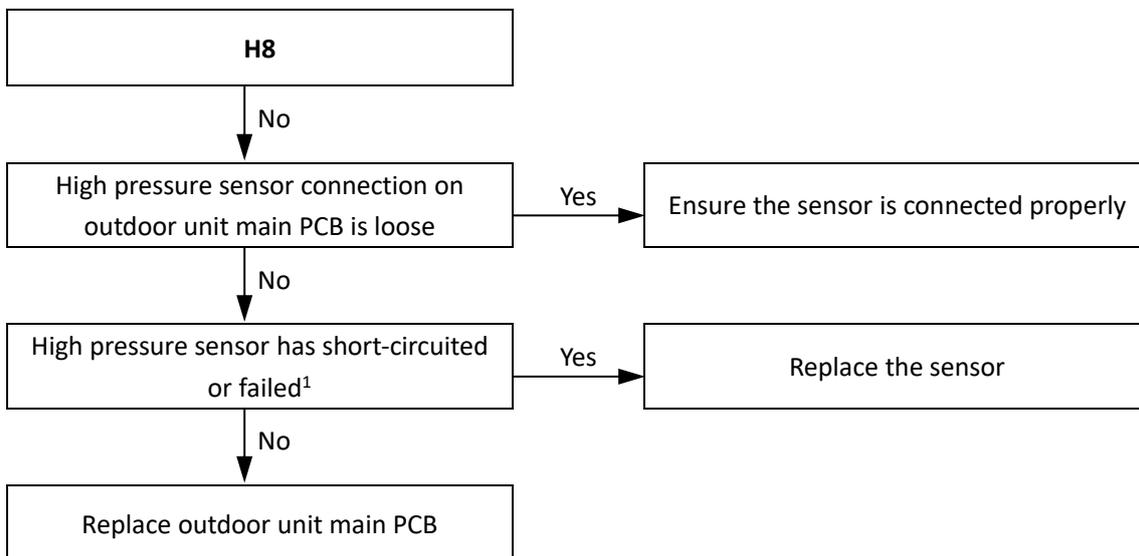
6.15.2 Description

- Pressure sensor error.
- M thermal Split stops running.
- Error code is displayed on outdoor unit main PCB and user interface.

6.15.3 Possible causes

- Pressure sensor not connected properly or has malfunctioned.
- Outdoor unit main PCB is damaged.

6.15.4 Procedure



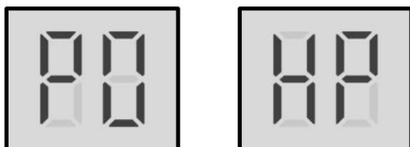
Notes:

1. Measure the resistance among the three terminals of the pressure sensor. If the resistance is of the order of mega Ohms or infinite, the pressure sensor has failed. The pressure sensor connection are port CN4 on the MHA-V4(6,8,10)W/D2N8-B2 outdoor unit refrigerant system main PCB (labeled 19 in Figure 4-3.2 in Part4, 3.3 "Main PCB for Refrigerant System, Inverter Module"). port CN4 on the MHA-V12(14,16)W/D2N8-B2 outdoor unit refrigerant system main PCB (labeled 19 in Figure 4-3.3 in Part 4, 3. 3 "Main PCB for Refrigerant System, Inverter Module"), port CN6 on the MHA-V12(14,16)W/D2RN8-B2 outdoor unit refrigerant system main PCB (labeled 13 in Figure 4-3.4 in Part 4, 3. 3 "Main PCB for Refrigerant System, Inverter Module").

M thermal Arctic Split

6.16 P0, HP Troubleshooting

6.16.1 Digital display output

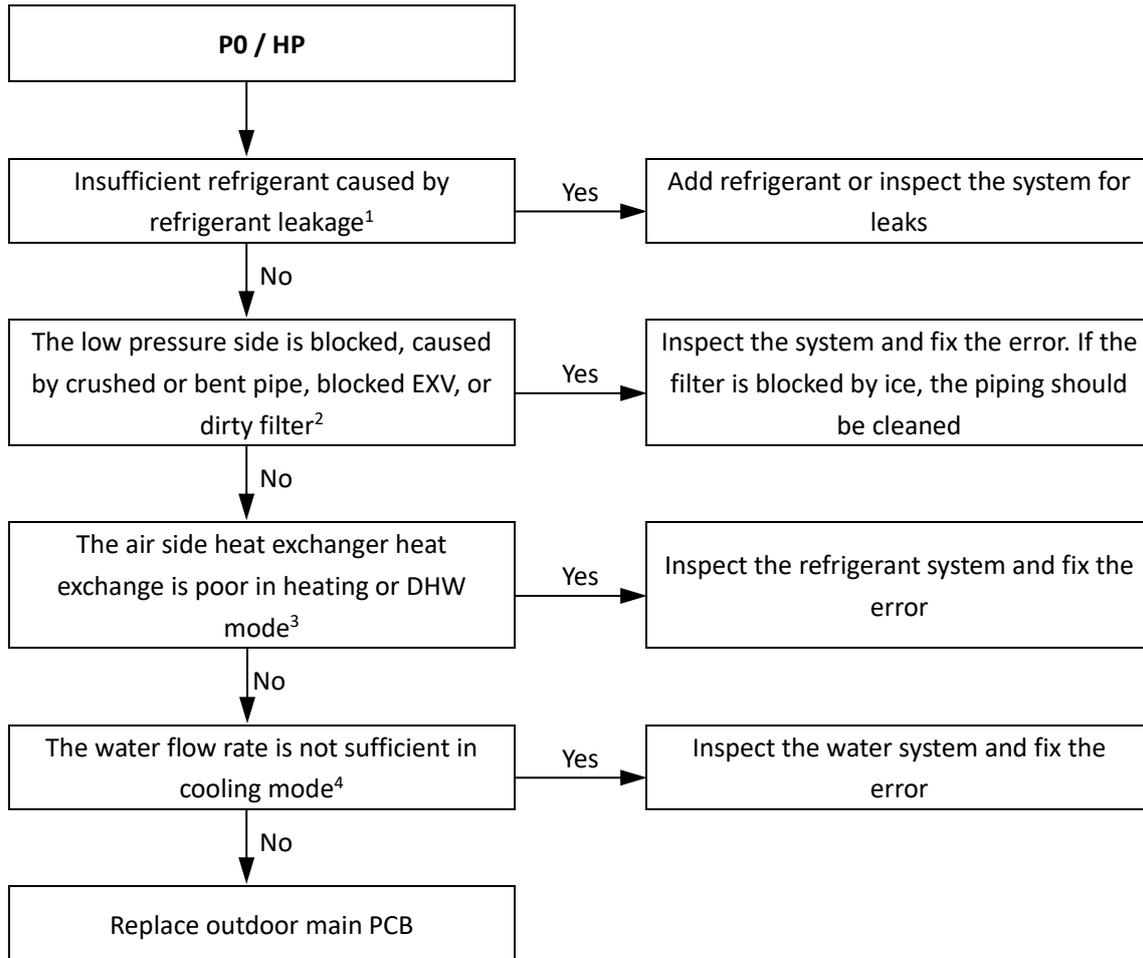


6.16.2 Description

- P0 indicates suction pipe low pressure protection. When the suction pressure falls below 0.14MPa, the system displays P0 protection and M thermal Split stops running. When the pressure rises above 0.3MPa, P0 is removed and normal operation resumes.
- HP indicates $P_e < 0.6\text{Mpa}$ occurred 3 times in an hour.
- Error code is displayed on outdoor unit main PCB and user interface.

6.16.3 Possible causes

- Low pressure switch not connected properly or has malfunctioned.
- Insufficient refrigerant.
- Low pressure side blockage.
- Poor evaporator heat exchange in heating mode or DHW mode.
- Insufficient water flow in cooling mode.
- Outdoor unit main PCB damaged.

6.16.4 Procedure

Notes:

1. To check for insufficient refrigerant:
An insufficiency of refrigerant causes compressor discharge temperature to be higher than normal, discharge and suction pressures to be lower than normal and compressor current to be lower than normal, and may cause frosting to occur on the suction pipe. These issues disappear once sufficient refrigerant has been charged into the system.
2. A low pressure side blockage causes compressor discharge temperature to be higher than normal, suction pressure to be lower than normal and compressor current to be lower than normal, and may cause frosting to occur on the suction pipe. For normal system parameters.
3. Check air side heat exchanger, fan and air outlets for dirt/blockages.
4. Check water side heat exchanger, water piping, circulator pumps and water flow switch for dirt/blockages.

M thermal Arctic Split

6.17 P1 Troubleshooting

6.17.1 Digital display output



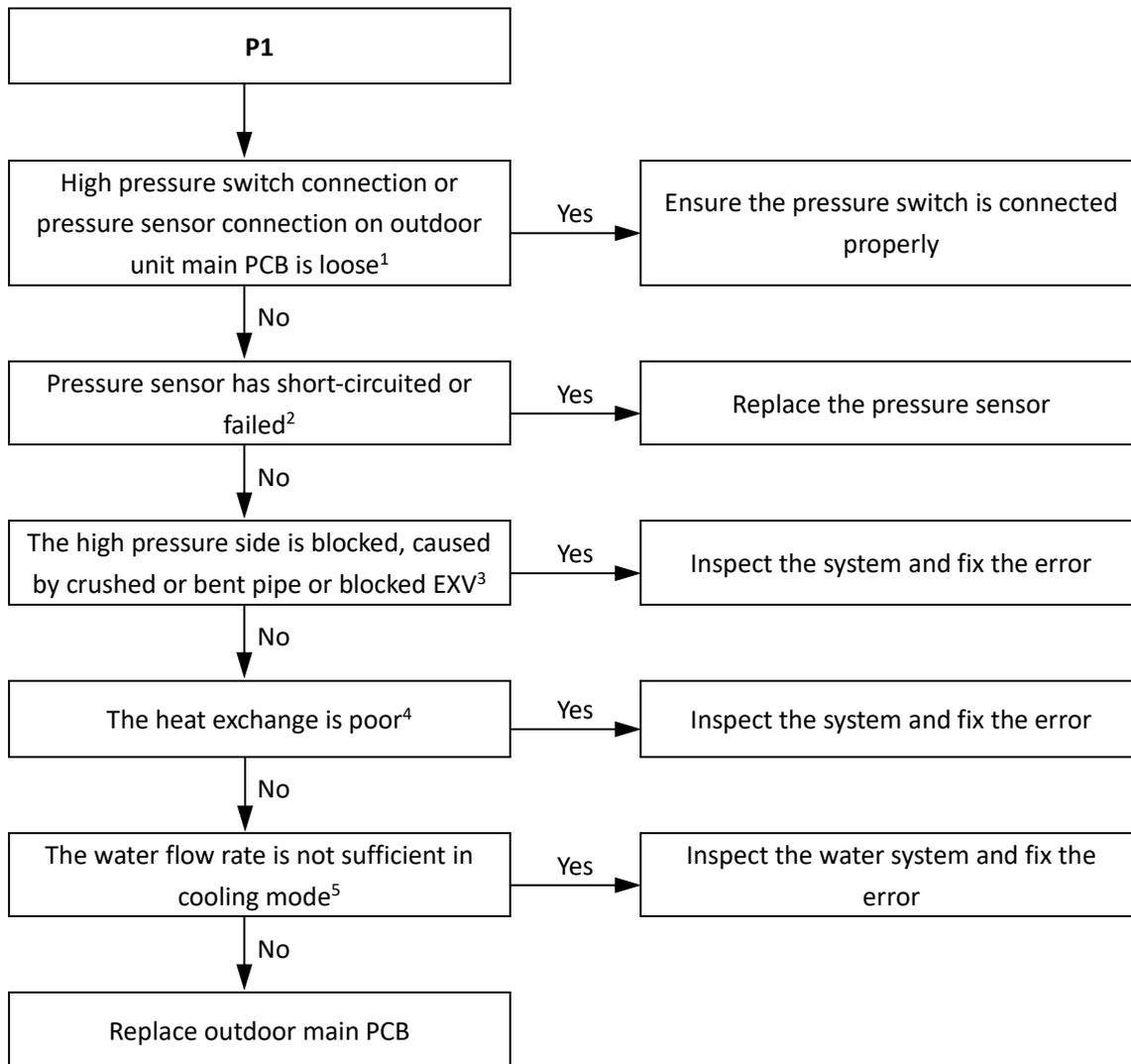
6.17.2 Description

- Discharge pipe high pressure protection. When the discharge pressure rises above 4.3MPa, the system displays P1 protection and M thermal Split stops running. When the discharge pressure falls below 3.6MPa, P1 is removed and normal operation resumes.
- Error code is displayed on outdoor unit main PCB and user interface.

6.17.3 Possible causes

- Pressure sensor/switch not connected properly or has malfunctioned.
- Excess refrigerant.
- System contains air or nitrogen.
- High pressure side blockage.
- Poor condenser heat exchange.
- Outdoor unit main PCB damaged.

6.17.4 Procedure



Notes:

1. High pressure switch connection is port CN13 on the MHA-V4(6,8,10)W/D2N8-B2 outdoor unit refrigerant system main PCB (labeled 16 in Figure 4-3.2 in Part4, 3.3 "Main PCB for Refrigerant System, Inverter Module"). port CN13 on the MHA-V12(14,16)W/D2N8-B2 outdoor unit refrigerant system main PCB (labeled 16 in Figure 4-3.3 in Part 4, 3. 3 "Main PCB for Refrigerant System, Inverter Module"), port CN31 on the MHA-V12(14,16)W/D2RN8-B2 outdoor unit refrigerant system main PCB (labeled 20 in Figure 4-3.4 in Part 4, 3. 3 "Main PCB for Refrigerant System, Inverter Module").
2. Measure the resistance among the three terminals of the pressure sensor. If the resistance is of the order of mega Ohms or infinite, the pressure sensor has failed.
3. High pressure side blockage causes discharge temperature to be higher than normal, discharge pressure to be higher than normal and suction pressure to be lower than normal.
4. In heating mode check water side heat exchanger, water piping, circulator pumps and water flow switch for dirt/blockages. In cooling mode check air side heat exchanger, fan(s) and air outlets for dirt/blockages.
5. Check water pressure on the manometer. If the water pressure is not > 1 bar, water flow is insufficient. Refer to Figure 2-1.9 in Part 2, 1.2 "Hydronic Box Layout".

M thermal Arctic Split

6.18 P3 Troubleshooting

6.18.1 Digital display output

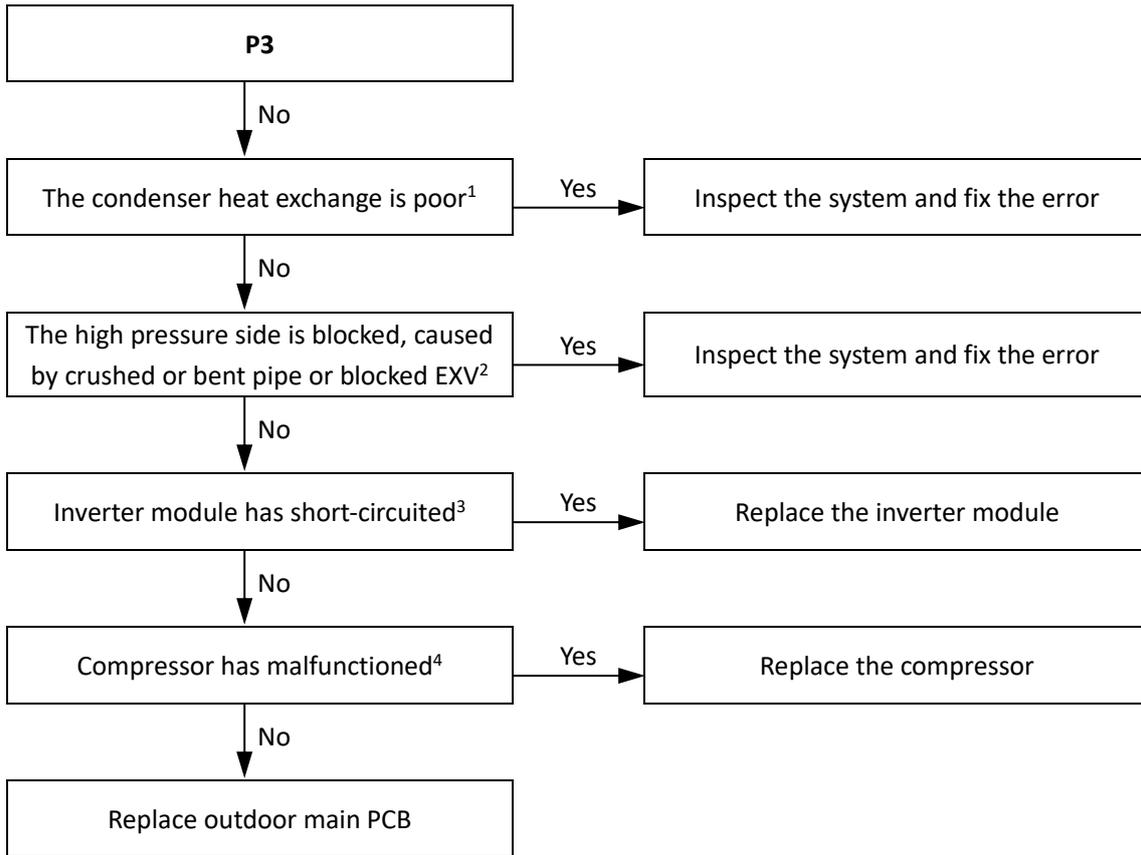


6.18.2 Description

- Compressor current protection.
- When the compressor current rises above the protection value (4/6kW models 18A, 8/10kW model 19A, 12/14/16kW single phase model 30A, 12/14/16kW three phase model 14A,)), the system displays P3 protection and M thermal Split stops running. When the current returns to the normal range, P3 is removed and normal operation resumes.
- Error code is displayed on refrigerant system main PCB and user interface.

6.18.3 Possible causes

- Poor condenser heat exchange.
- High pressure side blockage.
- Inverter module damaged.
- Compressor damaged.
- Outdoor unit main PCB damaged.

6.18.4 Procedure

Notes:

1. In heating mode check water side heat exchanger, water piping, circulator pumps and water flow switch for dirt/blockages. In cooling mode check air side heat exchanger, fan and air outlets for dirt/blockages.
2. High pressure side blockage causes discharge temperature to be higher than normal, discharge pressure to be higher than normal and suction pressure to be lower than normal.
3. Set a multi-meter to buzzer mode and test any two terminals of P N and U V W of the inverter module. If the buzzer sounds, the inverter module has short-circuited.
4. The normal resistances of the inverter compressor are 0.7-1.5Ω among U V W and infinite between each of U V W and ground. If any of the resistances differ from these specifications, the compressor has malfunctioned.

M thermal Arctic Split

6.19 P4 Troubleshooting

6.19.1 Digital display output

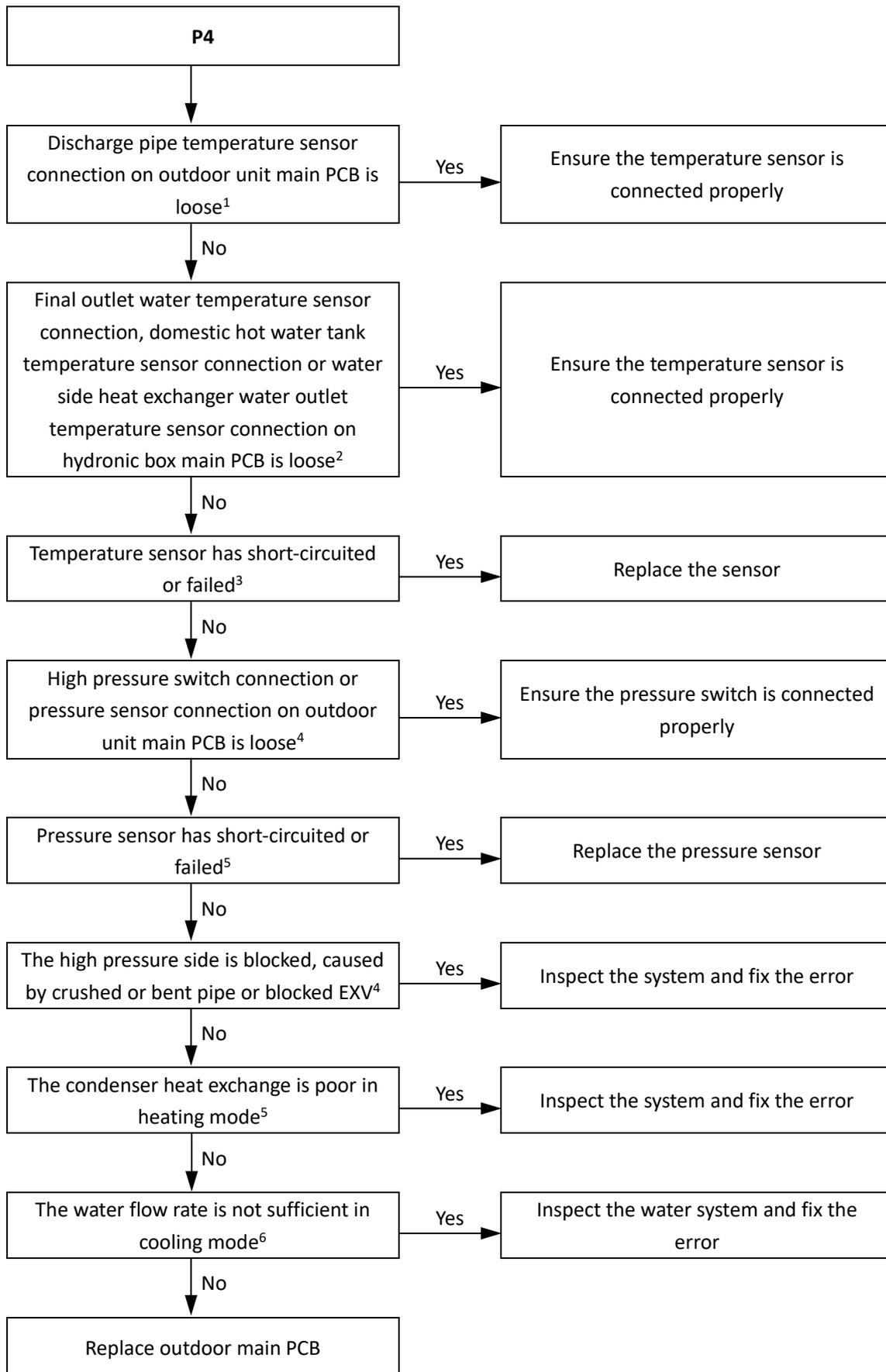


6.19.2 Description

- Discharge temperature protection.
- When the compressor the discharge temperature rises above 115°C, the system displays P4 protection and M thermal Split stops running. When the discharge temperature falls below 95°C, P4 is removed and normal operation resumes.
- Error code is displayed on refrigerant system main PCB and user interface.

6.19.3 Possible causes

- Temperature sensor error
- High pressure side blockage.
- Poor condenser heat exchange.
- Outdoor unit main PCB damaged.

6.19.4 Procedure

Notes:

1. Discharge pipe temperature sensor connection is port CN8 on the MHA-V4(6,8,10)W/D2N8-B2 outdoor unit refrigerant system main PCB (labeled 15 in Figure 4-3.2 in Part4, 2.3 "Main PCB for Refrigerant System, Inverter Module"). port CN8 on the MHA-V12(14,16)W/D2N8-B2 outdoor unit refrigerant

system main PCB (labeled 15 in Figure 4-3.3 in Part 4, 3. 3 "Main PCB for Refrigerant System, Inverter Module"), port CN4 on the MHA-

V12(14,16)W/D2RN8-B2 outdoor unit refrigerant system main PCB (labeled 15 in Figure 4-3.4 in Part 4, 3. 3 "Main PCB for Refrigerant System, Inverter Module").

2. Final outlet water temperature sensor and water side heat exchanger water outlet temperature sensor connections are port CN6 on the hydronic box main PCB (labeled 10 in Figure 4-3.1 in Part4, 3.2 "Main PCB for Hydronic System"). Domestic hot water tank temperature sensor connection is port CN13 on hydronic box main PCB (labeled 13 in Figure 4-3.1 in Part4, 3.2 "Main PCB for Hydronic System").
3. Measure sensor resistance. If the resistance is too low, the sensor has short-circuited. If the resistance is not consistent with the sensor's resistance characteristics table, the sensor has failed. Refer to Part 2, 1 "Layout of Functional Components" and to Table 5-5.1 or 5-5.2 in Part 5, 5.1 "Temperature Sensor Resistance Characteristics".
4. High pressure switch connection is port CN13 on the MHA-V4(6,8,10)W/D2N8-B2 outdoor unit refrigerant system main PCB (labeled 16 in Figure 4-3.2 in Part4, 3.3 "Main PCB for Refrigerant System, Inverter Module"). port CN13 on the MHA-V12(14,16)W/D2N8-B2 outdoor unit refrigerant system main PCB (labeled 16 in Figure 4-3.3 in Part 4,3. 3 "Main PCB for Refrigerant System, Inverter Module"), port CN31 on the MHA-V12(14,16)W/D2RN8-B2 outdoor unit refrigerant system main PCB (labeled 20 in Figure 4-3.4 in Part 4, 3. 3 "Main PCB for Refrigerant System, Inverter Module").
5. Measure the resistance among the three terminals of the pressure sensor. If the resistance is of the order of mega Ohms or infinite, the pressure sensor has failed.
6. High pressure side blockage causes discharge temperature to be higher than normal, discharge pressure to be higher than normal and suction pressure to be lower than normal.
7. Check air side heat exchanger, fan and air outlets for dirt/blockages.
8. Check the water side heat exchanger, water piping, circulator pumps and water flow switch for dirt/blockages.

6.20 P5 Troubleshooting

6.20.1 Digital display output



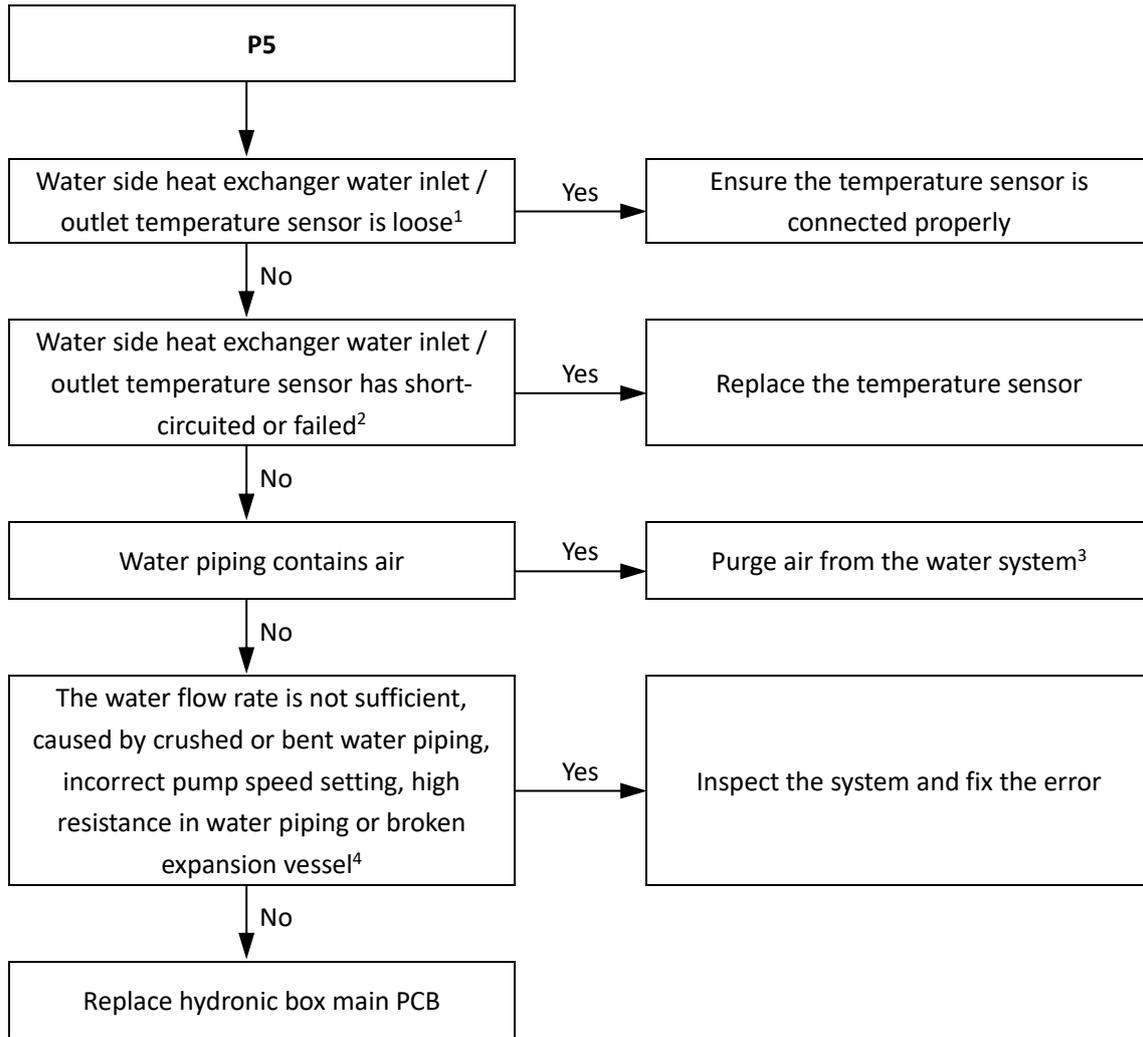
6.20.2 Description

- High temperature difference between water side heat exchanger water inlet and water outlet temperatures protection.
- M thermal Split stops running.
- Error code is displayed on hydronic box main PCB and user interface.

6.20.3 Possible causes

- Temperature sensor not connected properly or has malfunctioned.
- Water piping contains air.
- Insufficient water flow.
- Hydronic box main PCB damaged.

6.20.4 Procedure

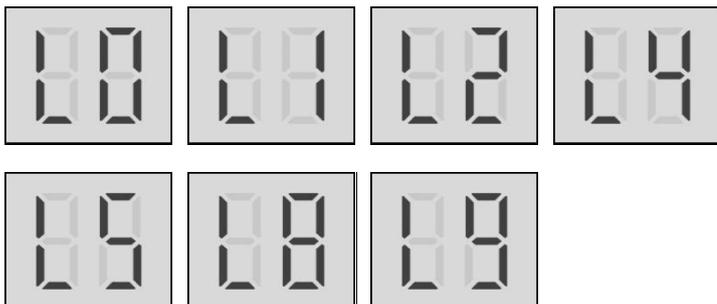


Notes:

1. Water side heat exchanger water inlet temperature sensor and water side heat exchanger water outlet temperature sensor connections are port CN6 on the hydronic box main PCB (labeled10 in Figure 4-3.1 in Part4, 3.2 "Main PCB for Hydronic System").
2. Measure sensor resistance. If the resistance is too low, the sensor has short-circuited. If the resistance is not consistent with the sensor's resistance characteristics table, the sensor has failed. Refer to Part 2, 1.2 "Hydronic Box Layout" and to Table 5-5.3 in Part 5, 5.1 "Temperature Sensor Resistance Characteristics".
3. Refer to the M thermal Split Engineering Data Book, Part 5, 15 "SPECIAL FUNCTIONS".
4. Check water pressure on the manometer. If the water pressure is not > 1 bar, water flow is insufficient. Refer to Figures 2-1.7 and 2-1.8 in Part 2, 1.2 "Hydronic Box Layout".

6.21 Inverter module Troubleshooting for single-phase models

6.21.1 Digital display output



6.21.2 Description

- Inverter module protection.
- M thermal Split stops running.
- Specific error code L0, L1, L2, L4, L5, L8, L9 is displayed on the user interface and the main control board of refrigerant system.

6.21.3 Possible causes

- Inverter module protection.
- DC bus low or high voltage protection.
- MCE error(DC bus low or high voltage protection or software over current protection)
- Zero speed protection.
- Excessive compressor frequency variation.
- Actual compressor frequency differs from target frequency.
- High pressure protection.
- PED board self checking fail.

6.21.4 Specific error codes for inverter module protection

Table 4-6.1: Specific error codes

Specific error code	Content
L0	Inverter module protection
L1	DC bus low voltage protection
L2	DC bus high voltage protection
L4	MCE error(DC bus low or high voltage protection or software over current protection)
L5	Zero speed protection
L8	Compressor frequency variation greater than 15Hz within 1 second protection
L9	Actual compressor frequency differs from target frequency by more than 15Hz protection

The specific error codes can also be obtained from the LED indicators on the inverter module.

Table 4-6.2: Errors indicated on LED, single-phase 4~10kW

LED301 flashing pattern (GREEN) LED302 is always on (RED)	Corresponding error
Flashes 8 times and stops for 1 second, then repeats	L0 - Inverter module protection
Flashes 9 times and stops for 1 second, then repeats	L1 - DC bus low voltage protection
Flashes 10 times and stops for 1 second, then repeats	L2 - DC bus high voltage protection
Flashes 12 times and stops for 1 second, then repeats	L4 - MCE error
Flashes 13 times and stops for 1 second, then repeats	L5 - Zero speed protection
Flashes 16 times and stops for 1 second, then repeats	L8 - Compressor frequency variation greater than 15Hz within one second protection
Flashes 17 times and stops for 1 second, then repeats	L9 - Actual compressor frequency differs from target frequency by more than 15Hz protection

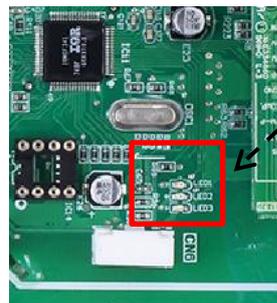
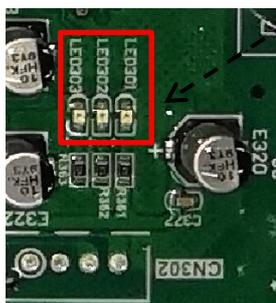
Table 4-6.3: Errors indicated on LED, single-phase 4~10kW

LED1 flashing pattern (GREEN) LED2 is always on (RED)	Corresponding error
Flashes 3 times and stops for 1 second, then repeats	P1 - High pressure protection
Flashes 5 times and stops for 1 second, then repeats	bH – PED board checking fail
Flashes 8 times and stops for 1 second, then repeats	L0 - Inverter module protection
Flashes 9 times and stops for 1 second, then repeats	L1 - DC bus low voltage protection
Flashes 10 times and stops for 1 second, then repeats	L2 - DC bus high voltage protection
Flashes 12 times and stops for 1 second, then repeats	L4 - MCE error
Flashes 13 times and stops for 1 second, then repeats	L5 - Zero speed protection
Flashes 16 times and stops for 1 second, then repeats	L8 - Compressor frequency variation greater than 15Hz within one second protection
Flashes 17 times and stops for 1 second, then repeats	L9 - Actual compressor frequency differs from target frequency by more than 15Hz protection

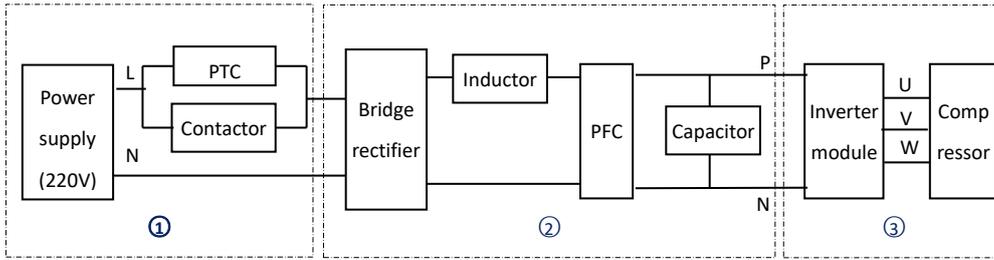
Figure 4-6.1: LED location of inverter module

Inverter Module(4-10KW): LED301/302/303

Inverter Module(12-16KW): LED1/LED2/LED3



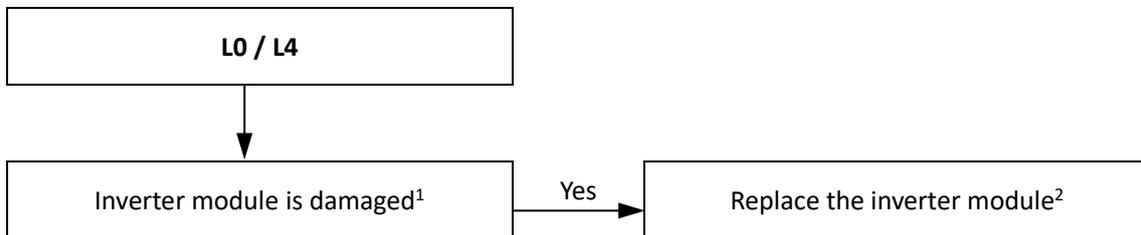
6.21.5 Principle of DC inverter



- ① Contactor is open, the current across the PTC to charge capacitor. After 5 seconds, the contactor closed.
- ② 220-240V AC power supply change to DC power supply after bridge rectifier.
- ③ The capacitor output steady power supply for inverter module P N terminals. In standby the voltage between P and N terminal on inverter module is 1.4 time of AC power supply. When the fan motor is running, the voltage is 377V DC.

6.21.6 L0/L4 troubleshooting

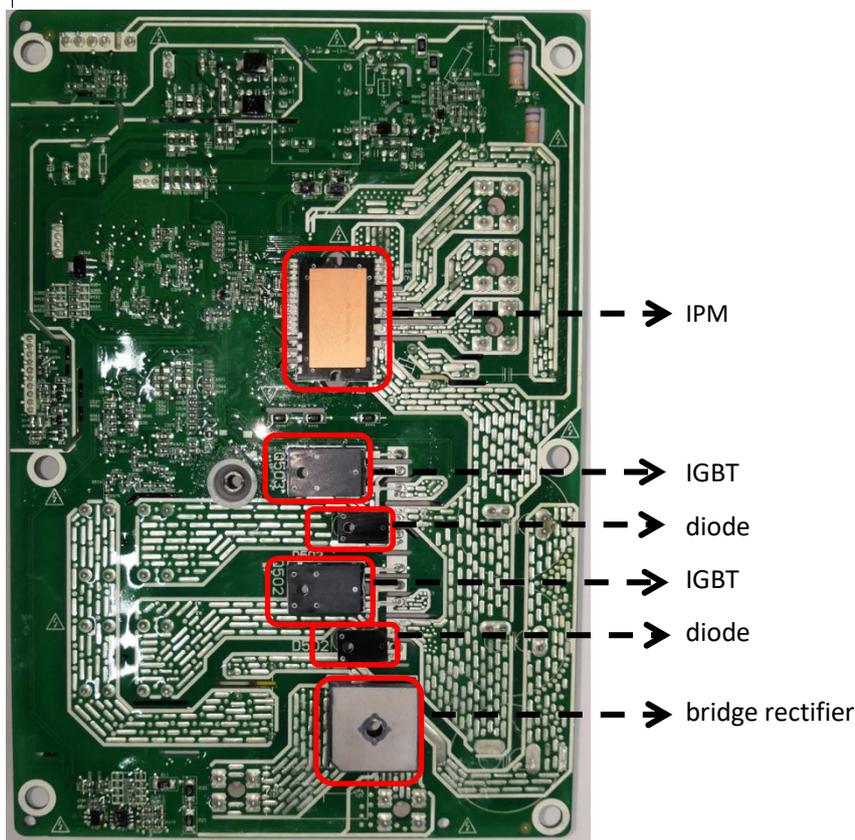
Situation 1: L0 or L4 error appears immediately after the outdoor unit is powered-on



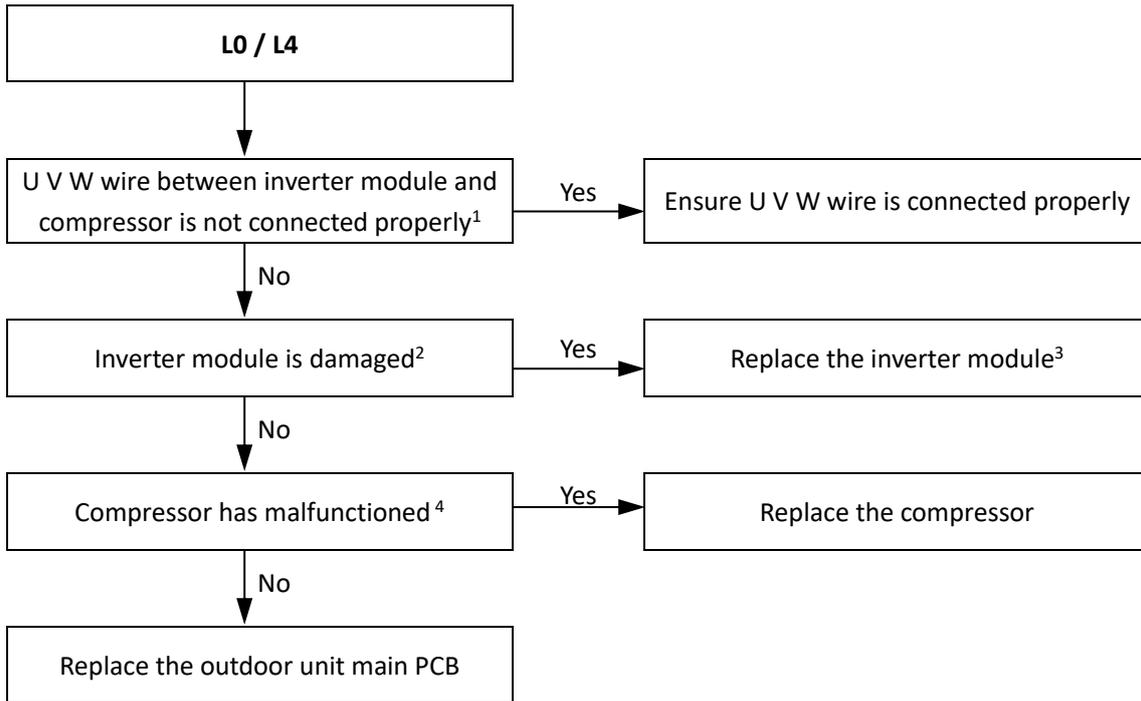
Notes:

1. Measure the resistance between each of U, V and W and each of P and N on the inverter module. All the resistances should be infinite. If any of them are not infinite, the inverter module is damaged and should be replaced. Refer to Figure 4-3.5 to 4-3.7 in Part 4, 3.1 "Main PCBs for Refrigerant System, Inverter Module".
2. When replacing an inverter module, a layer of thermally conductive silica gel should be painted on the IPM module, IGBT, diode, bridge rectifier (on the reverse side of the inverter module). Refer to Figure 4-6.2.

Figure 4-6.2: Replacing an inverter module



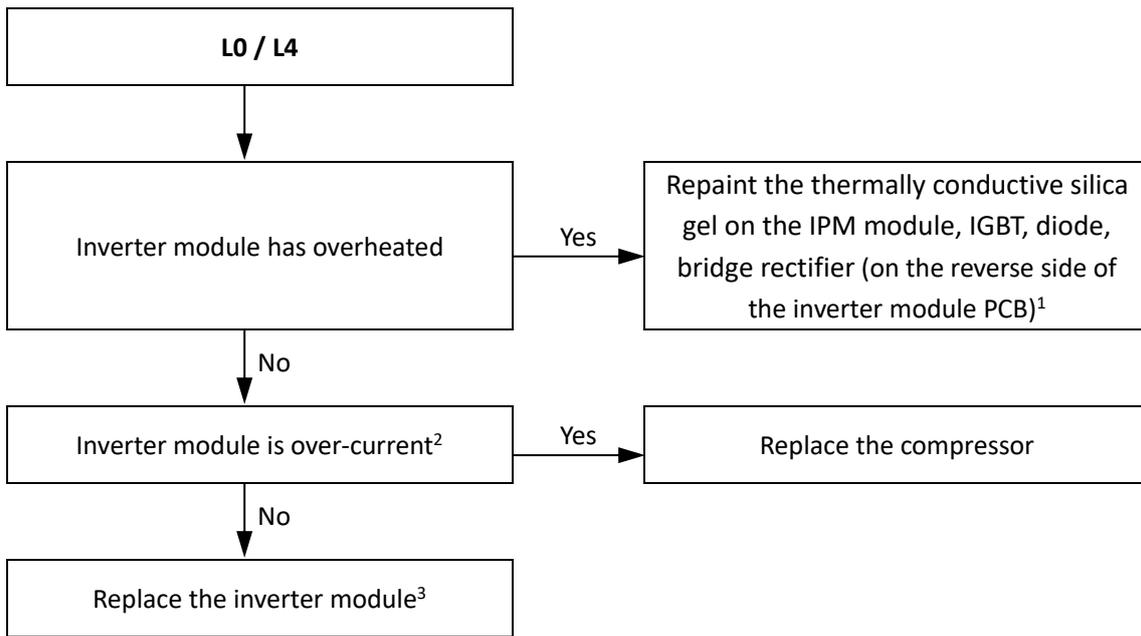
Situation 2: L0 or L4 error appears immediately after the compressor starts up



Notes:

1. Connect the U V W wire from the inverter module to the correct compressor terminals, as indicated by the labels on the compressor.
2. Measure the resistance between each of U, V and W and each of P and N on the inverter module. All the resistances should be infinite. If any of them are not infinite, the inverter module is damaged and should be replaced. Refer to Figure 4-3.5 to 4-3.7 in Part 4, 3.1 "Main PCBs for Refrigerant System, Inverter Module".
3. When replacing an inverter module, a layer of thermally conductive silica gel should be painted on the IPM module, IGBT, diode bridge rectifier (on the reverse side of the inverter module PCB). Refer to Figure 4-6.2.
4. The normal resistances of the inverter compressor are 0.7-1.5Ω among U V W and infinite between each of U V W and ground. If any of the resistances differ from these specifications, the compressor has malfunctioned.

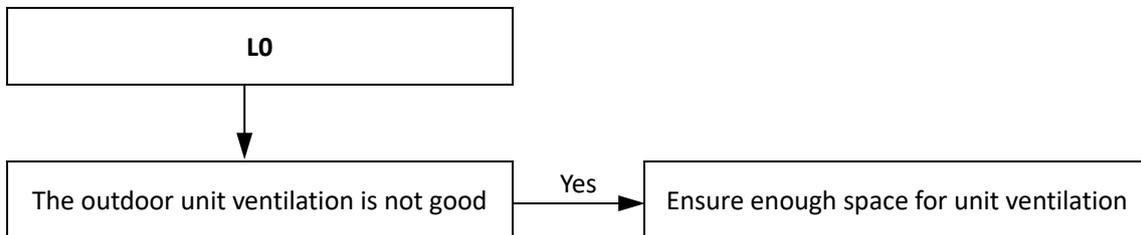
Situation 3: L0 or L4 error appears after the compressor has been running for a period of time and the compressor speed is over 60rps



Notes:

1. Refer to Figure 4-6.2.
2. Use clip-on ammeter to measure the compressor current, if the current is normal indicates the inverter module is failed, if the current is abnormal indicates the compressor is failed.
3. When replacing an inverter module, a layer of thermally conductive silica gel should be painted on the PFC and IPM modules (on the reverse side of the inverter module PCB). Refer to Figure 4-6.2.

Situation 4: L0 error appears occasionally/irregularly



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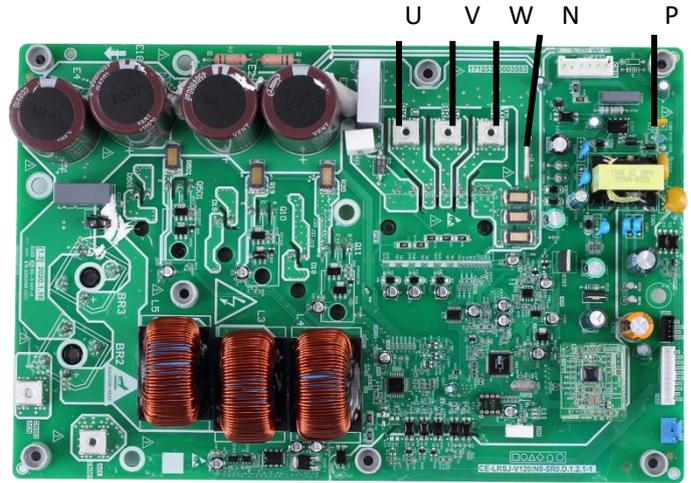
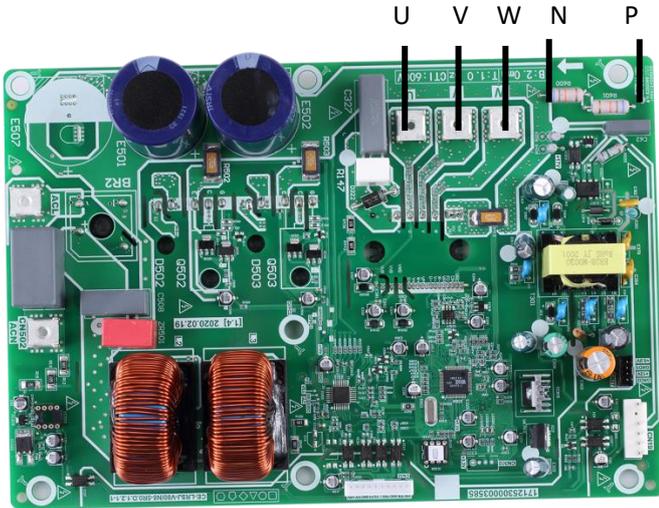
6.21.7 L1/L2 troubleshooting

The normal DC voltage between terminals P and N on inverter module is 1.4 time of AC power supply in standby , the DC voltage is 377V when the fan motor is running. If the voltage is lower than 160V, the unit displays L1. If the voltage is higher than 500V, the unit display L2.

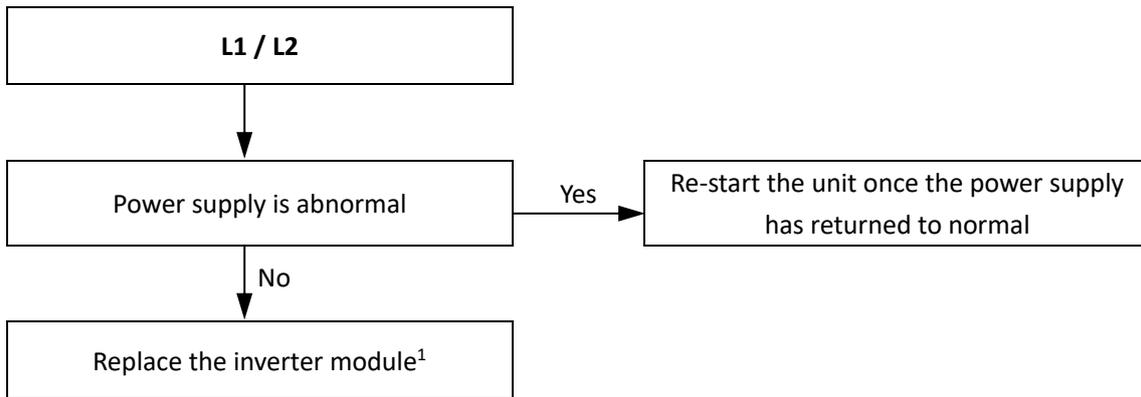
Figure 4-6.3: Inverter module terminals

Inverter module terminals (4-10KW)

Inverter module terminals (12-16KW)



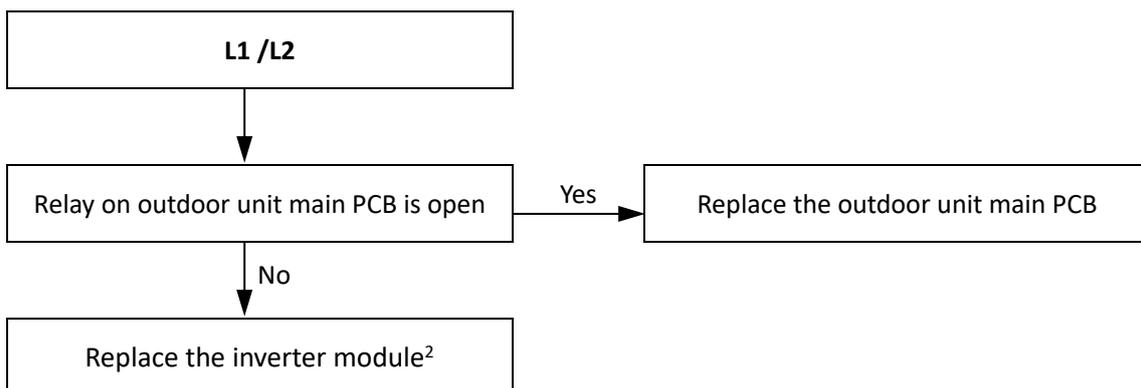
Situation 1: L1 or L2 error appears immediately after the outdoor unit is powered-on



Notes:

- When replacing an inverter module, a layer of thermally conductive silica gel should be painted on the IPM module, IGBT, diode, bridge rectifier (on the reverse side of the inverter module PCB). Refer to Figure 4-6.2.

Situation 2: L1 or L2 error appears after the compressor has been running for a period of time and the compressor speed is over 20rps

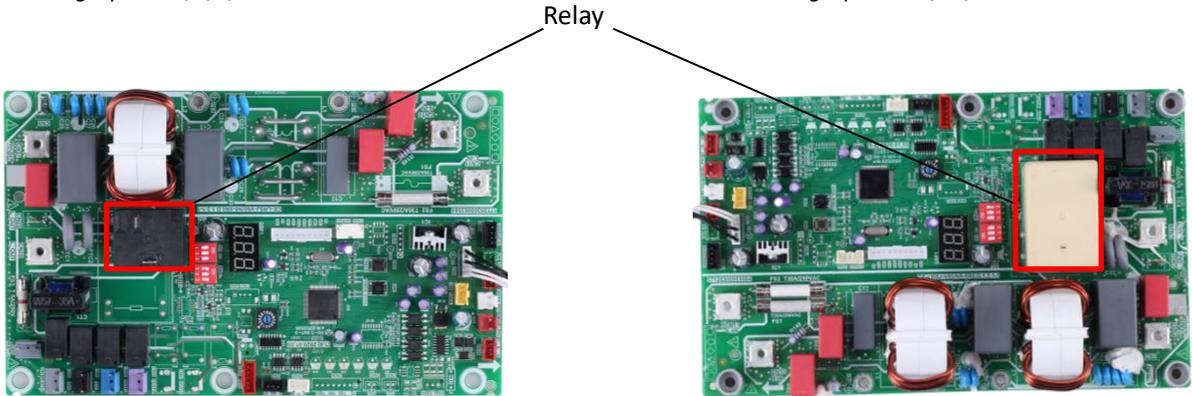


Notes:

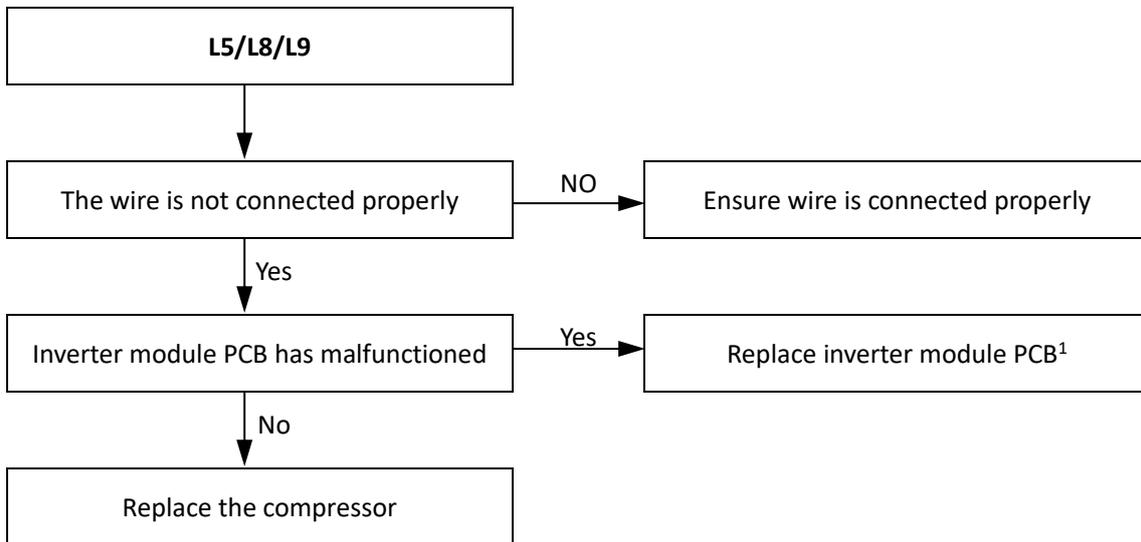
1. If the fan motor is running and the DC voltage between terminals P and N on inverter module declined, Relay on the main control board of outdoor unit is open.
2. When replacing an inverter module, a layer of thermally conductive silica gel should be painted on IPM module (on the reverse side of the inverter module PCB). Refer to Figure 4-6.2.

Figure 4-6.4: Relay location of main PCB for refrigerant system
Single phase 4/6/8/10kW unit

Single phase 12/14/16kW unit



6.21.8 L5/L8/L9 troubleshooting

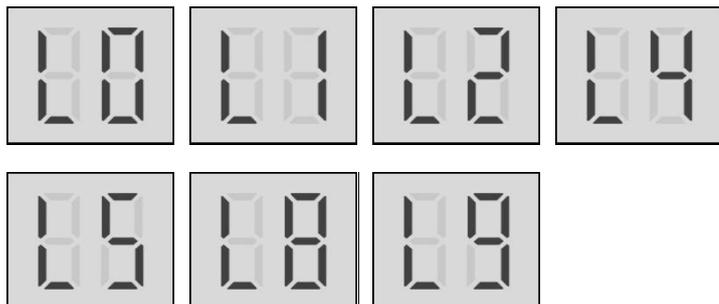


1. When replacing an inverter module, a layer of thermally conductive silica gel should be painted on IPM module (on the reverse side of the inverter module PCB). Refer to Figure 4-6.2.

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6.22 Inverter module Troubleshooting for three-phase models

6.22.1 Digital display output



6.22.2 Description

- Inverter module protection or high pressure protection.
- M thermal Mono stops running.
- Specific error code L0, L1, L2, L4, L5, L8, L9 is displayed on the user interface and the refrigerant system main PCB.

6.22.3 Possible causes

- Inverter module protection.
- DC bus low or high voltage protection.
- MCE error(DC bus low or high voltage protection or software over current protection)
- Zero speed protection.
- Excessive compressor frequency variation.
- Actual compressor frequency differs from target frequency.
- High pressure protection.
- Contactor stuck or 908 self checking fail.

6.22.4 Specific error codes for inverter module protection

Table 4-6.4: Specific error codes

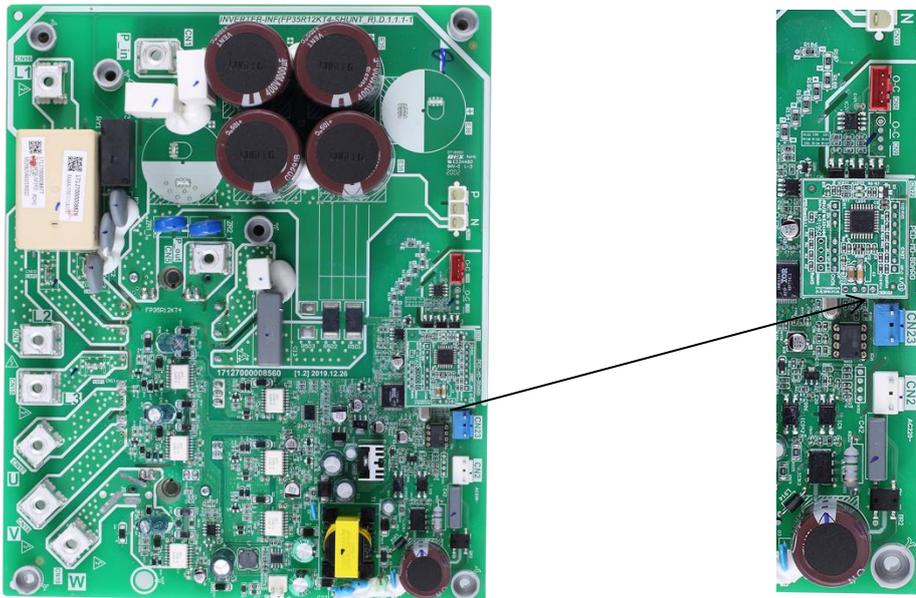
Specific error code	Content
L0	Inverter module protection
L1	DC bus low voltage protection
L2	DC bus high voltage protection
L4	MCE error(DC bus low or high voltage protection or software over current protection)
L5	Zero speed protection
L8	Compressor frequency variation greater than 15Hz within one second protection
L9	Actual compressor frequency differs from target frequency by more than 15Hz protection

The specific error codes can also be obtained from the LED indicators LED1/LED2 on the inverter module.

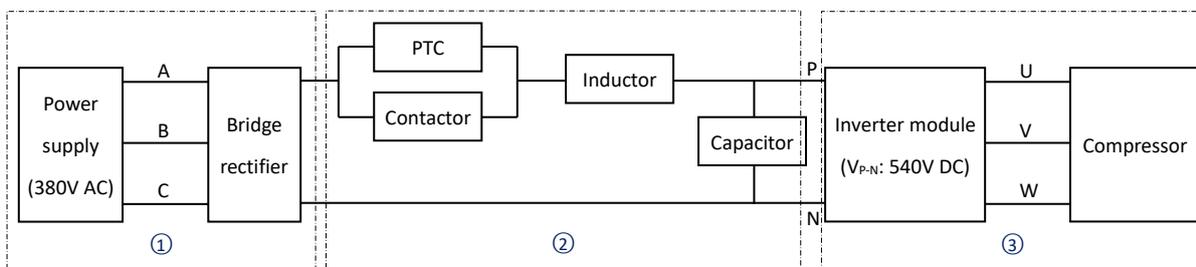
Table 4-6.5: Errors indicated on LED for three-phase 12~16kW unit

LED1/2 flashing pattern	Corresponding error
Flashes 8 times and stops for 1 second, then repeats	L0 - Inverter module protection
Flashes 9 times and stops for 1 second, then repeats	L1 - DC bus low voltage protection
Flashes 10 times and stops for 1 second, then repeats	L2 - DC bus high voltage protection
Flashes 12 times and stops for 1 second, then repeats	L4 - MCE error(DC bus low or high voltage protection or software over current protection)
Flashes 13 times and stops for 1 second, then repeats	L5 - Zero speed protection
Flashes 17 times and stops for 1 second, then repeats	L8 - Compressor frequency variation greater than 15Hz within one second protection L9 - Actual compressor frequency differs from target frequency by more than 15Hz protection
Flashes 3 times and stops for 1 second, then repeats	bH - Contactor stuck or 908 self checking fail
Flashes 5 times and stops for 1 second, then repeats	P1 - High pressure protection

Figure 4-6.5: LED location of inverter module for three-phase 12~16kW unit



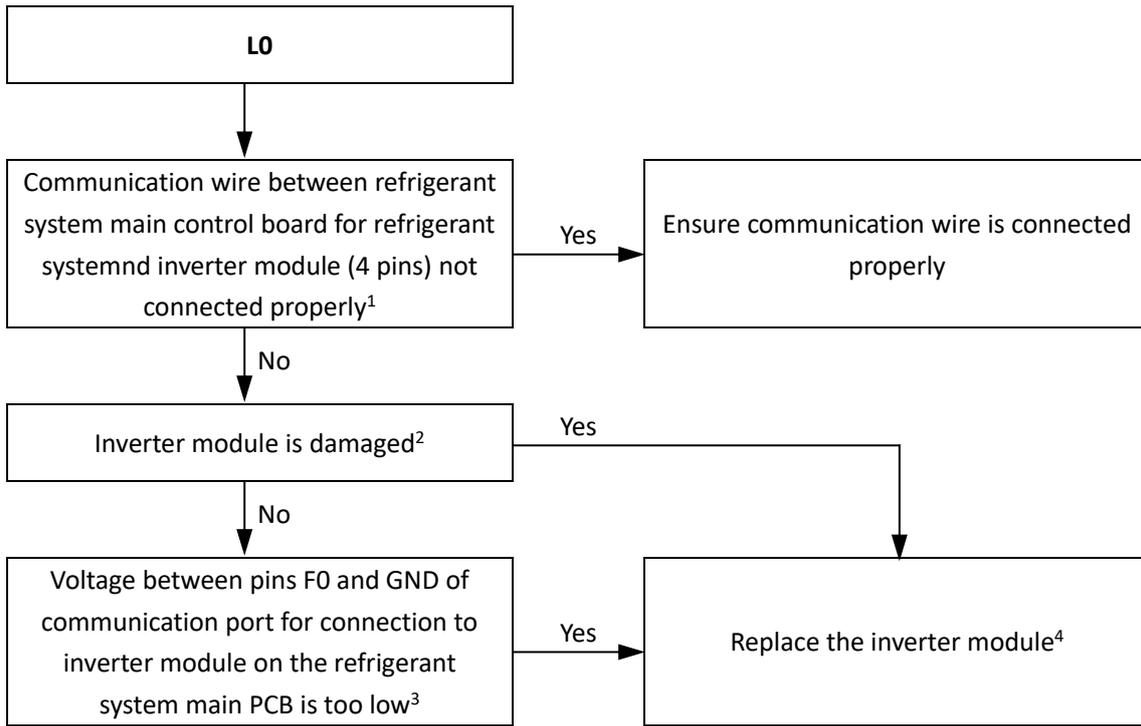
6.22.5 Principle of DC inverter



- ① 380-415V AC power supply change to DC power supply after bridge rectifier.
- ② Contactor is open the current across the PTC to charge capacitor, after 5 seconds the contactor closed.
- ③ The capacitor output steady 540V DC power supply for inverter module P N terminals.

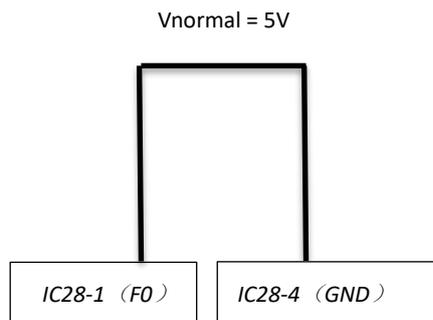
6.22.6 L0 troubleshooting

Situation 1: L0 error appears immediately after the outdoor unit is powered-on

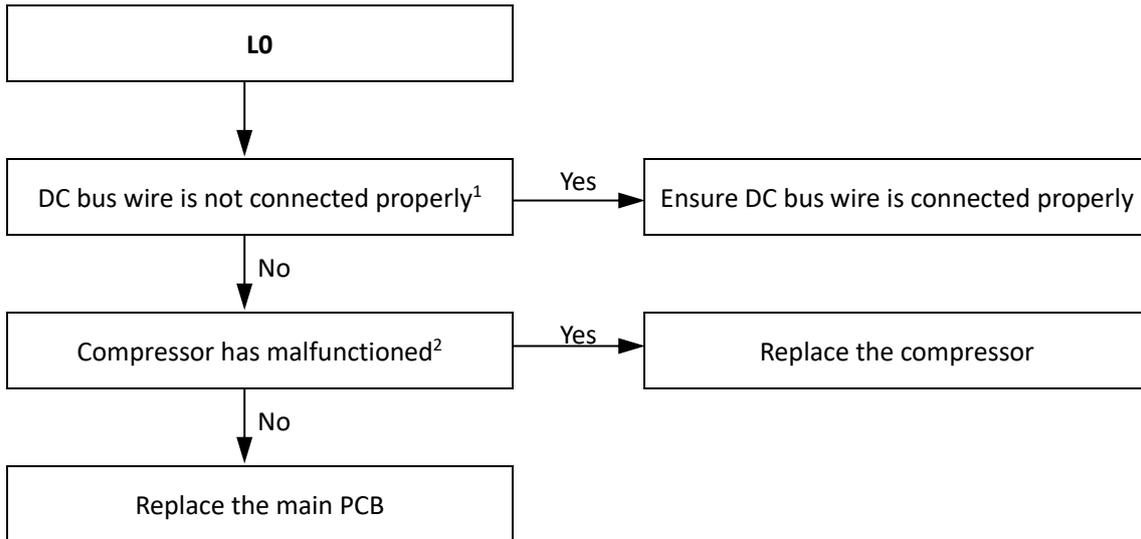


- Notes:
- For MHC-V12(14,16)W/D2RN8-B2, the communication port between refrigerant system main control board for refrigerant system inverter module is port CN36 on refrigerant system main control board for refrigerant system port CN8 on inverter module.
 - Measure the resistance between each of U, V and W and each of P and N on the inverter module. All the resistances should be infinite. If any of them are not infinite, the inverter module is damaged and should be replaced.
 - The normal voltage between F0 and GND is 5V. Refer to Figure 4-6.6.
 - When replacing an inverter module, a layer of thermally conductive silica gel should be painted on the IPM module (on the reverse side of the inverter module PCB). Refer to Figure 4-6.2.

Figure 4-5.6: F0 and GND voltage on IC28-1 (F0), IC28-4 (GND)



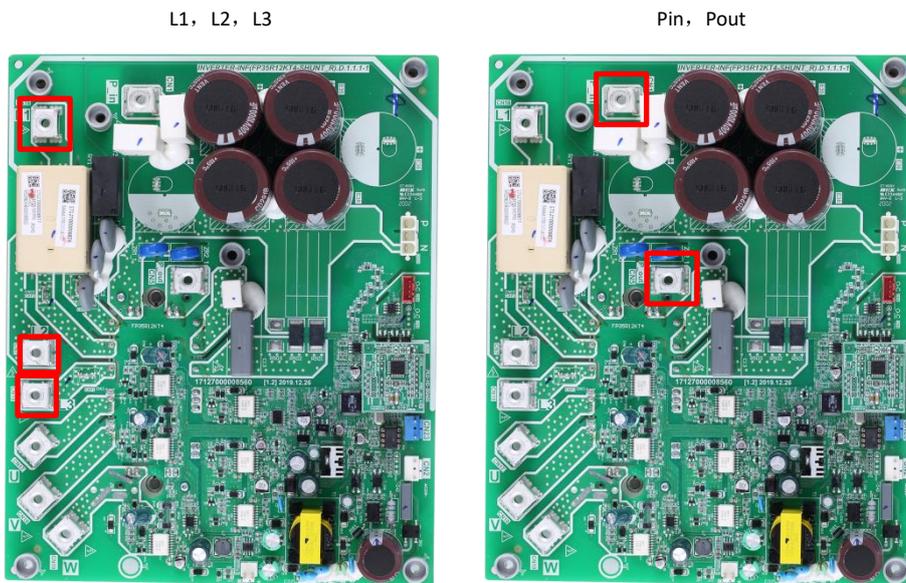
Situation 2: L0 error appears immediately after the compressor starts up



Notes:

1. The DC bus wire should run from the N terminal on the inverter module, through the current sensor (in the direction indicated by the arrow on the current sensor), and end at the N terminal of capacitor. Refer to Figure 4-6.7.

Figure 4-6.7: DC bus wire connection (L1L2L3, PIN- POUT)

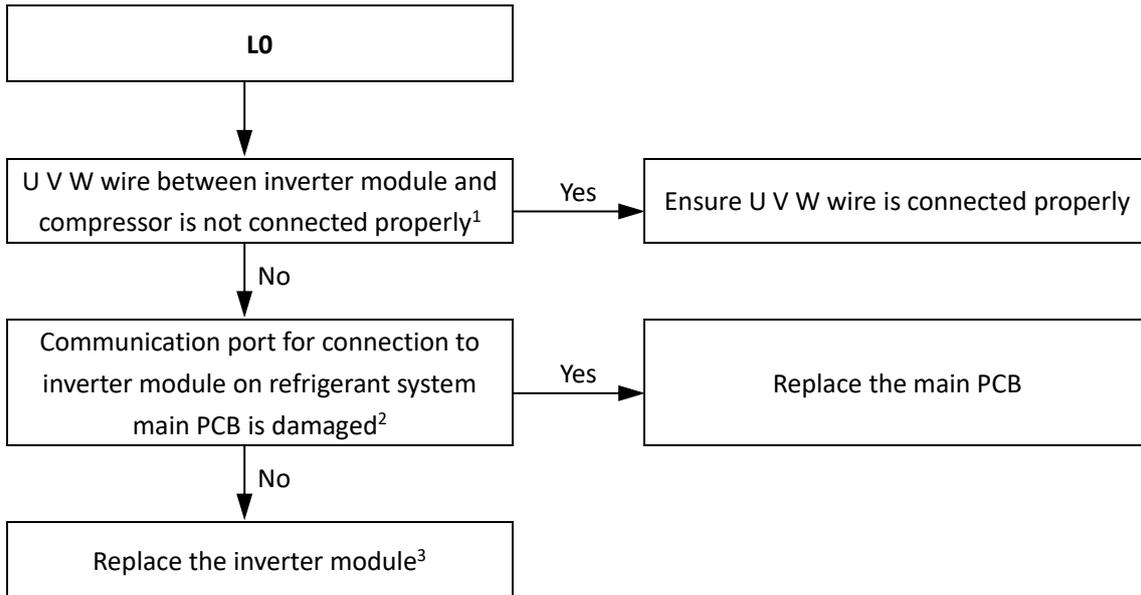


2. The normal resistances of the inverter compressor are 0.7-1.5Ω among U V W and infinite between each of U V W and ground. If any of the resistances differ from these specifications, the compressor has malfunctioned.

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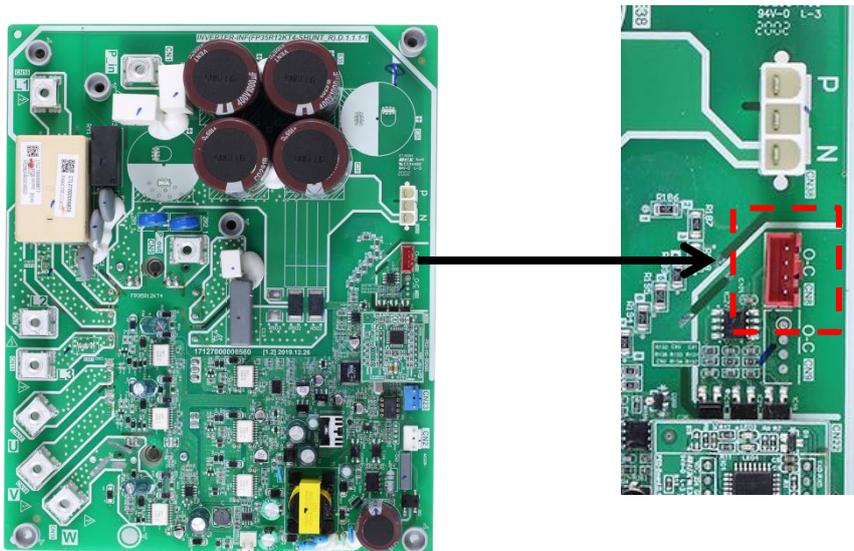
Situation 3: L0 error appears within 2 seconds of compressor start-up



Notes:

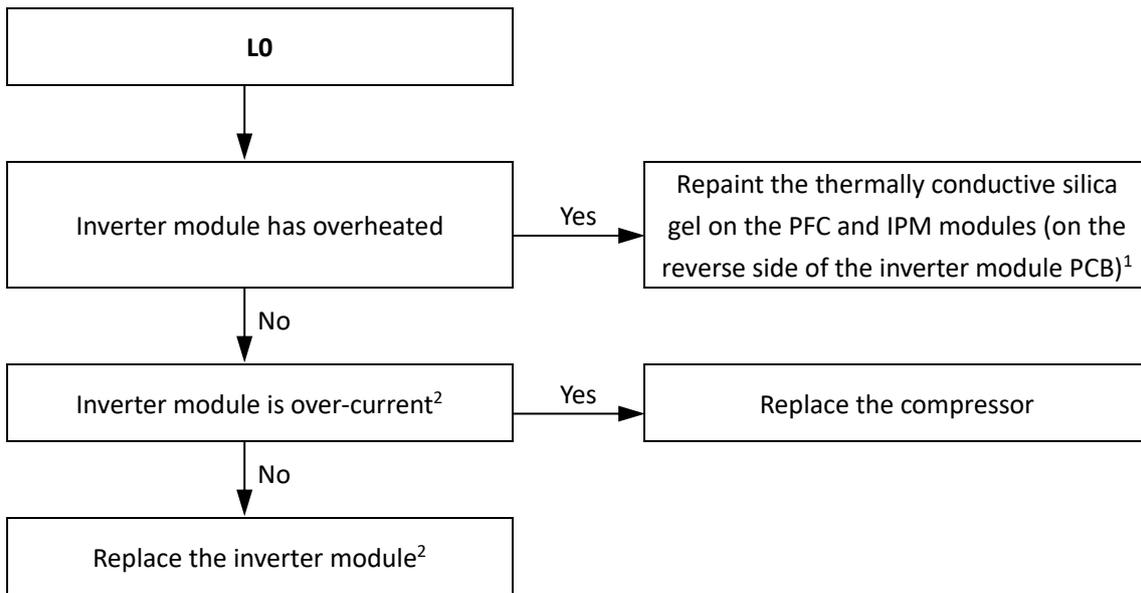
1. Connect the U V W wire from the inverter module to the correct compressor terminals, as indicated by the labels on the compressor.
2. Measure the voltage between each of W-, W+, V-, V+, U-, U+ and GND when the unit is in standby. The normal voltage should be 2.5V-4V and the six voltages should be same, otherwise the communication terminal has failed. Refer to Figure4-6.8.

Figure 4-6.8: Connection port for inverter module



3. When replacing an inverter module, a layer of thermally conductive silica gel should be painted on the IPM module (on the reverse side of the inverter module PCB). Refer to Figure 4-6.2.

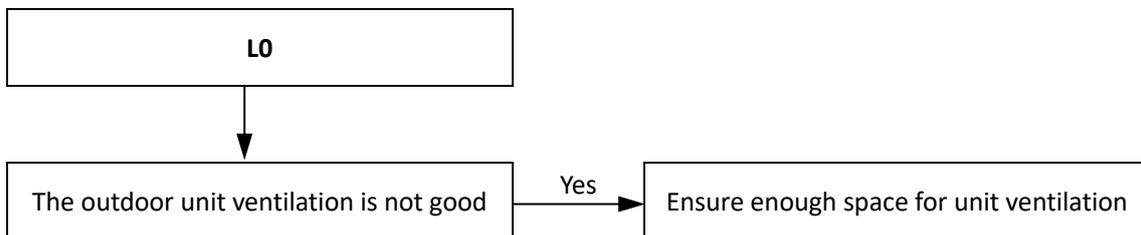
Condition 4: L0 error appears after the compressor has been running for a period of time and the compressor speed is over 60rps



Notes:

1. When replacing an inverter module, a layer of thermally conductive silica gel should be painted on the IPM module (on the reverse side of the inverter module PCB).
2. Use clip-on ammeter to measure the compressor current, if the current is normal indicates the inverter module is failed, if the current is abnormal indicates the compressor has failed.

Situation 5: L0 error appears occasionally/irregularly

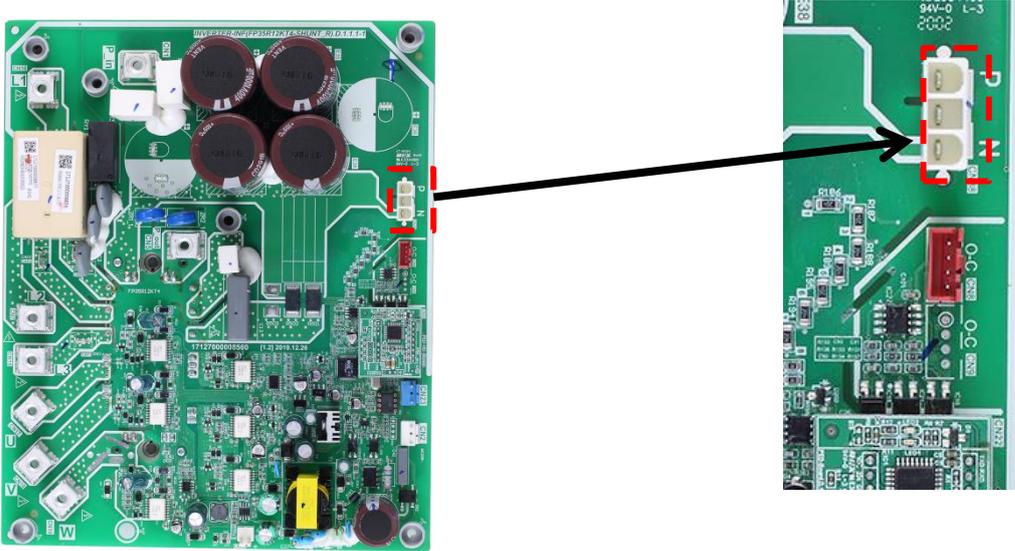


M thermal Arctic Split

6.22.7 L1/L2 troubleshooting

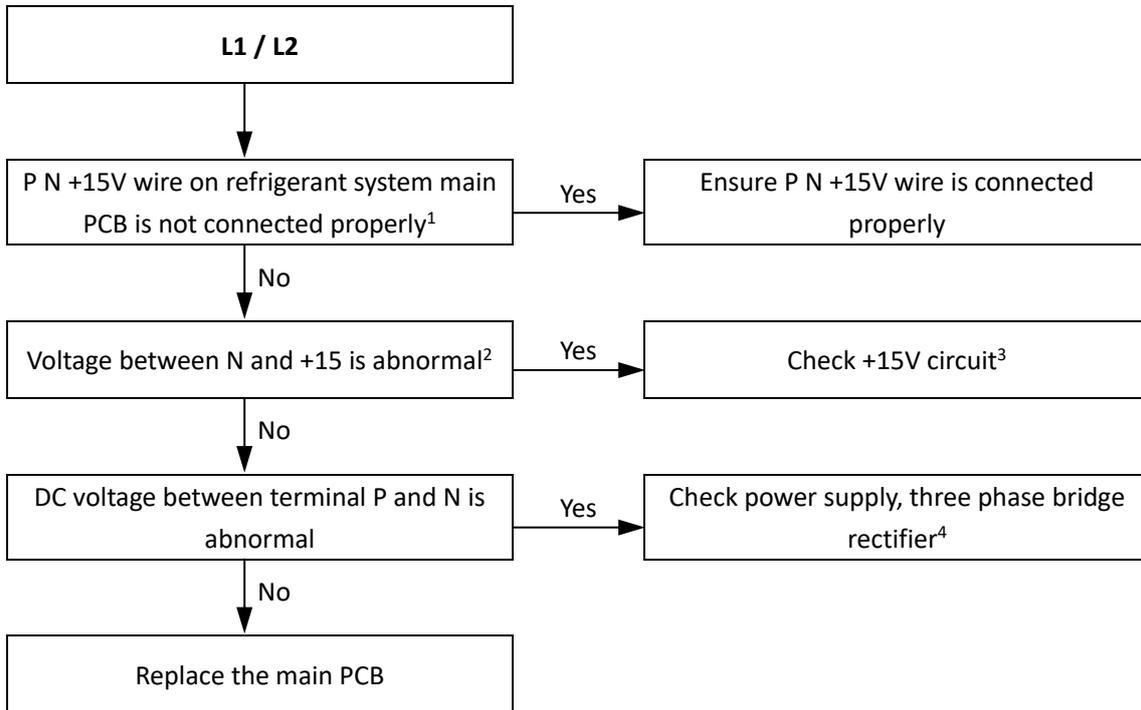
The normal DC voltage between terminals P and N on inverter module is 540V. If the voltage is lower than 300V, the unit displays an L1 error; if the voltage is higher than 830V, the unit displays an L2 error. Refer to Figure4-5.9.

Figure 4-6.9: P, N terminals voltage



$V_{normal} = 540V DC$

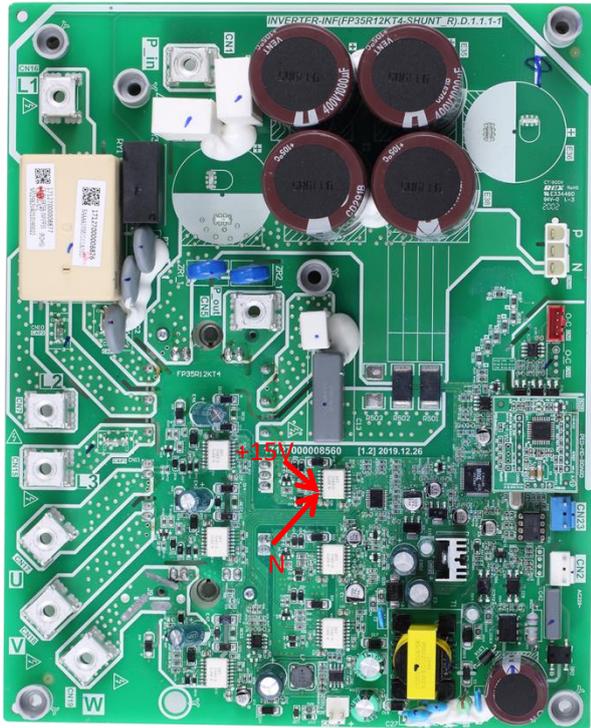
Situation 1: L1 or L2 error appears immediately after the outdoor unit is powered-on



Notes:

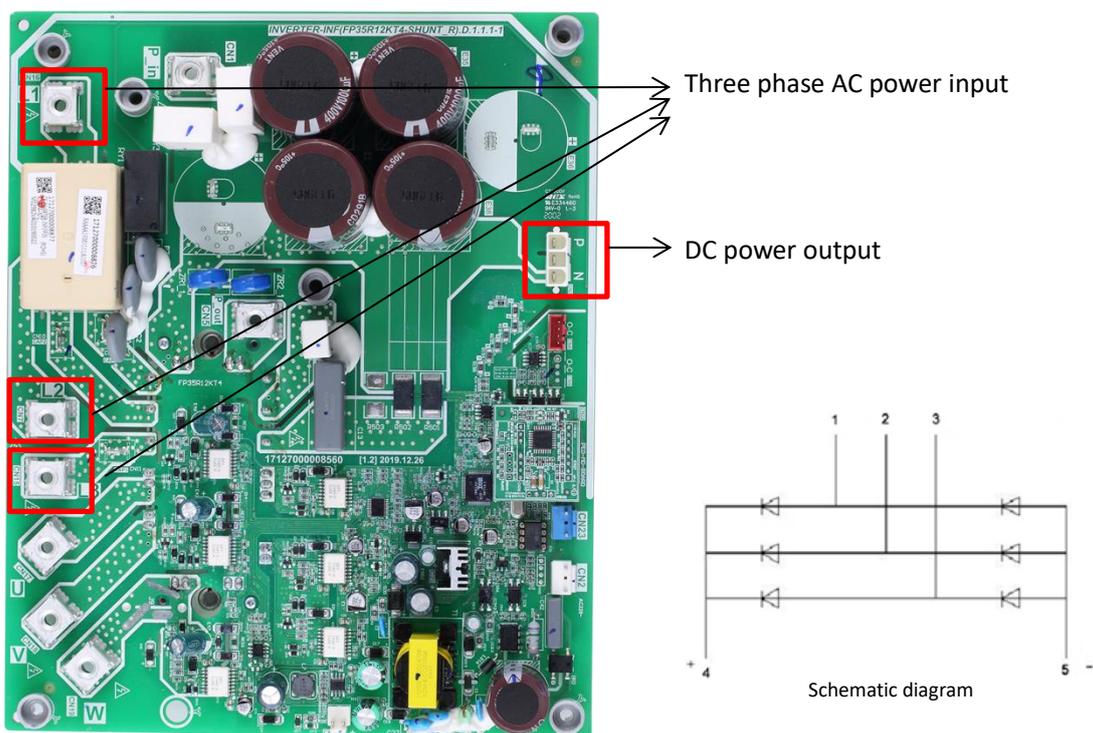
1. P N +15V terminal on refrigerant system main PCB. Refer to Figure4-6.9.
2. Voltage between N and +15. Refer to Figure4-6.10

Figure 4-6.10: P N +15V terminal--+15V (IC4/5/6PIN12); N- (IC/4/5、6) PIN13



3. Check the +15V circuit according to corresponding wiring diagram. If IC4/5/6PIN12 on inverter module output voltage is not +15V means the inverter module is failed. If voltage output of inverter module is +15V means main PCB is failed.
4. Check the bridge rectifier using one of the following two methods (refer to Figure 4-5.11):
 - Method 1: measure the resistance between any two of the 5 bridge rectifier terminals. If any of the resistances is close to zero, the bridge rectifier has failed.
 - Method 2: dial a multimeter to the diode setting:
 - Put the red probe on the DC power output negative terminal (terminal 5) and put the black probe onto each of the AC power input terminals (terminals 1, 2 and 3) in turn. The voltage between terminal 5 and each of terminals 1, 2 and 3 should be around 0.378V. If the voltage is 0, the bridge rectifier has failed.
 - Put the red probe on the DC power output positive terminal (terminal 4), then put black probe onto each of the AC power input terminals (terminals 1, 2 and 3) in turn. The voltage between terminal 4 and each of terminals 1, 2 and 3 should be infinite. If the voltage is 0, the bridge rectifier has failed.

Figure 4-6.11: Bridge rectifier

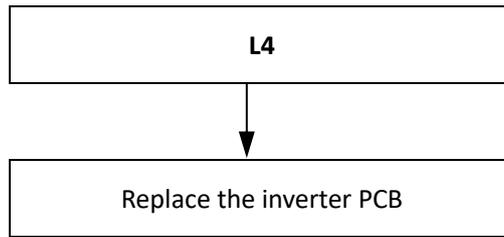


M thermal Arctic Split

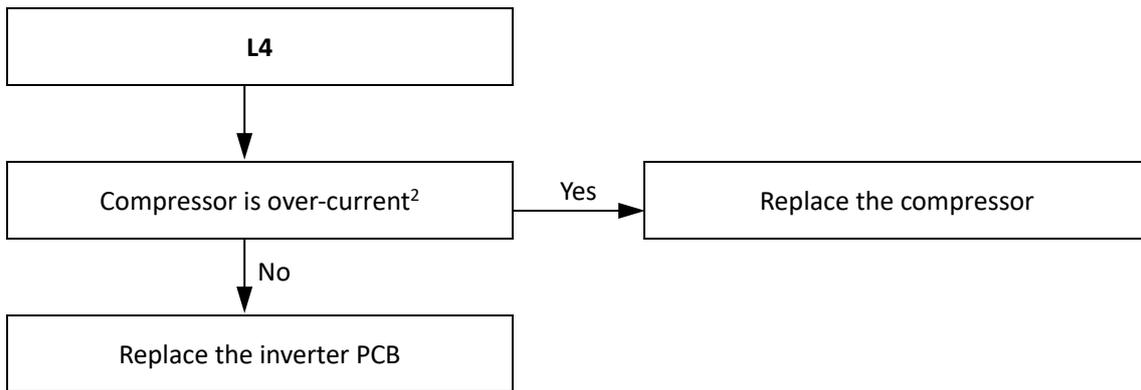


6.22.8 L4 troubleshooting(the same as L1/L2)

Situation 1: L4 error appears immediately after the outdoor unit is powered-on



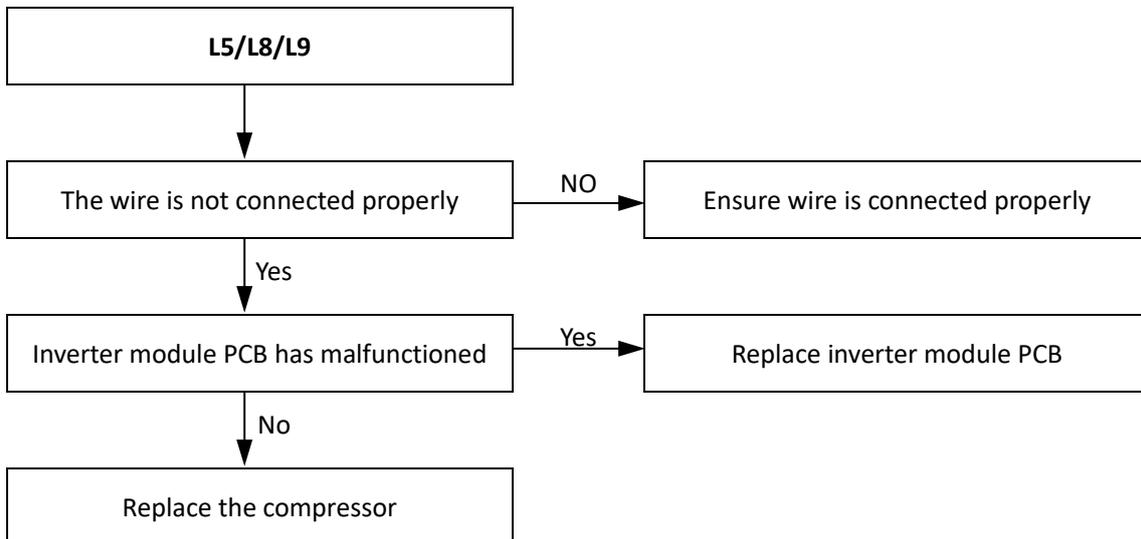
Condition 2: L4 error appears after the compressor has been running for a period of time and the compressor speed is over 60rps



Notes:

1. Re-start the unit, use clip-on ammeter to measure the compressor current, if the current is normal indicates the compressor is failed, if the current is abnormal indicates the inverter PCB is failed..

6.22.9 L5/L8/L9 troubleshooting



6.23 Pd Troubleshooting

6.23.1 Digital display output



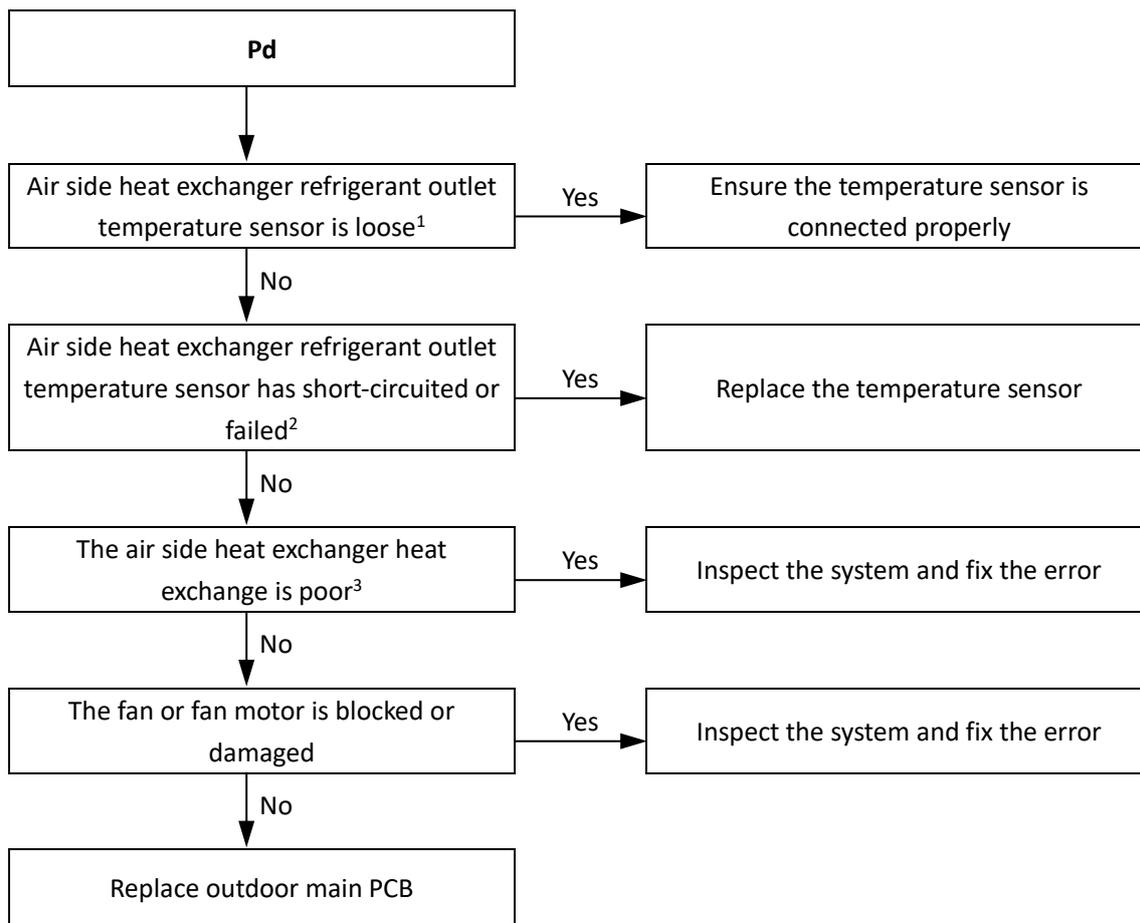
6.23.2 Description

- High temperature protection of air side heat exchanger refrigerant outlet in cooling mode. When the air side heat exchanger refrigerant outlet temperature is higher than 61°C for more than 3 seconds, the system displays Pd protection and M-Thermal Split stops running. When the air side heat exchanger refrigerant outlet temperature returns drops below 55°C, Pd is removed and normal operation resumes.
- M-Thermal Split stops running.
- Error code is displayed on outdoor unit main PCB and user interface.

6.23.3 Possible causes

- Temperature sensor not connected properly or has malfunctioned.
- Poor condenser heat exchange.
- Fan motor damaged.
- Hydronic box main PCB damaged.

6.23.4 Procedure

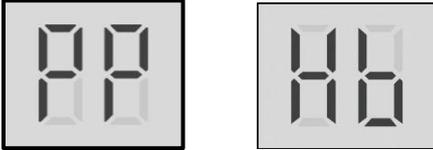


Notes:

1. Air side heat exchanger refrigerant outlet temperature sensor and outdoor ambient temperature sensor connection port are CN9 on the MHA-V4(6,8,10)W/D2N8-B2 outdoor unit refrigerant system main PCB (labeled 12 in Figure 4-3.2 in Part 4, 3.3 "Main PCB for Refrigerant System, Inverter Module"). port CN9 on the MHA-V12(14,16)W/D2N8-B2 outdoor unit refrigerant system main PCB (labeled 12 in Figure 4-3.3 in Part 4, 3.3 "Main PCB for Refrigerant System, Inverter Module"), port CN9 on the MHA-V12(14,16)W/D2RN8-B2 outdoor unit refrigerant system main PCB (labeled 17 in Figure 4-3.4 in Part 4, 3.3 "Main PCB for Refrigerant System, Inverter Module")
2. Measure sensor resistance. If the resistance is too low, the sensor has short-circuited. If the resistance is not consistent with the sensor's resistance characteristics table, the sensor has failed. Refer to Part 2, 1.1 "Outdoor Unit Layout" and to Table 4-7.1 in Part 4, 6.1 "Temperature Sensor Resistance Characteristics".
3. Check air side heat exchanger, fan and air outlets for dirt/blockages.
4. High pressure switch connection is port CN13 on the

6.24 PP Troubleshooting

6.24.1 Digital display output



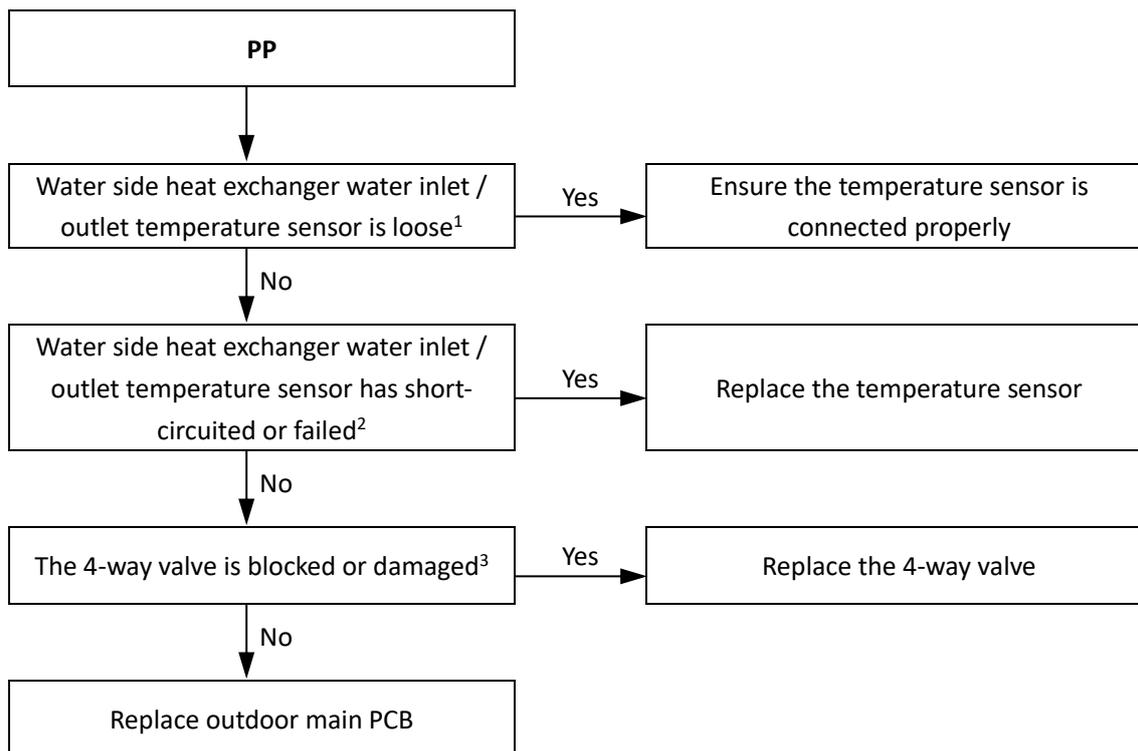
6.24.2 Description

- Water side heat exchanger inlet temperature is higher than outlet temperature in heating mode.
- M thermal Split stops running.
- Error code is displayed on hydronic box main PCB and user interface.
- Hb indicates PP has displayed 3 times.

6.24.3 Possible causes

- Temperature sensor not connected properly or has malfunctioned.
- 4-way valve is blocked or damaged.
- Hydronic box main PCB damaged.

6.24.4 Procedure



Notes:

1. Water side heat exchanger water inlet temperature sensor and water side heat exchanger water outlet temperature sensor connections are port CN6 on the hydronic box main PCB (labeled 10 in Figure 4-3.1 in Part4, 3.2 "Main PCB for Hydronic System").
2. Measure sensor resistance. If the resistance is too low, the sensor has short-circuited. If the resistance is not consistent with the sensor's resistance characteristics table, the sensor has failed. Refer to Part 2, 1.2 "Hydronic Box Layout" and to Table 4-7.3 in Part 4, 6.1 "Temperature Sensor Resistance Characteristics".
3. Restart the unit in cooling mode to change the refrigerant flow direction. If the unit does not operate normally, the 4-way valve is blocked or damaged.

6.25 C7 Troubleshooting

6.25.1 Digital display output



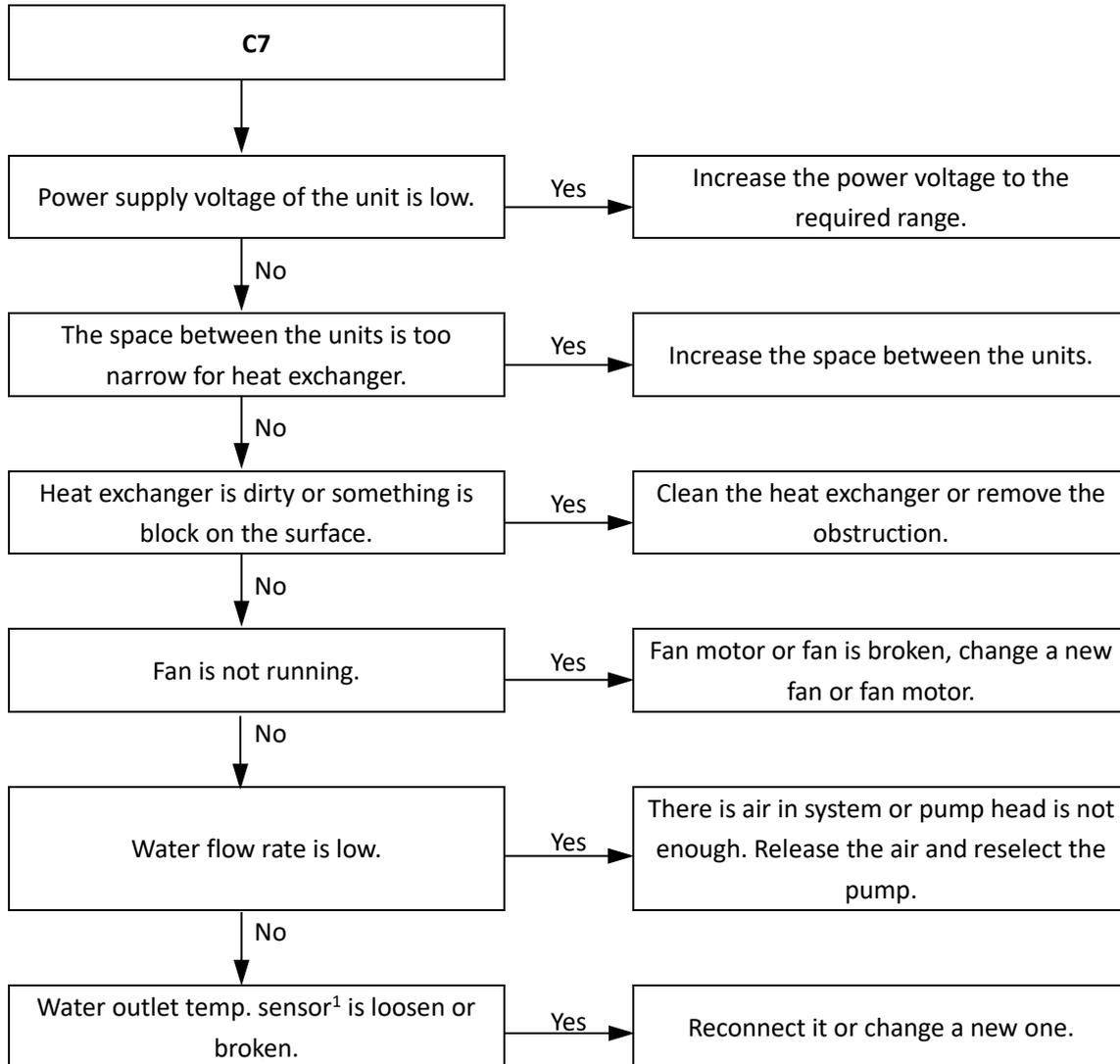
6.25.2 Description

- Transducer module temperature too high protection
- M thermal Split stops running.
- Error code is displayed on hydronic box main PCB and user interface.

6.25.3 Possible causes

- Power supply voltage of the unit is low.
- The space between the units is too narrow for heat exchanger.
- Heat exchanger is dirty or something is block on the surface.
- Fan is not running.
- Water flow rate is low.
- Water outlet temp. sensor is loosen or broken.

6.25.4 Procedure



Notes:

1. Water side heat exchanger water inlet temperature sensor and water side heat exchanger water outlet temperature sensor connections are port CN6 on the hydronic box main PCB (labeled 10 in Figure 4-3.1 in Part4, 3.2 "Main PCB for Hydronic System").
2. Measure sensor resistance. If the resistance is too low, the sensor has short-circuited. If the resistance is not consistent with the sensor's resistance characteristics table, the sensor has failed. Refer to Part 2, 1.2 "Hydronic Box Layout" and to Table 4-7.3 in Part 4, 6.1 "Temperature Sensor Resistance Characteristics".

6.26 bH Troubleshooting

6.26.1 Digital display output



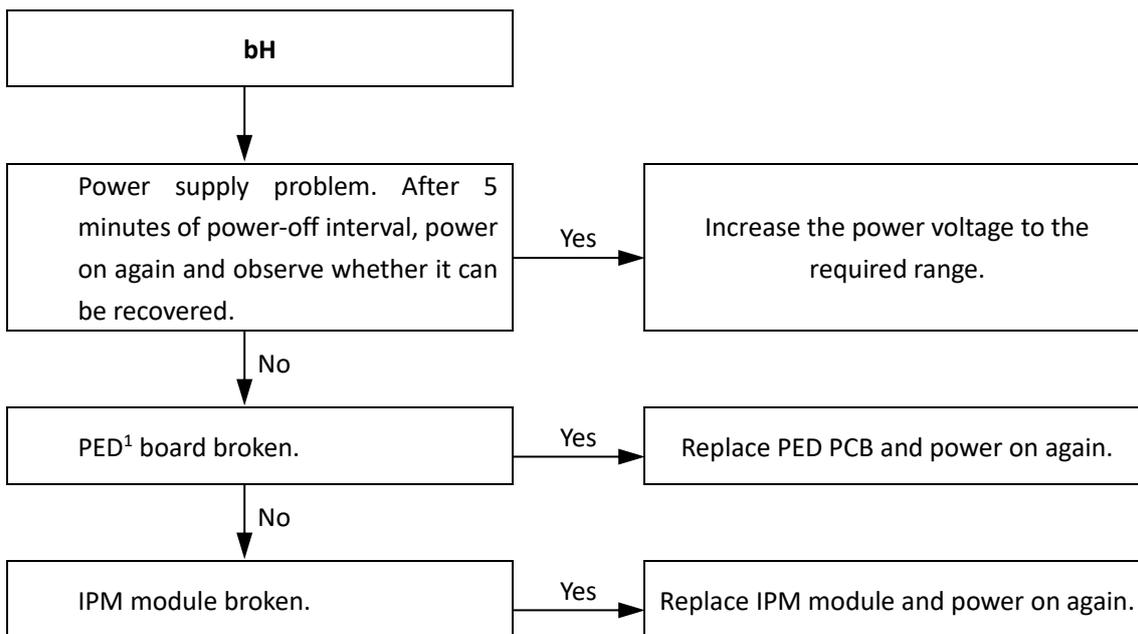
6.26.2 Description

- PED PCB failure
- M thermal Split stops running.
- Error code is displayed on hydronic box main PCB and user interface.

6.26.3 Possible causes

- Power supply problem.
- PED board broken.
- IPM module broken.

6.26.4 Procedure



Notes:

1. PED is port CN22 on the hydronic box main PCB (labeled 11 in Figure 4-2.7: MHA-V12(14,16)W/D2RN8-B2 outdoor unit inverter module).

6.27 Pb Troubleshooting

6.27.1 Digital display output



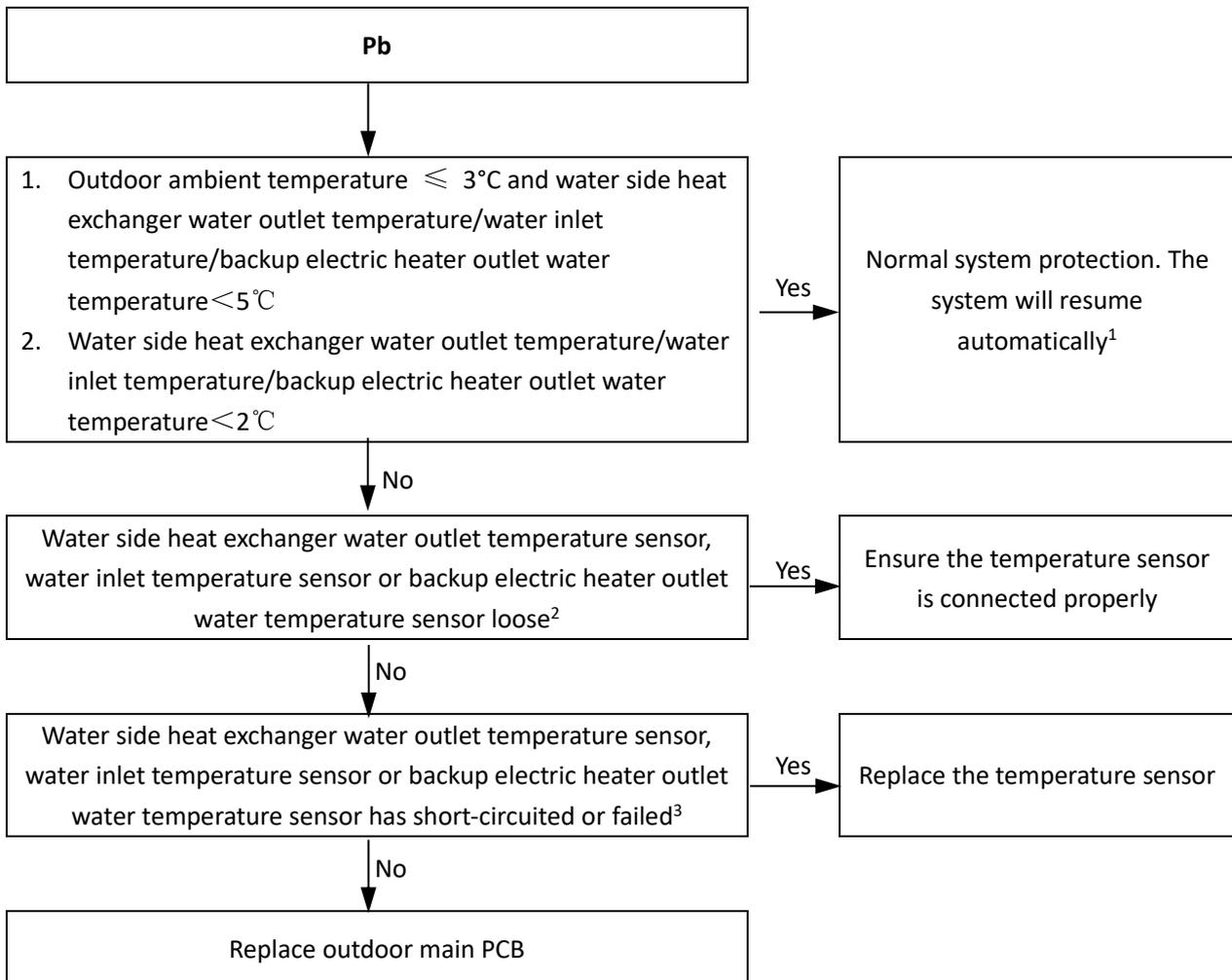
6.27.2 Description

- Water side heat exchanger anti-freeze protection.
- M-Thermal Split stops running.
- Error code is displayed on hydronic box main PCB and **ANTI.FREEZE** icon is displayed on user interface.

6.27.3 Possible causes

- Normal system protection.
- Temperature sensor not connected properly or has malfunctioned.
- Hydronic box main PCB damaged.

6.27.4 Procedure



Notes:

1. Refer to Part 3, 5.7 "Water Side Heat Exchanger Anti-freeze Protection Control".
2. Final outlet water temperature sensor, water side heat exchanger water inlet temperature sensor and water side heat exchanger water outlet temperature sensor connections are port CN6 on the hydronic box main PCB (labeled 10 in Figure 4-3.1 in Part4, 3.2 "Main PCB for Hydronic System").
3. Measure sensor resistance. If the resistance is too low, the sensor has short-circuited. If the resistance is not consistent with the sensor's resistance characteristics table, the sensor has failed. Refer to Part 2, 1.2 "Hydronic Box Layout" and to Table 4-7.3 in Part 4, 6.1 "Temperature Sensor Resistance Characteristics".

7 Discharge / Suction pressure and temperature range

The following parameter ranges are used to roughly determine whether the system is running properly:

Discharge temperature(Tp) for heating/DHW mode	
$T4 < -10^{\circ}\text{C}$	$\text{Twout}+15 < \text{Tp} < \text{Tw_out}+50$
$-10^{\circ}\text{C} \leq T4 < 10^{\circ}\text{C}$	$\text{Twout}+10 < \text{Tp} < \text{Tw_out}+45$
$10^{\circ}\text{C} \leq T4 < 25^{\circ}\text{C}$	$\text{Twout}+10 < \text{Tp} < \text{Tw_out}+40$
$T4 \geq 25^{\circ}\text{C}$	$\text{Twout}+10 < \text{Tp} < \text{Tw_out}+35$
Note: T4 means ambient temperature Tw_out means leaving water temperature.	

Discharge pressure(P1) for heating/DHW mode									
Tw_out(°C)	25	30	35	40	45	50	55	60	65
P1 (kPa)	1750±150	2000±150	2270±150	2560±150	2890±150	3250±150	3630±150	3900±150	4200±150
Note: P1 is absolute pressure.									

Discharge temperature(Tp) for cooling mode				
Tp	Fx < 44Hz	44Hz ≤ Fx < 62Hz	62Hz ≤ Fx < 72Hz	Fx ≥ 72Hz
$T4 < 25^{\circ}\text{C}$	52 ± 10	56 ± 10	58 ± 10	62 ± 10
$25^{\circ}\text{C} \leq T4 < 30^{\circ}\text{C}$	56 ± 10	62 ± 10	68 ± 10	74 ± 10
$30^{\circ}\text{C} \leq T4 < 35^{\circ}\text{C}$	65 ± 10	70 ± 10	75 ± 10	80 ± 10
$35^{\circ}\text{C} \leq T4 < 40^{\circ}\text{C}$	70 ± 10	75 ± 10	80 ± 10	85 ± 10
$40^{\circ}\text{C} \leq T4 < 46^{\circ}\text{C}$	75 ± 10	80 ± 10	85 ± 10	90 ± 10
$T4 \geq 46^{\circ}\text{C}$	78 ± 10	80 ± 10	85 ± 10	90 ± 10
Note: Fx means compressor operating frequency.				

Suction pressure(P1) for cooling mode							
Tw_out(°C)	5~7	8~10	11~13	14~16	17~19	20~22	23~25
P1 (kPa)	880±100	955±100	1050±100	1150±100	1250±100	1360±100	1500±100
Note: P1 is absolute pressure.							

8 Appendix to Part 4

8.1 Temperature Sensor Resistance Characteristics

Table 4-8.1: Outdoor ambient temperature sensor, water side heat exchanger refrigerant inlet / outlet (liquid / gas pipe) temperature sensor, air side heat exchanger refrigerant out temperature sensor and suction pipe temperature sensor resistance characteristics

Temperature (°C)	Resistance (kΩ)						
-25	144.266	15	16.079	55	2.841	95	0.708
-24	135.601	16	15.313	56	2.734	96	0.686
-23	127.507	17	14.588	57	2.632	97	0.666
-22	119.941	18	13.902	58	2.534	98	0.646
-21	112.867	19	13.251	59	2.44	99	0.627
-20	106.732	20	12.635	60	2.35	100	0.609
-19	100.552	21	12.05	61	2.264	101	0.591
-18	94.769	22	11.496	62	2.181	102	0.574
-17	89.353	23	10.971	63	2.102	103	0.558
-16	84.278	24	10.473	64	2.026	104	0.542
-15	79.521	25	10	65	1.953	105	0.527
-14	75.059	26	9.551	66	1.883		
-13	70.873	27	9.125	67	1.816		
-12	66.943	28	8.721	68	1.752		
-11	63.252	29	8.337	69	1.69		
-10	59.784	30	7.972	70	1.631		
-9	56.524	31	7.625	71	1.574		
-8	53.458	32	7.296	72	1.519		
-7	50.575	33	6.982	73	1.466		
-6	47.862	34	6.684	74	1.416		
-5	45.308	35	6.401	75	1.367		
-4	42.903	36	6.131	76	1.321		
-3	40.638	37	5.874	77	1.276		
-2	38.504	38	5.63	78	1.233		
-1	36.492	39	5.397	79	1.191		
0	34.596	40	5.175	80	1.151		
1	32.807	41	4.964	81	1.113		
2	31.12	42	4.763	82	1.076		
3	29.528	43	4.571	83	1.041		
4	28.026	44	4.387	84	1.007		
5	26.608	45	4.213	85	0.974		
6	25.268	46	4.046	86	0.942		
7	24.003	47	3.887	87	0.912		
8	22.808	48	3.735	88	0.883		
9	21.678	49	3.59	89	0.855		
10	20.61	50	3.451	90	0.828		
11	19.601	51	3.318	91	0.802		
12	18.646	52	3.191	92	0.777		
13	17.743	53	3.069	93	0.753		
14	16.888	54	2.952	94	0.73		

Table 4-8.2: Compressor discharge pipe temperature sensor resistance characteristics

Temperature (°C)	Resistance (kΩ)						
-20	542.7	20	68.66	60	13.59	100	3.702
-19	511.9	21	65.62	61	13.11	101	3.595
-18	483.0	22	62.73	62	12.65	102	3.492
-17	455.9	23	59.98	63	12.21	103	3.392
-16	430.5	24	57.37	64	11.79	104	3.296
-15	406.7	25	54.89	65	11.38	105	3.203
-14	384.3	26	52.53	66	10.99	106	3.113
-13	363.3	27	50.28	67	10.61	107	3.025
-12	343.6	28	48.14	68	10.25	108	2.941
-11	325.1	29	46.11	69	9.902	109	2.860
-10	307.7	30	44.17	70	9.569	110	2.781
-9	291.3	31	42.33	71	9.248	111	2.704
-8	275.9	32	40.57	72	8.940	112	2.630
-7	261.4	33	38.89	73	8.643	113	2.559
-6	247.8	34	37.30	74	8.358	114	2.489
-5	234.9	35	35.78	75	8.084	115	2.422
-4	222.8	36	34.32	76	7.820	116	2.357
-3	211.4	37	32.94	77	7.566	117	2.294
-2	200.7	38	31.62	78	7.321	118	2.233
-1	190.5	39	30.36	79	7.086	119	2.174
0	180.9	40	29.15	80	6.859	120	2.117
1	171.9	41	28.00	81	6.641	121	2.061
2	163.3	42	26.90	82	6.430	122	2.007
3	155.2	43	25.86	83	6.228	123	1.955
4	147.6	44	24.85	84	6.033	124	1.905
5	140.4	45	23.89	85	5.844	125	1.856
6	133.5	46	22.89	86	5.663	126	1.808
7	127.1	47	22.10	87	5.488	127	1.762
8	121.0	48	21.26	88	5.320	128	1.717
9	115.2	49	20.46	89	5.157	129	1.674
10	109.8	50	19.69	90	5.000	130	1.632
11	104.6	51	18.96	91	4.849		
12	99.69	52	18.26	92	4.703		
13	95.05	53	17.58	93	4.562		
14	90.66	54	16.94	94	4.426		
15	86.49	55	16.32	95	4.294		
16	82.54	56	15.73	96	4.167		
17	78.79	57	15.16	97	4.045		
18	75.24	58	14.62	98	3.927		
19	71.86	59	14.09	99	3.812		

Table 4-8.3: Water side heat exchanger water inlet / outlet temperature sensor, final outlet water temperature sensor and DHW temperature sensor resistance characteristics

Temperature (°C)	Resistance (kΩ)						
-30	867.29	10	98.227	50	17.600	90	4.4381
-29	815.80	11	93.634	51	16.943	91	4.3022
-28	767.68	12	89.278	52	16.315	92	4.1711
-27	722.68	13	85.146	53	15.713	93	4.0446
-26	680.54	14	81.225	54	15.136	94	3.9225
-25	641.07	15	77.504	55	14.583	95	3.8046
-24	604.08	16	73.972	56	14.054	96	3.6908
-23	569.39	17	70.619	57	13.546	97	3.5810
-22	536.85	18	67.434	58	13.059	98	3.4748
-21	506.33	19	64.409	59	12.592	99	3.3724
-20	477.69	20	61.535	60	12.144	100	3.2734
-19	450.81	21	58.804	61	11.715	101	3.1777
-18	425.59	22	56.209	62	11.302	102	3.0853
-17	401.91	23	53.742	63	10.906	103	2.9960
-16	379.69	24	51.396	64	10.526	104	2.9096
-15	358.83	25	49.165	65	10.161	105	2.8262
-14	339.24	26	47.043	66	9.8105		
-13	320.85	27	45.025	67	9.4736		
-12	303.56	28	43.104	68	9.1498		
-11	287.33	29	41.276	69	8.8387		
-10	272.06	30	39.535	70	8.5396		
-9	257.71	31	37.878	71	8.2520		
-8	244.21	32	36.299	72	7.9755		
-7	231.51	33	34.796	73	7.7094		
-6	219.55	34	33.363	74	7.4536		
-5	208.28	35	31.977	75	7.2073		
-4	197.67	36	30.695	76	6.9704		
-3	187.66	37	29.453	77	6.7423		
-2	178.22	38	28.269	78	6.5228		
-1	168.31	39	27.139	79	6.3114		
0	160.90	40	26.061	80	6.1078		
1	152.96	41	25.031	81	5.9117		
2	145.45	42	24.048	82	5.7228		
3	138.35	43	23.109	83	5.5409		
4	131.64	44	22.212	84	5.3655		
5	125.28	45	21.355	85	5.1965		
6	119.27	46	20.536	86	5.0336		
7	113.58	47	19.752	87	4.8765		
8	108.18	48	19.003	88	4.7251		
9	103.07	49	18.286	89	4.5790		

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